

# ናይ ተሓክምቲ መሰላትን ሓላፍነታትን Patient Rights and Responsibilities (Tigrinya)

## ንዕሓም ዝኣተናዮ ቃል ፣ ሕሙማትና

ኣብ Providence St. Joseph Health and its affiliates, ፣ጥዕና ሰብአዊ መሰል እዩ ኢልና ኢና ንኣምን። ነፍሲ ወከፍ ሰብ ጥዕናኡ ዝተሓለወ ናብራ ክነብር ይግብኡ። ተልእኾና ብክብርን በበይኑ ዝዓይነቱን ነፍሲ ወከፍ ሰብ ብምክባር ንኹሉ ክንከናኸን ይሓተና። ኣብ ኩሉ ናይ ህይወት ደረጃ ንቕበለኩም ኢና፣ ከምኡ እውን ሙሉእ ሰብ ምኒኖም ዘለልዮሎምን ዘረጋግጹሎምን ክንክን ክንገብረሎም ድልዎት ኢና። ዝስሕብ፣ ድሕንነቱ ዝተሓለየን ክብሪ ዘለዎን ኣክባቢ ፈጠራናሎም ናይ ህይወት ቅዱስ ግዛ ንክክብሩ ከምኡ እውን ኣብ ኣገገሚ ግዜታት ኣብ ጎኖም ክንኮን ንፅዕር። ናይ ጥዕናኡም ሽቶታት ንምስኽዕ ክንሰምዖም፣ ክንርድኦም ከምኡ እውን ምስኡም ክንሰርሕ ከምንክእል ብኣና ክተኣማመኑ ይክእሉ እዮም። ንጥዕናን ጥዕና ንምሕዋይን ካብ ዘለና ቦታ ንላዕሊ፣ ነቲ ዘይማዕርነት ጥዕና ኣብ ምጥፋእ ፣ ብተወሰኹ ኹሉ ሰብ ድሕንነቱ ዝተሓለየ፣ ብሉፅን ውፅኢታውን ክንክን ብመዓረ ንክረክብ ንፅዕር ኢና። ንሕና ኣድልዎ ኣይንገብርን፣ ካብ ኣድልዎ ነፃ ዝኾነ ክንክን ክፅበዩ ይክእሉ እዮም። ስለ ዝኣመንኩምና ክብረት ይሃበልና - እዚ ካብ ኩሉ ዝዓበዩ ሓላፍነትናን ክብርናን እዩ።

## ከም ሕሙምና መጠን እዞም ዝስዕቡ መሰላት ኣለዎም፡

### ንምክባር ፣ ክብርን ፍትሕን

ሓልዮት፣ ርህራህ፣ ምስጢራዊ ከምኡ 'ውን ኣክብሮት ዘለዎ ክንክን ናይ ምርካብ መሰል ኣለዎም። ክብሪ ብዘለዎ ክሕከሙ እዮም። ስለዚ ድማ ካብ ሸለልትነት፣ ምዝመዛ፣ መግሃስቲ፣ ጭቆና፣ ዓሌትነትን ኣድልዎን ነፃ ይኹኑ። ኩሎም ሕሙማት ካብ ኣካላዊ ወይ ኣእምሮኣዊ ህስዮት ከምኡ እውን ካብ ናይ ኣካላዊ መቐፃዕቲ ነፃ ናይ ምኒን መሰል ኣለዎም። Providence St. Joseph Health and its affiliates, ንኹሎም ዝገብንዩና ብሉፅን ኩሉ ዝተኣቀፍን ክንክን ክንገብረሎም እዩ። ፍሉይ ሰብ ከምዝኾኑ ጌርና ኢና ንሪኦም፣ ከምኡ እውን ብባህላዊ ስርዓት ጌርና ክንከናኸኖም ኢና።

ንጠንቂ ጭቆና ክነወግዶ ጭሪፅና ኢና። ንኹሎም ኣገልግሎት ዝጥቀሙ ውልቀ-ሰባት ነክብሮምን ንከናኸኖምን ኢና። ካብ ኩሎም ዓሌታት፣ ዕድሙ፣ ፍጥረታት፣ ብሄር፣ ባህልታት፣ ሃገራዊ መበቆል፣ ዜግነት፣ ቋንቋታት ከምኡ እውን/ ወይ ድማ ናይ ስደት ኩነታት፣ ቁጠባዊ ኩነታት፣ ምንጩ ክፍሊት ክንክን፣ ሃይማኖት፣ ባህልታት፣ ልምድታት፣ ከምኡ-ውን መበቆል ንዘለዎም ሰባት ንቕበል ኢና። ንኹሉ ናይ ሓዳር፣ ዘቤታዊ ሽርክነት፣ ወይ ስቪላዊ ማሕበራት፣ ትርኢትን ኣካላትናን፣ ፆታዊ ርክብ፣ ፆታዊ ዝንባላናን መለለዪታትን ወይ ድማ መግለጺታት ነክብር ኢና። ንኹሉ ኣካላዊ ወይ ስነ-ኣእምሮኣዊ ወይ ኣእምሮኣዊ ኣካላ ጉድለት፣ ናይ ኢድ ወይ ናይ ክእለት፣ ናይ ሕክምና ኩነታት (ከም ናይ ኤችኣይቪ/ኤድስ ኩነታት፣ መንሸሮ፣ ጂን፣ ናይ ባእታ ኣጠቓቕማን ኣመጋግባ ፀገምን)፣ ናይ ስድራቤት ሕክምናዊ ታሪኽ፣ ተጋዳላይ ወይ ወተሃደራዊ ኩነታት፣ ከምኡ እውን ዝኾነ ብጨደራል ፣ ብክልልዊ፣ ወይ ድማ ብናይ ከባቢ ሕገ መዓረ ክንክን ንህብ። ናብ ድሕንነቱ ዝተሓለየ ኣክባቢ

ኣብ ውሑስ ቦታ ክንክን ናይ ምርካብ፣ ናይ ምዕቋብን ተጣብቕቲ ኣገልግሎታት ናይ ምርካብ፣ ካብ ማህሰይትን

ነዞም ዝስዕቡ ምክንያታት ብምጥቃም ምግዳብ ወይ ድማ ምግላል ክልኩል እዩ። ብዓሌት፣ ሕብሪ፣ ሃገራዊ መበቆል፣ ዕድሙ፣ ኣካላ ጎደሎ(ብናይ ፀረ ኣካላ ጎደሎ ሕገ ኣፍልጦ ዝረኸበ) ፣ ወይ ወሲብ (እንተላይ ጥንሲ፣ ወሲባዊ ዝንባላ፣ ፆታዊ መንነት፣ መግለጺ)፣ ከምኡ እውን ኩሎም ካልኣት ኣብ ትሕቲ ሕገ ዝተሓለዉ ክፍላት እቲ ሕሙም። ኣብ ሆስፒታልን ሞያተኛታትን ዝሰርሑ ሰራሕተኛታት ትምህርትን ስልጠናን (ብመሰረት ሕገን ቁፅፅርን ብቕዓታት) ብዛዕባ እቶም ተሓክምቲ ኣብ ዘካይዱም ምርመራ፣ እቲ ሕሙም ንገዛእ ርእሶምን ንክልኣትን ካብ ጉድኣት ወይ መጉዳእቲ ናይ ምክልኻል ዓቕሞም ከሓይል ዝክእል ጠባያት ይረኽቡ።

### ነቶም ዝተመረጹ በፃሕቶም

ብመሰረት ኣብ ሆስፒታልን ክሊኒካትን ዘሎ ፖሊሲታት ዝመረጸዎም በፃሕቲ ክቕበሉ መሰል ኣለዎም። እዞም በፃሕቲታት መፃምድቲ፣ ብሓይ ትነብር (እንተላይ ሓይ ዓይነት ፆታ ዘለዎም መፃምድቲ)፣ ካልእ ኣባል ስድራ-ቤት፣ ወይ ዓርኪ ዝሓዘ እዩ ብዚ ብቻ ዝተወሰነ ግን ኣይኮነን። እዞም በፃሕቲ ብምክንያት ዓሌት፣ ሕብሪ፣ ሃገራዊ መበቆል፣ ፆታ፣ ፆታዊ ዝንባላ፣ ፆታ መንነት ወይ ድማ መግለጺ፣ ዕድሙ ወይ ኣካላ ጎደሎ ናይ ምብፃሕ መሰል ኣይክልከሉን ወይ ናይ ምብፃሕ ፍቓድም ኣይእገዱን። ኣብ ዝኾነ ይኹን እዞም ነዚ ስምምዕ ናይ ምስሓብ ወይ ናይ ምክሓድ መሰል ኣለዎም። ብናይ ባዕሎም መረፃ ኣባል ስድራቤት ወይ ድማ ብናይ ባዕሎም ተወካሊ መባእታዊ ሓልዮት ሓኪም ቀልጢፎም ናብ ሆስፒታል ብዘይብቐዕ ፍቓድ ምእታው ክሕብረሎም እውን መሰል ኣለዎም።

### ነቲ ፍሉይ ድልዮቶም ምላሽ ዝህብ ሕክምናዊ ክንክን ክረኽቡ

ምሽቻልን ነፃ ክኾኑ መሰል አለዎም።

**ካብ ምግዳብ ወይድማ ካብ ምግላል ነፃ ምኺን**

ካብ ምግዳብ ወይድማ ካብ ምግላል ነፃ ናይ ምኺን መሰል አለዎም። ነዘም ዝሰቡ ምክንያታት ብምጥቃም ምግዳብ ወይ ድማ ምግላል ክልክል እዩ። ብዓሌት፣ ሕብሪ፣ ሃገራዊ መበቆል፣ ዕድመ፣ ኣካላ ጎደሎ(ብናይ ፀረ ኣካላ ጎደሎ ሕጊ ኣፍልጦ ዝረኸበ) ፣ወይ ወሲብ (እንተላይ ጥንሲ፣ ወሲባዊ ዝንባላ፣ ፆታዊ መንነት፣ መግለጺ)፣ ከምኡ እውን ኩሎም ካልኣት ኣብ ትሕቲ ሕጊ ዝተሓለዉ ክፋላት እቲ ሕሙም።

**ብዛዕባ ውሳኔታት ክንክን ጥዕንኦም ንምምይያጥን ንምስታፍን**

ብዛዕባ ክንክኖም ክመያየጡ፣ ሕቶታት ክሓቱ ከምኡ እውን ውሳኔታት ከተግብሩ መሰል አለዎም። ንዓርሶም ኣፀቢቆም ይፈልጡ፣ ንዕው ኢና ድማ ናይ ጥዕንኦም ሸቶታት እንሰምዕን ሸትኦም ንክበፀሕዎ ንተሓባበሮምን። ብዛዕባ ሕክምና ክውስኑ ከለዉ ውልቃዊ ፣ ባህላውን መንፈሳውን ክብርታት፣ መረፀኦምን እምነቶምን ከኸብሩ እዮም። ድሌት እንተልይዎም፣ ዝኣምንዎ ገባሪ ውሳኔኦም ወይ ካልኣት ናዮም ዝመረፀዎም ኣብቲ ብዛዕባ ክንክኖም ዝገብርዎ ውሳኔታት ክካፈሉ ይኸእሉ እዮም። ብተወሳኺ ክኢላ ስነ-ምግባር ከምኡ እውን ናይ ሃይማኖት ኣብ ምኽሪ ክሓቱ መሰል አለዎም። ከምኡ እውን ብዛዕባ እቲ ዝወሃብ ወይድማ ዝቐረበ ክንክን ከምዝተረድኡ ንምርግጋፅ ናይ መተርጎሚ ኣገልግሎት ብዘይኸፍሊት ብናፃ ተዳልይሎም ኣሎ።

**ድልዮቶም ምእንቲ ክኸበር**

ናይ ሕክምና ውሳኔኦም ክኸበረሎም መሰል አለዎም። ብዛዕባ ክንክኖም ውሳኔ ክገብሩ ከለዉ ባዕሎም ክዛረቡ እንተዘይክኢሎም፣ ነቲ ንውሳኔታት ሕጊ ክንክን ጥዕና፣ ወኪል ክንክን ጥዕና ወይ እሙን ወሃቢ ውሳኔ ሓይሊ ዝሃብዎ ሰብ ውሳኔ ነኸብረሎም ኢና። ኣቐዲሞም መምርሒ ወይ ካልእ መደብ ክንክን ዝገብርሉ ሰነድ ብዛዕባ እተወሰነ ዓይነት ሕክምና መረፃታት ከም ዘለዎም ዝሕብር እንተኸይኑ ነቲ ዝገብርዎ መረፃ ኣብ ውሽጢ ኹነታቶም ክነኸብር ኢና። ኣቐዲሞም መምርሒ ወይ ካልእ ተመሳሳሊ መደብ ክንክን ዝገበረሉ ሰነድ ኣብ ፍይል እንተዘይሃልይዎም ነቲ ሰነድ ንኸውድኡ ክንከግዘም ኢና። ፕሮቪደንስ ኣብ መወዳእታ ንሕሙማትን ነቶም ዘፍቅርዎም ሰባትን ዘድልዮም ነገራት ኣብ ምምላእ፣ ስቓዮም ኣብ ምፍኳስ ከምኡውን ናብራ ህይወቶም ኣብ ምምሕያሽ ዘተኮረ እዩ። መንፈሳዊ፣ ፈውሲን መዕረፊ ኣጋይሽን ክንክን ሙሉእ ብሙሉእ ክንህበም ኢና። ኣድላዪ ኣብ ዝኸነሉ እዋን ምስ መምርሒኦም ብምስምማዕ ንኣካላትካን ንኸልኣት ቲሹታትን ወፈታት ካሕሳ ተከፊልዎም ንክህቡ ክንከግዘም ኢና።

**ንክንክን ፍቓድ ምኺኖምን ዘይምኽኖምን ንምፍላጥ**

ብዛዕባ ሕክምናኦም፣ መድሓኒቶም ከምኡ እውን ምርመርኦም ብዝርድኦም መንገዲ ብይክቐር ኣቢሎም ናይ ምፍላጥ መሰል አለዎም። ብዝተኸእለ መጠን እዚ ኣብ መግለጺ ኩነታቶምን ኣብ ኩሉ እቲ ዝቐረበ ኣሰራርሓታትን ሕክምናታትን እተመርኩሰ ክኸውን ኣለዎ ገለ ካብዚ ድማ ከቢድ ሓይጋታት ወይ ጎዳኢ ሳዕቤናት ምስ ምሕዋይ እተተሓሓዘ ፀገማት ከምኡውን ኣሳልጦ ንምርካብ ኣብ ዘለዎም ክእለት እተመርኩሰ ክኸውን ኣለዎ።

ኣብ መሰላጥያታትና ዝርከብን ብሕክምና ኣድላዪ ዝኾኑን ኣገልግሎት ሕክምና ወይ መሕደሪ ናይ ምርካብ መሰል አለዎም። ሸቶና ምስ ብሕታዊ ጥዕንኦምን ሸቶታት ህይወቶምን ተሰማሚዖም መንነቶም ኣብ ግምት ንምእታውን እዩ። ብመሰረት ናይ ሆስፒታል ፖሊሲታት፣ ኣካላ ጎደሎ ዘለዎም ሕሙማት እንተወሓደ ሰለስተ ደገፍቲ ሰባት፣ ካብዚኣቶም ድማ እንተወሓደ ሓይ ደጋፊ ኩሉ ግዜ ኣብ ክፍሊ ህፁፅ ረዲኤት ወይ ኣብ ሆስፒታል ኣብ ዝፀንሓሉ እዋን ዝርከብ ናይ ምንዳፍ መሰል አለዎም።

እዚ ድማ ዋላ እውን ብሕክምና ካብ ሕክምና ከይወፁ ምኽሪ እንተተወሃበም ሕክምና ናይ ዘይ ምቕባል ወይ ካብ ሆስፒታል ናይ ምውፃእ መሰል ዘጠቓልል እዩ።

**ንቐፃሊ ክንክን**

ካብ ክንክንን መሰላጥያታትናን ክወፁ ከለዉ ቐፃሊ ናይ ጥዕና ክንክን ዘድሊ መደባት ኣብ ምውፃእ እንዳሓገዝናዮም ዘሎ መማረፂታት ዘረድእ ሓበሬታ ናይ ምርካብ መሰል አለዎም። እዚ ድማ ሕክምና፣ ምርመራ፣ ኣድላዪ እንተኸይኑ ድማ ናብ ካልእ ቦታ ምትሕልላፍ ይጠቓልል።

**ንስቓዮም ብግቡእ ንምቁፅፅፃር**

ክንክንን ኣገልግሎትን ክረኽቡ ከለዉ ስቓዮም ክቆፃፀረሎም መሰል አለዎም።

**ብዛዕባ ክንክኖም ሓሳብ ንምልውዋጥ**

ብዛዕባ እቲ ዝግበረሎም ዘሎ ሕክምና ክመሃሩን ሕቶታት ክሓቱን ይተባብዑ እዮም። ኣድላዪ እንተኸይኑ ሰራሕተኛታትና ተርጓሚ ብዘይክፍሊት ብምቕራብ ወይ ድማ ብካሊእ መንገዲ ነቲ ዝግበረሎም ወይ ድማ ዝተኣቀደሎም ክንክን ሙሉእ ብሙሉእ ክርድኡም ክገብሩ እዮም። ከምኡ ከይንገብር እንተ ዘይነገሮምና፣ ነቲ ናይ መጀመርያ ሕክምና ባዕልሞያ፣ ናይ መባእታ ክንክን ሕክምና ጉጂ/ሊ/ ውዳባ፣ ወይ ካልእ ናይ ሕክምና ጉጂ/ሊ/ ውዳባ፣ ከምኡ እውን ኩሎም ኣብ ድሕሪ ግዘ ናይ ክንክን ኣገልግሎት ዝህቡ ወሃብቲን ኣቐረብቲን ናይ መእተዊኹም፣ መውፅኢኹም ወይ ድማ ናብ ካሊእ ሕክምና ናይ ምስጋርኩም ሓበሬታ ናይ ምንጋር መሰል ኣለና። ናዮም ሕቶ ብምስማዕ ናብ ሆስፒታል ክኣትዉ፣ ክወፁ ወይ ናብ ካልእ ቦታ ክዘዋወሩ ከለዉ ንኣባል ስድራ ቤቶም ክንነግረሎም ኢና።

**ንናይ ሕክምና መዝገብም**

ብዛዕባ ኹነታት ጥዕንኦም፣ ምርመርኦም፣ ሕክምናኦም፣ ናይ ሕውዮት ዕድላትን ናይ ክንክን ውፅኢትን ብዝርድኡም መንገዲ ሓበሬታ ናይ ምርካብ መሰል አለዎም። ናይ ሕክምና መዝገብም ናይ ምርካብ መሰል አለዎም። መዝገብም ንናይ ምርካብ ዘለዎም መሰል ዝገልፅ ፍሉይ ናይ ሚስጥራዊ ኣሰራርሓ ሰነድ ክወሃቦም እዩ። ውፅኢታዊ ሓሳብ ንሓሳብ ናይ ምልውዋጥ ከምኡውን መደብ ክንክኖም ኣብ ምምዕባልን ምትግባርን ናይ ምክፋል መሰል አለዎም።

ኣብ እዋን ክንክንክኖም ኣብ ዝለዓል ስነ-ምግባራዊ ሕቶታት፣ ከም እኒ ምስ ግጭት ዝተተሓሓዘ ጉዳያት ምፍታሕ፣ ህያው ኣገልግሎት ኣብ ዘይምሃብ ከምኡውን

ብተወሰኑ ናይቲ ዝቐረበ መስርሕን ሕክምናን ሓደጋታት ብምርዳእ ናይ ዘይምርኮብ መሰል ኣለዎም። ሕክምና ናይ ምርኮብ መሰሎም ኣብ ዝለዓለ መምርሒ፣ ኣብ POLST ወይ ኣብ ከም እኒ እንደገና ህያው ኣይኹኑ ዝብል ትእዛዝ ዝኣመሰለ ናይ ህይወት ደገፍ ኣብ ምውፃእ ወይ ኣብ ምክልኻል ዝምርኮስ ኣይኮነን። ሕሙማት ኮኑ ንድሬ ዘዳልዉ ሰባት ብዝተኸኣሎም መጠን ብዛዕባ ሕክምናኦም ኣብ ዝገብርዎ ውሳኔታት ከምኡ እውን ኣብ ዝኾነ ይኹን ፕሮጀክትታት ምርምር ወይ ስነ ምግባራዊ ጉዳያት ክሰተፉ መሰል ኣለዎም።

**ንብሕታውነትን ሚስጥርን**

ብሚስጥር ናይ ምሕካም ከምኡ እውን ብዛዕባ ናይ ክንክንክኖም ፃኒሕቶምን ዝምልከት ሓበሬታ ብምስጥር ናይ ምሓዝ መሰል ኣለዎም። ንመሰሎም ብሕትውና ብዝርዝር ዝገልፅን ንሕክምናዊ ሓበሬታኦም ብኸመይ ክጥቀሙ ከም ዝኸእሉ ዝገልፅ ፍሉይ ናይ ብሕቱው ኣሰራርሓ ሰነድ ክወሃቦም እዩ። ውልቀ ጉዳዮም ናይ ምኽባር መሰል ኣለዎም። ጉዳይ ምይይጥ፣ ምምኽኻር፣ ምርመራን ሕክምናን ምስጢራዊ እዮም ስለዚ ድማ ብምስትውዓል ክግበሩ ኣለዎም። ስም ናይቲ ፍቓድ ዘለዎ በዓልዎ ይክንን ጥዕና ኣብ ስፍሓት ናይቲ ክንክን ናይ ምብርባር

መባእታዊ ሓላፍነት ዘለዎ፣ ነቲ ሕሙም ዝርእዩ ስምን ሞያዊ ርክባትን ናይ ሓካይምን ዘይሓኸይምን፣ ከምኡ እውን ዝኾነ ውልቀ-ሰብ ናይ ምህላው ክፈልጡ መሰል ኣለዎም።

**ብዛዕባ ክንክኖም ጥርዓን ንምቕራብን ምላሽ ንምርካብን**

ብዛዕባ ክንክኖም ዘተሓሰስቦም ወይ ዘማረሮም ነገራት ድምዒ ናይ ምስማዕ ከምኡ እውን ናይ ክንክኖም ፅሬት ብዘይሙጉዳል ካባና ምላሽ ናይ ምርካብን መሰል ኣለዎም።

ሓደጋ ዘብፀሕ ሕክምና ናይ ምስታፍ መሰል ኣለዎም። ብተወሰኑ ናብ ተሓካሚ መደብ MyChart ናይ ምምዝጋብ መሰል ኣለዎም። MyChart ብዛዕባ ቐፃሮታት፣ መድሓኒት፣ ኩነታት ጥዕና፣ ቤተ-ምርምር፣ መፅናዕትታት፣ ፅሚቕ ሓሳባት ድሕሪ ምብፃሕ፣ ክሊኒካዊ መዘኸኸሪታት ከምኡውን ብዛዕባ ኻልኣት እዋናዊ ሓበሬታ ሽቡ ንሽቡ ብዘይ ምንም ፍሉይ ሕቶ ይህብ እዩ። ንዝበለፀ ሓበሬታ Providence.org ይጎብኙዩ።

ነዘም ኣብ ታሕቲ ተዘርዚሮም ዘለዉ መራሕቲ ትካላት ሓበሬታ ክትህብዎም ወይ ድማ ክትረኽብዎም ትኸእሉ ኢኹም። መረረት ንምቕራብን ርኢቶ ምሃብን ኣብ ዝመረፀዎ ክንክን ጥዕና ወይ ቦታ ተወሳኺ ሓበሬታ ክረኽቡ ይኸእሉ እዮም።

**ቁጠባዊ ሓላፍነቶምን ኣማራጺታቶምን ሓገዝ ንምርዳእ**

ከም ሕሙም መጠን ናይ ወፃኢታቶም ገምጋም ክሓቱ ይኸእሉ እዮም፣ ከምኡ እውን ንፁርን ክርድኦም ዝኸእልን ሒሳብ ናይ ምቕባል መሰል ኣለዎም። ብዛዕባ ክፍሊት ሕቶ ብምቕራብ ናይ

ምፍላጥ መሰል ኣለዎም። ናይ ገንዘብ ፀገም እንተኣጋጢሙዎም፣ በይዝኣም ማእኸል ኣገልግሎት ዓማዊልና ብ1-866-747-2455 ይርከቡ። ናይ መድሕን መሸፈኒ ብዘየገድስ ብዛዕባ መማረጺታት ክፍሊት ወይ ቁጠባዊ ደገፍ ንምርካብ ብቐፅ ምኽኻምን ዘይምኽኻምን ክፈልጡ ይኸሉ እዮም። ምስ ዝኾነ ይኹን ናይ ሕክምና ወፃኢታት ንምኽፋል ሓገዝ ዝሓተተ ሕሙም ሓቢርና ክንሰርሕ ድሉዎት ኢና።

**ሓበሬታ ብዛዕባ ኣብ ትካል ክንክን ጥዕና ዝውጉ ፖሊሲታት**

እንተሓቲቶም ብዛዕባ ፖሊሲታት፣ ሕግታትን መምርሒታትን ሓበሬታ ክረኽቡ እዮም፣ ብተወሳኺ ብዛዕባ ኣብ ህዝባዊ ቦታታት ኣገልግሎት ዝህቡ እንስሳታት ብፌደራላዊ ሕገ ዝተሞርከሰ ሓበሬታ ክረኽቡ እዮም።

**ከምሕራም፣ አባል ስድራ ቤት ወይ በግሊ መጠን ላላፍነት አለዎም፡-**

Providence St. Joseph Health and its affiliates, ክንክን ወሃብቲ፣ ሕሙማት፣ አባላት ስድራቤት፣ ከምሕራም በፃሕቲ ደሕንነቶም ከምዝተሓለዩሎም፣ እናኸበረ ከምዝቐበሎምን ክስምዎም ዘለዎ ናይ ምሕዋይ ቦታ እዩ። ኩሎም እቶም ናብ ቤትና ዝመጡ ወይ ምሳና ክንክን ክገብሩ ዝደልዩ ሰባት ንኸብረ ነፍሲ ወከፍ ሰብ ብዘኸብረ መንገዲ ክመለሉን ብሉጥን ርሕራሕን ክንክን ንኸንገብር ድማ ክሕግዙና ንሓትቶምን ንፅበዮምን ኢና። ሰራሕተኛታትና ብኸእለቶም እዮም ዝመረጡ ከምኡ እውን ድሕንነት ልዕሊ ኹሉ ኣገዳስነት አለዎ። ንሰራሕተኛታትና ዘሸግሩን ዘጋፍዑን ሰባት ዕሸሽ ኣይክበሃሉን እዮም። ክንከናከኖም ከለና ወይ ድማ ንዝኾነ ሰብ ክበፅሒ ክመጡ ከለዉ እዞም ዝስዕቡ ካብኹም ንፅቦ።

- ነቶም ኣብ ከባቢኹም ዘለዉ እንተላይ ነቶም ክንክን ዝገብሩን ወይ ዝቐበሉን ሓልዮትን ኣኸብሮትን ዩርእዩ።
- እቶም ክንክን ዝገብሩ ሰባት ምስ ሞያኦም ብዘይተሓሓዙ ምኽንያት ከም ዘይምደቡ ይፍለጡ።
- ዝኾነ ይኹን ኣድልዎ ከምኡ እውን/ ወይ ድማ ዘነኣእስ ዘረባ ወይ ጠባይ ኣይጠቐሙ። ሸለል ኣይበሃልን ከምኡድማ ካብቲ ህንፃ ክትወጡ ክትግደዱ ትኸእሉ ኢኹም።
- ንኣላይኦም ብዘሰባ እቲ ንጥዕናኦም ቐዳምነት ዝህብዎ ነገራት ይንገሩ፣ ስለዚ ብሓባር መደብ ከውጡ ይኸእሉ እዮም።
- ታሪኽ ሕክምናኦም ብልክዕን ሙሉእ ብሙሉእን ይሃቡ።
- ኣብ ኹነታቶም ዘይተፀበይዎ ለውጥታት እንተላይ ይናገሩ፣ ኣብ ውሳኔታት ይካፈሉ ከምኡ እውን ብዘሰባ ክንከናከኖም ንኣላይቲ ሕሙማት ሕቶታት ይሕተቱ።
- ነቲ እቶም ኣለይቲ ሕሙማት ዝህብዎ ምኽሪ ይሕሰበሉ ነቲ ዝሕተት መደብ ሕክምና ድማ ይከታተሉ። እዚ ድማ ቆፀሮ ክገብሩ ወይ ሕክምናዊ መምርሒ ክስዕቡ እንተዘይክኢሎም ነቶም ኣለይቲ ሕሙማት ምሕባር ዩጠቓልል።
- እቲ ኣቐዲሞም ዝሃብዎ ናይ ሕክምና መምርሒ፣ ህያው ፍቓድን ከምኡ እውን/ወይ መንነትን ኣድራሻን ናይቲ ዝኣምንዎ ውሳኔ ዝገብረሎም ሰብ (እንተላይዎም) ቐዳሕ ይሃቡና።
- እንተ ዘይሃልይዎም ምስ ኣለይኦም ከይኖም ኣቐዲሞም መምርሒ ሕክምና ክውድኡ ይስርሑ።
- ቁጠባዊ ሓላፍነታቶምን ኣማራጺታትን ንገንዘባዊ ደገፎም ይፍለጡ።
- ፖሊሲታት ክንክን ይከታተሉ።
- ብሕታዊ ንብረቶም ኣብ ገዝኦም ሓዲጎም ይምፁኡ።

**+ወሳኺ መሰላት ንግዝዓት OREGON፡-**

ምስ ስንክልና ዝነብሩ ዝኾኑ ሰባት ሕክምናዊ ኸንክን ንምርካብ ናብ Providence እንተ መዲዎም፣ እዚ ዝስዕብ መሰላት ኣለዎም፡-

- ኣካላዊ፣ ስነ-ኣእምሮኣዊ፣ ጠባያዊ፣ ናይ ግንዛብ ጸገም፣ ጸማምነት፣ ናይ ምስማዕ ጸገም ወይ ካልእ ናይ ምርድዳእ ዕንቅፋታት፣ ዕውርነት፣ ኣቲዝም ወይ ናይ ምርሳዕ ህማም እንተ ሃልይዎም ሓሳብ ንሓሳብ ንኸለወጡን ብዘሰባ ኸንክኖም ውሳኔታት ንኸገብሩን ዝሕግዝዎም እንተ ወሓደ ሰለስተ ደገፍቲ ሰባት ንምምራጽ። እቲ ደጋፊ ሰብ ካልእ ኣባል ስድራቤት/ካልዕ ዓብዩ፣ ሓላዊ፣ ናይ ውልቕ ኸንክን ሓጋዚ ወይ ካልእ እቲ ሕሙም ዝመርጸ ደሞዝ ዝኸፈሎ ወይ ዘይኸፈሎ ኣገልጋሊ ክኸውን ይኸዕል እዩ። እንተ ወሓደ ሓደ ደጋፊ ሰብ ኣብ ሆስፒታል ወትሩ ምስቲ ሕሙም ኣብ ጌኒ ዓራት ክኸውን ይኸእል ኢዩ፣ ኣብ ክፍሊ ህጹጽ ኩነታት ሃዩሱ።
- ብዘሰባ ኸንክን ሆስፒታል፣ ምዕቡል መምርሒ ንምምራጽ፣ ወይ ከኣ ህይወት ዘቐድል ሕክምና ደው ከብል ዝኸዕል ውሳኔታት ንምግባር ኣብ ዝግበር ዝኾነ ይኹን ምይይጥ ብኣካል ዝካፈል ደጋፊ ሰብ ንኸህሉ፣ እቲ ሕሙም ካልእ እንተ ዘይደልዩ። Providence ንሓደ POLST፣ ምዕቡል መምርሒ ወይ ከም እኒ ኣይትተንስእ ዝብል ትእዛዝ ዝኣመሰለ ንህይወት ዝድግፍ ናይ ምውጻእ ወይ ናይ ምሃዝ ትእዛዝ ኣብ ዘለዎ ሕሙም ናይ ሕክምና ኣቕርቦት ኣይዕግድን ኢዩ።
- ሓደ ሕሙም ደገፍ ዝገብረሉ ሰብ ኣብ ጥቓ ዓራቱ ኸህሉ ዘቕረብ ሕቶ ብሆስፒታል እንተድኣ ቐይድታት ዝግበረሉ ወይ ዝተኸልከለ እንተድኣ ኹይኑ፣ ብዘሰባ እቲ ምንጻግ ከምኡውን ብዘሰባ እቲ ደገፍ ዝገብረ ሰብ ኣብኡ ንኸርከብ ዘፍቐድ ዝኾነ ይኹን መለክዒታት ንምምደዎ ናይ ኸንክን ደገፍ ዋዕላ ክሓትቱ ዕዳል ኸምዘለዎም ብኡ ንቡኡ ኸንገሮም ኣለዎ። እዚ ናይ ደገፍ ዋዕላ እዚ ብእተኸእለ መጠን ቀልጢፍ ክማዓራረ እዩ፣ እንተኹን ድህሪ ምዕታውኽ 24 ሰዓት ኣብ ዘይመልእ ግዜ ወይም ኣሰራርሓ ወይ መጥባሕቲ ቕድሚ ምግባር ኣይኸነን።
- እዚ መጠንቐቕታ እቲ ሕሙም ወይ ሕጋዊ ተወካሊ እቲ ሕሙም ኸሓቱ ኸለዉ ብዝተፈላለዩ መልክዕ ኸርከብ ይከኣል እዩ።

**+ወሳኺ መሰላት ንግዝኣት Alaska፡-**

- ንጠባያዊን ኣእምሮኣዊ ጥዕናን ሕሙማት ዝኸውን ተወሳኺ ናይህሙም መሰላትን ሓላፍነታትን እውን ኣሎ።
- ናይ Anchorage ምምሕዳር መሰላጥያታት ኸንክን ጥዕና ነቶም ሕሙማት እቲ ሕቶ ኹን ዝተቐበሉሉ ኣብ ውሽጢ 10 ናይ ስራሕ መዓልታት እንተ ተሓትቶም ናይ ወጻኢታት ግምት ኸቕርቡ ኣለዎም። ህጹጽ ዘይኾነ ሕክምናዊ ኣገልግሎት ኣብ ዝረኸበሉ እዋን ኩነታት ናይቲ ሕሙም ኹነታት ንምሕካም ብጽሑፍ ወይ ብኤሌክትሮኒካዊ መገዲ ግምት ናይ ምኸንያታዊ ትጽቢት ዝግበረሉ ክፍሊት ክንክን ጥዕና ኸንቕርብ ኢና።

ናብ U.S. እውን ጥርጣጥ ከቕርቡ ይኸእሉ እዮም። ክፍሊ ጥዕናን ሰብአዊ ኣገልግሎትን፣ ቤት ጽሕፈት ሲቭላዊ መሰላት ብኤላክትሮኒካዊ መንገዲ በቲ ቤት ጽሕፈት ጥርጣጥ ሲቭላዊ መሰላት ወደብ ኣቢሉ ኣብ

<https://ocrportal.hhs.gov/ocr/portal/lobby.jsf> ይርከብ ወይድማ ብደብዳቤ ወይ ብስልኪ ኣብ :

**U.S. ክፍሊ ጥዕናን ሰብአዊ ኣገልግሎትን**

200 Independence Avenue SW.

Room 509F, HHH Building

Washington, DC, 20201

800-368-1019 or 800-537-7697 (TDD).

[ናይ ጥርጣጥ ቅጥዒ ኣብ

<http://www.hhs.gov/ocr/office/file/index.html> ይርከብ።

**ንሶም ተረባሒ Medicare እንተኾይኖም፡-**

ንሶም ተረባሒ Medicare እንተኾይኖምን ጽሬት ክንክን ዝምለከት ዋኒን፣ ሽፋን Medicare ወይ ቅድሚ ምህዋይ ምውጻእ እንተሃሊዩ ምስ Acentra Health ምርኻብ ትኸእሉ፡-

**Acentra Health**

1-888-305-6759 TTY:- 711

ሆስፒታል	ሆስፒታል ርክብ ሓበሬታ	ናይ ኣክረዲቴሽን ርክብ ሓበሬታ	ክፍሊ ጥዕና ግዝኣት ርክብ ሓበሬታ
Providence Alaska Medical Center	Providence Alaska Medical Center Patient Relations ኢሜይል ኣድራሻ: PatientRelationsAK@providence.org	The Joint Commission Office of Quality and Patient Safety ናይ ኦንላይን ቅጥዒ (ሓድሽ ፍጻሜ): <a href="https://apps.jointcommission.org/QMSInternet/IncidentEntry.aspx">https://apps.jointcommission.org/QMSInternet/IncidentEntry.aspx</a> ናይ ኦንላይን ቅጥዒ (ኣዘምን ወይ ሕተት ሕቶ ኣብ ቅድሚ ሕጂ ዝቐረበ ፍጻሜ – ቁጽሪ ፍጻሜ የድሊ): <a href="https://apps.jointcommission.org/QMSInternet/IncidentUpdate.aspx">https://apps.jointcommission.org/QMSInternet/IncidentUpdate.aspx</a> ዝልእኽሉ ኣድራሻ: Office of Quality and Patient Safety The Joint Commission One Renaissance Boulevard Oakbrook Terrace, Illinois 60181	Alaska Department of Health and Social Services Health Facilities Licensing & Certification Attn: Complaint Coordinator 4601 Business Park Blvd., Bldg. K Anchorage, AK 99503 ስልኪ ቁፅራ: 907-334-2483 ፋክስ: 907-334-2682 ኢሜይል ኣድራሻ: DHCS.HFLC@hss.soa.directak.net
Providence Kodiak Island Medical Center	Providence Kodiak Island Medical Center Patient Relations ኢሜይል ኣድራሻ: PatientRelationsAK@providence.org	The Joint Commission Office of Quality and Patient Safety ናይ ኦንላይን ቅጥዒ (ሓድሽ ፍጻሜ): <a href="https://apps.jointcommission.org/QMSInternet/IncidentEntry.aspx">https://apps.jointcommission.org/QMSInternet/IncidentEntry.aspx</a> ናይ ኦንላይን ቅጥዒ (ኣዘምን ወይ ሕተት ሕቶ ኣብ ቅድሚ ሕጂ ዝቐረበ ፍጻሜ – ቁጽሪ ፍጻሜ የድሊ): <a href="https://apps.jointcommission.org/QMSInternet/IncidentUpdate.aspx">https://apps.jointcommission.org/QMSInternet/IncidentUpdate.aspx</a> ዝልእኽሉ ኣድራሻ: Office of Quality and Patient Safety The Joint Commission One Renaissance Boulevard Oakbrook Terrace, Illinois 60181	Alaska Department of Health and Social Services Health Facilities Licensing & Certification Attn: Complaint Coordinator 4601 Business Park Blvd., Bldg. K Anchorage, AK 99503 ስልኪ ቁፅራ: 907-334-2483 ፋክስ: 907-334-2682 ኢሜይል ኣድራሻ: DHCS.HFLC@hss.soa.directak.net
Providence Seward Medical Center	Providence Seward Medical Center Patient Relations ኢሜይል ኣድራሻ: PatientRelationsAK@providence.org	ወግዓዊ ንምቕራብ ምስ ክፍሊ ጥዕና እታ ግዝኣት ተወከሱ ቕሬታ.	Alaska Department of Health and Social Services Health Facilities Licensing & Certification Attn: Complaint Coordinator 4601 Business Park Blvd., Bldg. K Anchorage, AK 99503 ስልኪ ቁፅራ: 907-334-2483 ፋክስ: 907-334-2682 ኢሜይል ኣድራሻ: DHCS.HFLC@hss.soa.directak.net
Providence Valdez Medical Center	Providence Valdez Medical Center Patient Relations ኢሜይል ኣድራሻ: PatientRelationsAK@providence.org	ወግዓዊ ንምቕራብ ምስ ክፍሊ ጥዕና እታ ግዝኣት ተወከሱ ቕሬታ.	Alaska Department of Health and Social Services Health Facilities Licensing & Certification Attn: Complaint Coordinator 4601 Business Park Blvd., Bldg. K Anchorage, AK 99503 ስልኪ ቁፅራ: 907-334-2483 ፋክስ: 907-334-2682 ኢሜይል ኣድራሻ: DHCS.HFLC@hss.soa.directak.net

ሆስፒታል	ሆስፒታል ርክብ ሓበሬታ	ናይ ኣክረዲቴሽን ርክብ ሓበሬታ	ክፍሊ ጥዕና ግዝኣት ርክብ ሓበሬታ
Providence St. Elias Specialty Hospital	Providence St. Elias Specialty Hospital Patient Relations ኢሜይል ኣድራሻ: PatientRelationsAK@providence.org	The Joint Commission Office of Quality and Patient Safety ናይ ኦንላይን ቅጥዒ (ሓድሽ ፍጻሜ): <a href="https://apps.jointcommission.org/QMSInternet/IncidentEntry.aspx">https://apps.jointcommission.org/QMSInternet/IncidentEntry.aspx</a> ናይ ኦንላይን ቅጥዒ (ኣዘምን ወይ ሕተት ሕቶ ኣብ ቅድሚ ሕጂ ዝቐረበ ፍጻሜ – ቁጽሪ ፍጻሜ የድሊ): <a href="https://apps.jointcommission.org/QMSInternet/IncidentUpdate.aspx">https://apps.jointcommission.org/QMSInternet/IncidentUpdate.aspx</a> ዝልእኽሉ ኣድራሻ: Office of Quality and Patient Safety The Joint Commission One Renaissance Boulevard Oakbrook Terrace, Illinois 60181	Alaska Department of Health and Social Services Health Facilities Licensing & Certification Attn: Complaint Coordinator 4601 Business Park Blvd., Bldg. K Anchorage, AK 99503 ስልኪ ቁፅራ: 907-334-2483 ፋክስ: 907-334-2682 ኢሜይል ኣድራሻ: DHCS.HFLC@hss.soa.directak.net
Providence Valdez Counseling Center	Providence Valdez Medical Center Patient Relations ኢሜይል ኣድራሻ: PatientRelationsAK@providence.org	The Joint Commission Office of Quality and Patient Safety ናይ ኦንላይን ቅጥዒ (ሓድሽ ፍጻሜ): <a href="https://apps.jointcommission.org/QMSInternet/IncidentEntry.aspx">https://apps.jointcommission.org/QMSInternet/IncidentEntry.aspx</a> ናይ ኦንላይን ቅጥዒ (ኣዘምን ወይ ሕተት ሕቶ ኣብ ቅድሚ ሕጂ ዝቐረበ ፍጻሜ – ቁጽሪ ፍጻሜ የድሊ): <a href="https://apps.jointcommission.org/QMSInternet/IncidentUpdate.aspx">https://apps.jointcommission.org/QMSInternet/IncidentUpdate.aspx</a> ዝልእኽሉ ኣድራሻ: Office of Quality and Patient Safety The Joint Commission One Renaissance Boulevard Oakbrook Terrace, Illinois 60181	Alaska Department of Health and Social Services Health Facilities Licensing & Certification Attn: Complaint Coordinator 4601 Business Park Blvd., Bldg. K Anchorage, AK 99503 ስልኪ ቁፅራ: 907-334-2483 ፋክስ: 907-334-2682 ኢሜይል ኣድራሻ: DHCS.HFLC@hss.soa.directak.net
Providence Valdez Long Term Care	Providence Valdez Medical Center Patient Relations ኢሜይል ኣድራሻ: PatientRelationsAK@providence.org	ወግዓዊ ንምቕራብ ምስ ክፍሊ ጥዕና እታ ግዝኣት ተወካዮች ፎታ.	Alaska Department of Health and Social Services Health Facilities Licensing & Certification Attn: Complaint Coordinator 4601 Business Park Blvd., Bldg. K Anchorage, AK 99503 ስልኪ ቁፅራ: 907-334-2483 ፋክስ: 907-334-2682 ኢሜይል ኣድራሻ: DHCS.HFLC@hss.soa.directak.net
Healdsburg Hospital Providence	Healdsburg Hospital Providence Quality Clinical Excellence ኢሜይል ኣድራሻ: HHQualityClinicalExcellence@providence.org ስልኪ ቁፅራ: 707-431-6370	The Joint Commission Office of Quality and Patient Safety ናይ ኦንላይን ቅጥዒ (ሓድሽ ፍጻሜ): <a href="https://apps.jointcommission.org/QMSInternet/IncidentEntry.aspx">https://apps.jointcommission.org/QMSInternet/IncidentEntry.aspx</a> ናይ ኦንላይን ቅጥዒ (ኣዘምን ወይ ሕተት ሕቶ ኣብ ቅድሚ ሕጂ ዝቐረበ ፍጻሜ – ቁጽሪ ፍጻሜ የድሊ): <a href="https://apps.jointcommission.org/QMSInternet/IncidentUpdate.aspx">https://apps.jointcommission.org/QMSInternet/IncidentUpdate.aspx</a> ዝልእኽሉ ኣድራሻ: Office of Quality and Patient Safety The Joint Commission	ሓደ ተሃካሚ ወይ ኣባል ስድራ ቤት ናብ ክፍሊ ህዝባዊ ጥዕና California ወግዓዊ ጥርጣን ኸቐርቡ እንተ ደልዮም ብጸስጥ፣ ብኢ-ሚይል፣ ብተሌፎን ወይ ብፋክስ ገይሮም ኸቐርቡ ይኸእሉ እዮም:- California Department of Public Health Santa Rosa District Office 2170 Northpoint Parkway Santa Rosa, CA 95407 ስልኪ ቁፅራ: 707-576-6775 ፋክስ: 707-576-2037 ናይ ኦንላይን ቅጥዒ: <a href="https://www.cdph.ca.gov/programs/chcq/lcp/calhealthfind">https://www.cdph.ca.gov/programs/chcq/lcp/calhealthfind</a>

ሆስፒታል	ሆስፒታል ርክብ ሓበሬታ	ናይ ኣክረዲቴሽን ርክብ ሓበሬታ	ክፍሊ ጥዕና ግዝኣት ርክብ ሓበሬታ
		One Renaissance Boulevard Oakbrook Terrace, Illinois 60181	
Petaluma Valley Hospital Providence	Petaluma Valley Hospital Providence Patient Relations ኢሜይል ኣድራሻ: patientrelations@stjoe.org ስልኪ ቁፅረ: 707-778-2887	The Joint Commission Office of Quality and Patient Safety ናይ ኦንላይን ቅጥዒ (ሓድሽ ፍጻሜ): <a href="https://apps.jointcommission.org/QMSInternet/IncidentEntry.aspx">https://apps.jointcommission.org/QMSInternet/IncidentEntry.aspx</a> ናይ ኦንላይን ቅጥዒ (ኣዘምን ወይ ሕተት ሕቶ ኣብ ቅድሚ ሕጂ ዝቐረበ ፍጻሜ – ቁጽሪ ፍጻሜ የድሊ): <a href="https://apps.jointcommission.org/QMSInternet/IncidentUpdate.aspx">https://apps.jointcommission.org/QMSInternet/IncidentUpdate.aspx</a> ዝልእኽሉ ኣድራሻ: Office of Quality and Patient Safety The Joint Commission One Renaissance Boulevard Oakbrook Terrace, Illinois 60181	ሓደ ተሃካሚ ወይ ኣባል ስድራ ቤት ናብ ክፍሊ ህዝባዊ ጥዕና California ወግዓዊ ጥርጣን ኸቕርቡ እንተ ደልዮም ብጳስጣ፣ ብኢ-ሙይል፣ ብተሌፎን ወይ ብፋክስ ገይሮም ኸቕርቡ ይኸእሉ እዮም:- California Department of Public Health Santa Rosa District Office 2170 Northpoint Parkway Santa Rosa, CA 95407 ስልኪ ቁፅረ: 707-576-6775 ፋክስ: 707-576-2037 ናይ ኦንላይን ቅጥዒ: <a href="https://www.cdph.ca.gov/programs/chcq/lcp/calhealthfind">https://www.cdph.ca.gov/programs/chcq/lcp/calhealthfind</a>
Providence Queen of the Valley Hospital	Providence Queen of the Valley Hospital Patient Relations ኢሜይል ኣድራሻ: patientrelations_QVMC@providence.org ስልኪ ቁፅረ: 707-252-4411 ext. 2623	The Joint Commission Office of Quality and Patient Safety ናይ ኦንላይን ቅጥዒ (ሓድሽ ፍጻሜ): <a href="https://apps.jointcommission.org/QMSInternet/IncidentEntry.aspx">https://apps.jointcommission.org/QMSInternet/IncidentEntry.aspx</a> ናይ ኦንላይን ቅጥዒ (ኣዘምን ወይ ሕተት ሕቶ ኣብ ቅድሚ ሕጂ ዝቐረበ ፍጻሜ – ቁጽሪ ፍጻሜ የድሊ): <a href="https://apps.jointcommission.org/QMSInternet/IncidentUpdate.aspx">https://apps.jointcommission.org/QMSInternet/IncidentUpdate.aspx</a> ዝልእኽሉ ኣድራሻ: Office of Quality and Patient Safety The Joint Commission One Renaissance Boulevard Oakbrook Terrace, Illinois 60181	ሓደ ተሃካሚ ወይ ኣባል ስድራ ቤት ናብ ክፍሊ ህዝባዊ ጥዕና California ወግዓዊ ጥርጣን ኸቕርቡ እንተ ደልዮም ብጳስጣ፣ ብኢ-ሙይል፣ ብተሌፎን ወይ ብፋክስ ገይሮም ኸቕርቡ ይኸእሉ እዮም:- California Department of Public Health Santa Rosa District Office 2170 Northpoint Parkway Santa Rosa, CA 95407 ስልኪ ቁፅረ: 707-576-6775 ፋክስ: 707-576-2037 ናይ ኦንላይን ቅጥዒ: <a href="https://www.cdph.ca.gov/programs/chcq/lcp/calhealthfind">https://www.cdph.ca.gov/programs/chcq/lcp/calhealthfind</a>
Providence Redwood Memorial Hospital	Providence Redwood Memorial Hospital Patient Relations ስልኪ ቁፅረ: 707-445-8121 ext. 5810	The Joint Commission Office of Quality and Patient Safety ናይ ኦንላይን ቅጥዒ (ሓድሽ ፍጻሜ): <a href="https://apps.jointcommission.org/QMSInternet/IncidentEntry.aspx">https://apps.jointcommission.org/QMSInternet/IncidentEntry.aspx</a> ናይ ኦንላይን ቅጥዒ (ኣዘምን ወይ ሕተት ሕቶ ኣብ ቅድሚ ሕጂ ዝቐረበ ፍጻሜ – ቁጽሪ ፍጻሜ የድሊ): <a href="https://apps.jointcommission.org/QMSInternet/IncidentUpdate.aspx">https://apps.jointcommission.org/QMSInternet/IncidentUpdate.aspx</a> ዝልእኽሉ ኣድራሻ: Office of Quality and Patient Safety	ሓደ ተሃካሚ ወይ ኣባል ስድራ ቤት ናብ ክፍሊ ህዝባዊ ጥዕና California ወግዓዊ ጥርጣን ኸቕርቡ እንተ ደልዮም ብጳስጣ፣ ብኢ-ሙይል፣ ብተሌፎን ወይ ብፋክስ ገይሮም ኸቕርቡ ይኸእሉ እዮም:- California Department of Public Health Santa Rosa District Office 2170 Northpoint Parkway Santa Rosa, CA 95407 ስልኪ ቁፅረ: 707-576-6775 ፋክስ: 707-576-2037



ሆስፒታል	ሆስፒታል ርክብ ሓበሬታ	ናይ ኣክረዲቴሽን ርክብ ሓበሬታ	ክፍሊ ጥዕና ግዝኣት ርክብ ሓበሬታ
		The Joint Commission Office of Quality and Patient Safety ናይ ኦንላይን ቅጥዒ (ሓድሽ ፍጻሜ): <a href="https://www.cdph.ca.gov/programs/chcq/lcp/calhealthfind">https://www.cdph.ca.gov/programs/chcq/lcp/calhealthfind</a> One Renaissance Boulevard Oakbrook Terrace, Illinois 60181	ናይ ኦንላይን ቅጥዒ: <a href="https://www.cdph.ca.gov/programs/chcq/lcp/calhealthfind">https://www.cdph.ca.gov/programs/chcq/lcp/calhealthfind</a>
Providence Santa Rosa Memorial Hospital	Providence Santa Rosa Memorial Hospital Patient Relations ኢሜይል ኣድራሻ: patientrelations@stjoe.org ስልኪ ቁፅሪ: 707-547-4647	The Joint Commission Office of Quality and Patient Safety ናይ ኦንላይን ቅጥዒ (ሓድሽ ፍጻሜ): <a href="https://apps.jointcommission.org/QMSInternet/IncidentEntry.aspx">https://apps.jointcommission.org/QMSInternet/IncidentEntry.aspx</a> ናይ ኦንላይን ቅጥዒ (ኣዘምን ወይ ሕተት ሕቶ ኣብ ቅድሚ ሕጂ ዝቐረበ ፍጻሜ – ቁጽሪ ፍጻሜ የድሊ): <a href="https://apps.jointcommission.org/QMSInternet/IncidentUpdate.aspx">https://apps.jointcommission.org/QMSInternet/IncidentUpdate.aspx</a> ዝልእኽሉ ኣድራሻ: Office of Quality and Patient Safety The Joint Commission One Renaissance Boulevard Oakbrook Terrace, Illinois 60181	ሓደ ተሃካሚ ወይ ኣባል ስድራ ቤት ናብ ክፍሊ ህዝባዊ ጥዕና California ወግዓዊ ጥርጣን ኸቕርቡ እንተ ደልዮም ብጸስጡ፣ ብኢ-ሙይል፣ ብተሌፎን ወይ ብፋክስ ገይሮም ኸቕርቡ ይኸእሉ እዮም:- California Department of Public Health Santa Rosa District Office 2170 Northpoint Parkway Santa Rosa, CA 95407 ስልኪ ቁፅሪ: 707-576-6775 ፋክስ: 707-576-2037 ናይ ኦንላይን ቅጥዒ: <a href="https://www.cdph.ca.gov/programs/chcq/lcp/calhealthfind">https://www.cdph.ca.gov/programs/chcq/lcp/calhealthfind</a>
Providence St. Joseph Hospital Eureka	Providence St. Joseph Hospital Eureka Patient Relations ስልኪ ቁፅሪ: 707-445-8121 ext. 5810	The Joint Commission Office of Quality and Patient Safety ናይ ኦንላይን ቅጥዒ (ሓድሽ ፍጻሜ): <a href="https://apps.jointcommission.org/QMSInternet/IncidentEntry.aspx">https://apps.jointcommission.org/QMSInternet/IncidentEntry.aspx</a> ናይ ኦንላይን ቅጥዒ (ኣዘምን ወይ ሕተት ሕቶ ኣብ ቅድሚ ሕጂ ዝቐረበ ፍጻሜ – ቁጽሪ ፍጻሜ የድሊ): <a href="https://apps.jointcommission.org/QMSInternet/IncidentUpdate.aspx">https://apps.jointcommission.org/QMSInternet/IncidentUpdate.aspx</a> ዝልእኽሉ ኣድራሻ: Office of Quality and Patient Safety The Joint Commission One Renaissance Boulevard Oakbrook Terrace, Illinois 60181	ሓደ ተሃካሚ ወይ ኣባል ስድራ ቤት ናብ ክፍሊ ህዝባዊ ጥዕና California ወግዓዊ ጥርጣን ኸቕርቡ እንተ ደልዮም ብጸስጡ፣ ብኢ-ሙይል፣ ብተሌፎን ወይ ብፋክስ ገይሮም ኸቕርቡ ይኸእሉ እዮም:- California Department of Public Health Santa Rosa District Office 2170 Northpoint Parkway Santa Rosa, CA 95407 ስልኪ ቁፅሪ: 707-576-6775 ፋክስ: 707-576-2037 ናይ ኦንላይን ቅጥዒ: <a href="https://www.cdph.ca.gov/programs/chcq/lcp/calhealthfind">https://www.cdph.ca.gov/programs/chcq/lcp/calhealthfind</a>
Providence Hood River Memorial Hospital	Providence Hood River Memorial Hospital Customer Care Team ስልኪ ቁፅሪ: 503-962-1275/ 855-360-3463	The Joint Commission Office of Quality and Patient Safety ናይ ኦንላይን ቅጥዒ (ሓድሽ ፍጻሜ): <a href="https://apps.jointcommission.org/QMSInternet/IncidentEntry.aspx">https://apps.jointcommission.org/QMSInternet/IncidentEntry.aspx</a> ናይ ኦንላይን ቅጥዒ (ኣዘምን ወይ ሕተት ሕቶ ኣብ ቅድሚ ሕጂ ዝቐረበ ፍጻሜ – ቁጽሪ ፍጻሜ የድሊ): <a href="https://apps.jointcommission.org/QMSInternet/IncidentUpdate.aspx">https://apps.jointcommission.org/QMSInternet/IncidentUpdate.aspx</a> ዝልእኽሉ ኣድራሻ: Office of Quality and Patient Safety	Oregon Health Authority Health Care Regulation and Quality Improvement P.O. Box 14450 Portland, OR 97293 ስልኪ ቁፅሪ: 971-673-0540 ፋክስ: 971-673-0556 ኢሜይል ኣድራሻ: mailbox.hclc@odhsoha.oregon.gov

ሆስፒታል	ሆስፒታል ርክብ ሓበሬታ	ናይ ኣክረዲቴሽን ርክብ ሓበሬታ	ክፍሊ ጥዕና ግዝኣት ርክብ ሓበሬታ
		<p>The Joint Commission            One Renaissance Boulevard            Oakbrook Terrace, Illinois 60181</p>	
<p>Providence            Medford            Medical            Center</p>	<p>Providence            Medford Medical            Center            Customer Care            Team            ስልኪ ቁፅሪ: 503-            962-1275/ 855-            360-3463</p>	<p>The Joint Commission            Office of Quality and Patient Safety            ናይ ኦንላይን ቅጥዒ (ሓድሽ ፍጻሜ):  <a href="https://apps.jointcommission.org/QMSInternet/IncidentEntry.aspx">https://apps.jointcommission.org/QMSInternet/IncidentEntry.aspx</a>            ናይ ኦንላይን ቅጥዒ (ኣዘምን ወይ ሕተት ሕቶ ኣብ ቅድሚ ሕጂ ዝቐረበ ፍጻሜ – ቁጽሪ ፍጻሜ የድሊ):  <a href="https://apps.jointcommission.org/QMSInternet/IncidentUpdate.aspx">https://apps.jointcommission.org/QMSInternet/IncidentUpdate.aspx</a>            ዝልእኽሉ ኣድራሻ:            Office of Quality and Patient Safety            The Joint Commission            One Renaissance Boulevard            Oakbrook Terrace, Illinois 60181</p>	<p>Oregon Health Authority            Health Care Regulation and Quality            Improvement            P.O. Box 14450            Portland, OR 97293            ስልኪ ቁፅሪ: 971-673-0540            ፋክስ: 971-673-0556            ኢሜይል ኣድራሻ:  <a href="mailto:mailbox.hclc@odhsoha.oregon.gov">mailbox.hclc@odhsoha.oregon.gov</a></p>
<p>Providence            Milwaukie            Hospital</p>	<p>Providence            Milwaukie            Hospital            Customer Care            Team            ስልኪ ቁፅሪ: 503-            962-1275/ 855-            360-3463</p>	<p>The Joint Commission            Office of Quality and Patient Safety            ናይ ኦንላይን ቅጥዒ (ሓድሽ ፍጻሜ):  <a href="https://apps.jointcommission.org/QMSInternet/IncidentEntry.aspx">https://apps.jointcommission.org/QMSInternet/IncidentEntry.aspx</a>            ናይ ኦንላይን ቅጥዒ (ኣዘምን ወይ ሕተት ሕቶ ኣብ ቅድሚ ሕጂ ዝቐረበ ፍጻሜ – ቁጽሪ ፍጻሜ የድሊ):  <a href="https://apps.jointcommission.org/QMSInternet/IncidentUpdate.aspx">https://apps.jointcommission.org/QMSInternet/IncidentUpdate.aspx</a>            ዝልእኽሉ ኣድራሻ:            Office of Quality and Patient Safety            The Joint Commission            One Renaissance Boulevard            Oakbrook Terrace, Illinois 60181</p>	<p>Oregon Health Authority            Health Care Regulation and Quality            Improvement            P.O. Box 14450            Portland, OR 97293            ስልኪ ቁፅሪ: 971-673-0540            ፋክስ: 971-673-0556            ኢሜይል ኣድራሻ:  <a href="mailto:mailbox.hclc@odhsoha.oregon.gov">mailbox.hclc@odhsoha.oregon.gov</a></p>
<p>Providence            Newberg            Medical            Center</p>	<p>Providence            Newberg Medical            Center            Customer Care            Team            ስልኪ ቁፅሪ: 503-            962-1275/ 855-            360-3463</p>	<p>The Joint Commission            Office of Quality and Patient Safety            ናይ ኦንላይን ቅጥዒ (ሓድሽ ፍጻሜ):  <a href="https://apps.jointcommission.org/QMSInternet/IncidentEntry.aspx">https://apps.jointcommission.org/QMSInternet/IncidentEntry.aspx</a>            ናይ ኦንላይን ቅጥዒ (ኣዘምን ወይ ሕተት ሕቶ ኣብ ቅድሚ ሕጂ ዝቐረበ ፍጻሜ – ቁጽሪ ፍጻሜ የድሊ):  <a href="https://apps.jointcommission.org/QMSInternet/IncidentUpdate.aspx">https://apps.jointcommission.org/QMSInternet/IncidentUpdate.aspx</a>            ዝልእኽሉ ኣድራሻ:            Office of Quality and Patient Safety</p>	<p>Oregon Health Authority            Health Care Regulation and Quality            Improvement            P.O. Box 14450            Portland, OR 97293            ስልኪ ቁፅሪ: 971-673-0540            ፋክስ: 971-673-0556            ኢሜይል ኣድራሻ:  <a href="mailto:mailbox.hclc@odhsoha.oregon.gov">mailbox.hclc@odhsoha.oregon.gov</a></p>

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		The Joint Commission One Renaissance Boulevard Oakbrook Terrace, Illinois 60181	
Providence Portland Medical Center	Providence Portland Medical Center Customer Care Team ስልኪ ቁፅሪ: 503- 962-1275/ 855- 360-3463	The Joint Commission Office of Quality and Patient Safety ናይ ኦንላይን ቅጥዒ (ሓድሽ ፍጻሜ): <a href="https://apps.jointcommission.org/QMSInternet/incidentEntry.aspx">https://apps.jointcommission.org/QMSInternet/incidentEntry.aspx</a> ናይ ኦንላይን ቅጥዒ (ኣዘምን ወይ ሕተት ሕቶ ኣብ ቅድሚ ሕጂ ዝቐረበ ፍጻሜ – ቁጽሪ ፍጻሜ የድሊ): <a href="https://apps.jointcommission.org/QMSInternet/incidentUpdate.aspx">https://apps.jointcommission.org/QMSInternet/incidentUpdate.aspx</a> ዝልእኽሉ ኣድራሻ: Office of Quality and Patient Safety The Joint Commission One Renaissance Boulevard Oakbrook Terrace, Illinois 60181	Oregon Health Authority Health Care Regulation and Quality Improvement P.O. Box 14450 Portland, OR 97293 ስልኪ ቁፅሪ: 971-673-0540 ፋክስ: 971-673-0556 ኢሜይል ኣድራሻ: <a href="mailto:mailbox.hclc@odhsoha.oregon.gov">mailbox.hclc@odhsoha.oregon.gov</a>
Providence Seaside Hospital	Providence Seaside Hospital Customer Care Team ስልኪ ቁፅሪ: 503- 962-1275/ 855- 360-3463	The Joint Commission Office of Quality and Patient Safety ናይ ኦንላይን ቅጥዒ (ሓድሽ ፍጻሜ): <a href="https://apps.jointcommission.org/QMSInternet/incidentEntry.aspx">https://apps.jointcommission.org/QMSInternet/incidentEntry.aspx</a> ናይ ኦንላይን ቅጥዒ (ኣዘምን ወይ ሕተት ሕቶ ኣብ ቅድሚ ሕጂ ዝቐረበ ፍጻሜ – ቁጽሪ ፍጻሜ የድሊ): <a href="https://apps.jointcommission.org/QMSInternet/incidentUpdate.aspx">https://apps.jointcommission.org/QMSInternet/incidentUpdate.aspx</a> ዝልእኽሉ ኣድራሻ: Office of Quality and Patient Safety The Joint Commission One Renaissance Boulevard Oakbrook Terrace, Illinois 60181	Oregon Health Authority Health Care Regulation and Quality Improvement P.O. Box 14450 Portland, OR 97293 ስልኪ ቁፅሪ: 971-673-0540 ፋክስ: 971-673-0556 ኢሜይል ኣድራሻ: <a href="mailto:mailbox.hclc@odhsoha.oregon.gov">mailbox.hclc@odhsoha.oregon.gov</a>
Providence St. Vincent Medical Center	Providence St. Vincent Medical Center Customer Care Team ስልኪ ቁፅሪ: 503- 962-1275/ 855- 360-3463	The Joint Commission Office of Quality and Patient Safety ናይ ኦንላይን ቅጥዒ (ሓድሽ ፍጻሜ): <a href="https://apps.jointcommission.org/QMSInternet/incidentEntry.aspx">https://apps.jointcommission.org/QMSInternet/incidentEntry.aspx</a> ናይ ኦንላይን ቅጥዒ (ኣዘምን ወይ ሕተት ሕቶ ኣብ ቅድሚ ሕጂ ዝቐረበ ፍጻሜ – ቁጽሪ ፍጻሜ የድሊ): <a href="https://apps.jointcommission.org/QMSInternet/incidentUpdate.aspx">https://apps.jointcommission.org/QMSInternet/incidentUpdate.aspx</a> ዝልእኽሉ ኣድራሻ: Office of Quality and Patient Safety	Oregon Health Authority Health Care Regulation and Quality Improvement P.O. Box 14450 Portland, OR 97293 ስልኪ ቁፅሪ: 971-673-0540 ፋክስ: 971-673-0556 ኢሜይል ኣድራሻ: <a href="mailto:mailbox.hclc@odhsoha.oregon.gov">mailbox.hclc@odhsoha.oregon.gov</a>

ሆስፒታል	ሆስፒታል ርክብ ሓበሬታ	ናይ አክረዲቴሽን ርክብ ሓበሬታ	ክፍሊ ጥዕና ግዝኣት ርክብ ሓበሬታ
		<p>The Joint Commission One Renaissance Boulevard Oakbrook Terrace, Illinois 60181</p>	
<p>Providence Willamette Falls Medical Center</p>	<p>Providence Willamette Falls Medical Center Customer Care Team ስልኪ ቁፅሪ: 503-962-1275/ 855-360-3463</p>	<p>The Joint Commission Office of Quality and Patient Safety ናይ ኦንላይን ቅጥዒ (ሓድሽ ፍጻሜ): <a href="https://apps.jointcommission.org/QMSInternet/incidentEntry.aspx">https://apps.jointcommission.org/QMSInternet/incidentEntry.aspx</a> ናይ ኦንላይን ቅጥዒ (አዘምን ወይ ሕተት ሕቶ አብ ቅድሚ ሕጂ ዝቐረበ ፍጻሜ – ቁጽሪ ፍጻሜ የድሊ): <a href="https://apps.jointcommission.org/QMSInternet/incidentUpdate.aspx">https://apps.jointcommission.org/QMSInternet/incidentUpdate.aspx</a> ዝልእኽሉ ኣድራሻ: Office of Quality and Patient Safety The Joint Commission One Renaissance Boulevard Oakbrook Terrace, Illinois 60181</p>	<p>Oregon Health Authority Health Care Regulation and Quality Improvement P.O. Box 14450 Portland, OR 97293 ስልኪ ቁፅሪ: 971-673-0540 ፋክስ: 971-673-0556 ኢሜይል ኣድራሻ: <a href="mailto:mailbox.hclc@odhsoha.oregon.gov">mailbox.hclc@odhsoha.oregon.gov</a></p>
<p>Pacific Medical Centers</p>	<p>Pacific Medical Centers ኢሜይል ኣድራሻ: <a href="mailto:stayhealthy@pacmed.org">stayhealthy@pacmed.org</a> ስልኪ ቁፅሪ: 1-888-4-PACMED (1-888-472-2633) ዝልእኽሉ ኣድራሻ: 1200 12th Avenue South Seattle, WA 98144</p>	<p>ወግዓዊ ንምቕራብ ምስ ክፍሊ ጥዕና እታ ግዝኣት ተወከሱ ቕሬታ.</p>	<p>Washington State Department of Health Health Systems Quality Assurance Complaint Intake P.O. Box 47857 Olympia, WA 98504-7857 ስልኪ ቁፅሪ: 1-800-633-6828 ቅጥዒ: <a href="https://fortress.wa.gov/doh/providercredentials ear ch/ComplaintIntakeForm.aspx">https://fortress.wa.gov/doh/providercredentials ear ch/ComplaintIntakeForm.aspx</a> ኢሜይል ኣድራሻ: <a href="mailto:hsqacomplaintintake@doh.wa.gov">hsqacomplaintintake@doh.wa.gov</a></p>
<p>Providence Centralia Hospital</p>	<p>Providence Centralia Hospital Quality Services ኢሜይል ኣድራሻ: <a href="mailto:pch.qualityservices@providence.org">pch.qualityservices@providence.org</a> ስልኪ ቁፅሪ: 360-827-6500</p>	<p>The Joint Commission Office of Quality and Patient Safety ናይ ኦንላይን ቅጥዒ (ሓድሽ ፍጻሜ): <a href="https://apps.jointcommission.org/QMSInternet/incidentEntry.aspx">https://apps.jointcommission.org/QMSInternet/incidentEntry.aspx</a> ናይ ኦንላይን ቅጥዒ (አዘምን ወይ ሕተት ሕቶ አብ ቅድሚ ሕጂ ዝቐረበ ፍጻሜ – ቁጽሪ ፍጻሜ የድሊ): <a href="https://apps.jointcommission.org/QMSInternet/incidentUpdate.aspx">https://apps.jointcommission.org/QMSInternet/incidentUpdate.aspx</a> ዝልእኽሉ ኣድራሻ: Office of Quality and Patient Safety The Joint Commission One Renaissance Boulevard Oakbrook Terrace, Illinois 60181</p>	<p>Washington State Department of Health Health Systems Quality Assurance Complaint Intake P.O. Box 47857 Olympia, WA 98504-7857 ስልኪ ቁፅሪ: 1-800-633-6828 ቅጥዒ: <a href="https://fortress.wa.gov/doh/providercredentials ear ch/ComplaintIntakeForm.aspx">https://fortress.wa.gov/doh/providercredentials ear ch/ComplaintIntakeForm.aspx</a> ኢሜይል ኣድራሻ: <a href="mailto:hsqacomplaintintake@doh.wa.gov">hsqacomplaintintake@doh.wa.gov</a></p>

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Providence Regional Medical Center Everett	Providence Regional Medical Center Everett Patient Safety Department ኢሜይል አድራሻ: NWRPatientSafety@providence.org ስልክ ቁፅረ: 425-261-3927	The Joint Commission Office of Quality and Patient Safety ናይ ኦንላይን ቅጥዒ (ሓድሽ ፍጻሜ): <a href="https://apps.jointcommission.org/QMSInternet/ncidentEntry.aspx">https://apps.jointcommission.org/QMSInternet/ncidentEntry.aspx</a> ናይ ኦንላይን ቅጥዒ (አዘምን ወይ ሕተት ሕቶ አብ ቅድሚ ሕጂ ዝቐረበ ፍጻሜ – ቁጽሪ ፍጻሜ የድሊ): <a href="https://apps.jointcommission.org/QMSInternet/ncidentUpdate.aspx">https://apps.jointcommission.org/QMSInternet/ncidentUpdate.aspx</a> ዝልእኽሉ አድራሻ: Office of Quality and Patient Safety The Joint Commission One Renaissance Boulevard Oakbrook Terrace, Illinois 60181	Washington State Department of Health Health Systems Quality Assurance Complaint Intake P.O. Box 47857 Olympia, WA 98504-7857 ስልኪ ቁፅረ: 1-800-633-6828 ቅጥዒ: <a href="https://fortress.wa.gov/doh/providercredentials/ear ch/ComplaintIntakeForm.aspx">https://fortress.wa.gov/doh/providercredentials/ear ch/ComplaintIntakeForm.aspx</a> ኢሜይል አድራሻ: <a href="mailto:hsqacomplaintintake@doh.wa.gov">hsqacomplaintintake@doh.wa.gov</a>
Providence St. Peter Hospital	Providence St. Peter Hospital Quality Services ኢሜይል አድራሻ: <a href="mailto:psph.qualityservices@providence.org">psph.qualityservices@providence.org</a> ስልኪ ቁፅረ: 360-493-7352	The Joint Commission Office of Quality and Patient Safety ናይ ኦንላይን ቅጥዒ (ሓድሽ ፍጻሜ): <a href="https://apps.jointcommission.org/QMSInternet/ncidentEntry.aspx">https://apps.jointcommission.org/QMSInternet/ncidentEntry.aspx</a> ናይ ኦንላይን ቅጥዒ (አዘምን ወይ ሕተት ሕቶ አብ ቅድሚ ሕጂ ዝቐረበ ፍጻሜ – ቁጽሪ ፍጻሜ የድሊ): <a href="https://apps.jointcommission.org/QMSInternet/ncidentUpdate.aspx">https://apps.jointcommission.org/QMSInternet/ncidentUpdate.aspx</a> ዝልእኽሉ አድራሻ: Office of Quality and Patient Safety The Joint Commission One Renaissance Boulevard Oakbrook Terrace, Illinois 60181	Washington State Department of Health Health Systems Quality Assurance Complaint Intake P.O. Box 47857 Olympia, WA 98504-7857 ስልኪ ቁፅረ: 1-800-633-6828 ቅጥዒ: <a href="https://fortress.wa.gov/doh/providercredentials/ear ch/ComplaintIntakeForm.aspx">https://fortress.wa.gov/doh/providercredentials/ear ch/ComplaintIntakeForm.aspx</a> ኢሜይል አድራሻ: <a href="mailto:hsqacomplaintintake@doh.wa.gov">hsqacomplaintintake@doh.wa.gov</a>
Providence Cedars-Sinai Tarzana Medical Center	Providence Cedars-Sinai Tarzana Medical Center Care Concern Line ስልኪ ቁፅረ: 818-798-6499	The Joint Commission Office of Quality and Patient Safety ናይ ኦንላይን ቅጥዒ (ሓድሽ ፍጻሜ): <a href="https://apps.jointcommission.org/QMSInternet/ncidentEntry.aspx">https://apps.jointcommission.org/QMSInternet/ncidentEntry.aspx</a> ናይ ኦንላይን ቅጥዒ (አዘምን ወይ ሕተት ሕቶ አብ ቅድሚ ሕጂ ዝቐረበ ፍጻሜ – ቁጽሪ ፍጻሜ የድሊ): <a href="https://apps.jointcommission.org/QMSInternet/ncidentUpdate.aspx">https://apps.jointcommission.org/QMSInternet/ncidentUpdate.aspx</a> ዝልእኽሉ አድራሻ: Office of Quality and Patient Safety The Joint Commission One Renaissance Boulevard Oakbrook Terrace, Illinois 60181	ሓደ ተሃካሚ ወይ አባል ስድራ ቤት ናብ ክፍሊ ህዝባዊ ጥዕና California ወግዓዊ ጥርጣን ኸቐርቡ እንተ ደልዮም ብጸከጣ፣ ብኢ-ሙይል፣ ብተሌፎን ወይ ብፋክስ ገይሮም ኸቐርቡ ይኸእሉ እዮም:- California Department of Public Health Los Angeles District Office 3400 Aerojet Ave, Suite 323 El Monte, CA 91731 ስልኪ ቁፅረ: 626-312-1135 ፋክስ: 626-927-9293 ናይ ኦንላይን ቅጥዒ: <a href="https://www.cdph.ca.gov/programs/chcq/lcp/ca lhealthfind">https://www.cdph.ca.gov/programs/chcq/lcp/ca lhealthfind</a>

ሆስፒታል	ሆስፒታል ርክብ ሓበሬታ	ናይ ኣክረዲቴሽን ርክብ ሓበሬታ	ክፍሊ ጥዕና ግዝኣት ርክብ ሓበሬታ
Providence Holy Cross Medical Center	Providence Holy Cross Medical Center Patient Relations ኢሜይል ኣድራሻ: HCPatientRelations@Providence.org ስልኪ ቁፅረ: 818-496-4792	The Joint Commission Office of Quality and Patient Safety ናይ ኦንላይን ቅጥዒ (ሓድሽ ፍጻሜ): <a href="https://apps.jointcommission.org/QMSInternet/IncidentEntry.aspx">https://apps.jointcommission.org/QMSInternet/IncidentEntry.aspx</a> ናይ ኦንላይን ቅጥዒ (ኣዘምን ወይ ሕተት ሕቶ ኣብ ቅድሚ ሕጂ ዝቐረበ ፍጻሜ – ቁጽሪ ፍጻሜ የድሊ): <a href="https://apps.jointcommission.org/QMSInternet/IncidentUpdate.aspx">https://apps.jointcommission.org/QMSInternet/IncidentUpdate.aspx</a> ዝልእኽሉ ኣድራሻ: Office of Quality and Patient Safety The Joint Commission One Renaissance Boulevard Oakbrook Terrace, Illinois 60181	ሓደ ተሃካሚ ወይ ኣባል ስድራ ቤት ናብ ክፍሊ ህዝባዊ ጥዕና California ወግዓዊ ጥርጣን ኸቕርቡ እንተ ደልዮም ብጳስጣ፣ ብኢ-ሙይል፣ ብተሌፎን ወይ ብፋክስ ገይሮም ኸቕርቡ ይኸእሉ እዮም:- California Department of Public Health Los Angeles District Office 3400 Aerojet Ave, Suite 323 El Monte, CA 91731 ስልኪ ቁፅረ: 626-312-1135 ፋክስ: 626-927-9293 ናይ ኦንላይን ቅጥዒ: <a href="https://www.cdph.ca.gov/programs/chcq/lcp/calhealthfind">https://www.cdph.ca.gov/programs/chcq/lcp/calhealthfind</a>
Providence Little Company of Mary Medical Center - San Pedro	Providence Little Company of Mary Medical Center - San Pedro Care Experience Department ኢሜይል ኣድራሻ: patientexp@providence.org ስልኪ ቁፅረ: 310-514-5202	The Joint Commission Office of Quality and Patient Safety ናይ ኦንላይን ቅጥዒ (ሓድሽ ፍጻሜ): <a href="https://apps.jointcommission.org/QMSInternet/IncidentEntry.aspx">https://apps.jointcommission.org/QMSInternet/IncidentEntry.aspx</a> ናይ ኦንላይን ቅጥዒ (ኣዘምን ወይ ሕተት ሕቶ ኣብ ቅድሚ ሕጂ ዝቐረበ ፍጻሜ – ቁጽሪ ፍጻሜ የድሊ): <a href="https://apps.jointcommission.org/QMSInternet/IncidentUpdate.aspx">https://apps.jointcommission.org/QMSInternet/IncidentUpdate.aspx</a> ዝልእኽሉ ኣድራሻ: Office of Quality and Patient Safety The Joint Commission One Renaissance Boulevard Oakbrook Terrace, Illinois 60181	ሓደ ተሃካሚ ወይ ኣባል ስድራ ቤት ናብ ክፍሊ ህዝባዊ ጥዕና California ወግዓዊ ጥርጣን ኸቕርቡ እንተ ደልዮም ብጳስጣ፣ ብኢ-ሙይል፣ ብተሌፎን ወይ ብፋክስ ገይሮም ኸቕርቡ ይኸእሉ እዮም:- California Department of Public Health Los Angeles District Office 3400 Aerojet Ave, Suite 323 El Monte, CA 91731 ስልኪ ቁፅረ: 626-312-1135 ፋክስ: 626-927-9293 ናይ ኦንላይን ቅጥዒ: <a href="https://www.cdph.ca.gov/programs/chcq/lcp/calhealthfind">https://www.cdph.ca.gov/programs/chcq/lcp/calhealthfind</a>
Providence Little Company of Mary Medical Center - Torrance	Providence Little Company of Mary Medical Center - Torrance Care Experience Department ኢሜይል ኣድራሻ: patientexp@providence.org ስልኪ ቁፅረ: 310-303-5079	The Joint Commission Office of Quality and Patient Safety ናይ ኦንላይን ቅጥዒ (ሓድሽ ፍጻሜ): <a href="https://apps.jointcommission.org/QMSInternet/IncidentEntry.aspx">https://apps.jointcommission.org/QMSInternet/IncidentEntry.aspx</a> ናይ ኦንላይን ቅጥዒ (ኣዘምን ወይ ሕተት ሕቶ ኣብ ቅድሚ ሕጂ ዝቐረበ ፍጻሜ – ቁጽሪ ፍጻሜ የድሊ): <a href="https://apps.jointcommission.org/QMSInternet/IncidentUpdate.aspx">https://apps.jointcommission.org/QMSInternet/IncidentUpdate.aspx</a> ዝልእኽሉ ኣድራሻ: Office of Quality and Patient Safety The Joint Commission One Renaissance Boulevard Oakbrook Terrace, Illinois 60181	ሓደ ተሃካሚ ወይ ኣባል ስድራ ቤት ናብ ክፍሊ ህዝባዊ ጥዕና California ወግዓዊ ጥርጣን ኸቕርቡ እንተ ደልዮም ብጳስጣ፣ ብኢ-ሙይል፣ ብተሌፎን ወይ ብፋክስ ገይሮም ኸቕርቡ ይኸእሉ እዮም:- California Department of Public Health Los Angeles District Office 3400 Aerojet Ave, Suite 323 El Monte, CA 91731 ስልኪ ቁፅረ: 626-312-1135 ፋክስ: 626-927-9293 ናይ ኦንላይን ቅጥዒ: <a href="https://www.cdph.ca.gov/programs/chcq/lcp/calhealthfind">https://www.cdph.ca.gov/programs/chcq/lcp/calhealthfind</a>

ሆስፒታል	ሆስፒታል ርክብ ሓበሬታ	ናይ ኣክረዲቴሽን ርክብ ሓበሬታ	ክፍሊ ጥዕና ግዝኣት ርክብ ሓበሬታ
Providence Saint John's Health Center	Providence Saint John's Health Center Patient Relations ኢሜይል ኣድራሻ: PatientRelationsatSaintJohns@providence.org ስልኪ ቁፅሪ: 310-829-8478	The Joint Commission Office of Quality and Patient Safety ናይ ኦንላይን ቅጥዒ (ኣድሻ ፍጻሜ): <a href="https://apps.jointcommission.org/QMSInternet/IncidentEntry.aspx">https://apps.jointcommission.org/QMSInternet/IncidentEntry.aspx</a> ናይ ኦንላይን ቅጥዒ (ኣዘምን ወይ ሕተት ሕቶ ኣብ ቅድሚ ሕጂ ዝቐረበ ፍጻሜ – ቁጽሪ ፍጻሜ የድሊ): <a href="https://apps.jointcommission.org/QMSInternet/IncidentUpdate.aspx">https://apps.jointcommission.org/QMSInternet/IncidentUpdate.aspx</a> ዝልእኽሉ ኣድራሻ: Office of Quality and Patient Safety The Joint Commission One Renaissance Boulevard Oakbrook Terrace, Illinois 60181	ኣደ ተሃካሚ ወይ ኣባል ስድራ ቤት ናብ ክፍሊ ህዝባዊ ጥዕና California ወግዓዊ ጥርጣን ኸቕርቡ እንተ ደልዮም ብጳስጣ፣ ብኢ-ሙይል፣ ብተሌፎን ወይ ብፋክስ ገይሮም ኸቕርቡ ይኸእሉ እዮም፡- California Department of Public Health Los Angeles District Office 3400 Aerojet Ave, Suite 323 El Monte, CA 91731 ስልኪ ቁፅሪ: 626-312-1135 ፋክስ: 626-927-9293 ናይ ኦንላይን ቅጥዒ: <a href="https://www.cdph.ca.gov/programs/chcq/lcp/calhealthfind">https://www.cdph.ca.gov/programs/chcq/lcp/calhealthfind</a>
Providence St. Joseph Medical Center	Providence St. Joseph Medical Center Patient Relations ኢሜይል ኣድራሻ: psjmcfeedback@providence.org ስልኪ ቁፅሪ: 818-847-4611	The Joint Commission Office of Quality and Patient Safety ናይ ኦንላይን ቅጥዒ (ኣድሻ ፍጻሜ): <a href="https://apps.jointcommission.org/QMSInternet/IncidentEntry.aspx">https://apps.jointcommission.org/QMSInternet/IncidentEntry.aspx</a> ናይ ኦንላይን ቅጥዒ (ኣዘምን ወይ ሕተት ሕቶ ኣብ ቅድሚ ሕጂ ዝቐረበ ፍጻሜ – ቁጽሪ ፍጻሜ የድሊ): <a href="https://apps.jointcommission.org/QMSInternet/IncidentUpdate.aspx">https://apps.jointcommission.org/QMSInternet/IncidentUpdate.aspx</a> ዝልእኽሉ ኣድራሻ: Office of Quality and Patient Safety The Joint Commission One Renaissance Boulevard Oakbrook Terrace, Illinois 60181	ኣደ ተሃካሚ ወይ ኣባል ስድራ ቤት ናብ ክፍሊ ህዝባዊ ጥዕና California ወግዓዊ ጥርጣን ኸቕርቡ እንተ ደልዮም ብጳስጣ፣ ብኢ-ሙይል፣ ብተሌፎን ወይ ብፋክስ ገይሮም ኸቕርቡ ይኸእሉ እዮም፡- California Department of Public Health Los Angeles District Office 3400 Aerojet Ave, Suite 323 El Monte, CA 91731 ስልኪ ቁፅሪ: 626-312-1135 ፋክስ: 626-927-9293 ናይ ኦንላይን ቅጥዒ: <a href="https://www.cdph.ca.gov/programs/chcq/lcp/calhealthfind">https://www.cdph.ca.gov/programs/chcq/lcp/calhealthfind</a>
Providence Mission Hospital	Providence Mission Hospital Risk Management ኢሜይል ኣድራሻ: MissionCares@stjoes.org ስልኪ ቁፅሪ: 949-364-1400 ext. 2288	The Joint Commission Office of Quality and Patient Safety ናይ ኦንላይን ቅጥዒ (ኣድሻ ፍጻሜ): <a href="https://apps.jointcommission.org/QMSInternet/IncidentEntry.aspx">https://apps.jointcommission.org/QMSInternet/IncidentEntry.aspx</a> ናይ ኦንላይን ቅጥዒ (ኣዘምን ወይ ሕተት ሕቶ ኣብ ቅድሚ ሕጂ ዝቐረበ ፍጻሜ – ቁጽሪ ፍጻሜ የድሊ): <a href="https://apps.jointcommission.org/QMSInternet/IncidentUpdate.aspx">https://apps.jointcommission.org/QMSInternet/IncidentUpdate.aspx</a> ዝልእኽሉ ኣድራሻ: Office of Quality and Patient Safety The Joint Commission One Renaissance Boulevard Oakbrook Terrace, Illinois 60181	ኣደ ተሃካሚ ወይ ኣባል ስድራ ቤት ናብ ክፍሊ ህዝባዊ ጥዕና California ወግዓዊ ጥርጣን ኸቕርቡ እንተ ደልዮም ብጳስጣ፣ ብኢ-ሙይል፣ ብተሌፎን ወይ ብፋክስ ገይሮም ኸቕርቡ ይኸእሉ እዮም፡- California Department of Public Health Orange County District Office 681 S. Parker Street, Suite 200 Orange, CA 92868 ስልኪ ቁፅሪ: 714-567-2906 ፋክስ: 714-567-2815 ናይ ኦንላይን ቅጥዒ: <a href="https://www.cdph.ca.gov/programs/chcq/lcp/calhealthfind">https://www.cdph.ca.gov/programs/chcq/lcp/calhealthfind</a>

ሆስፒታል	ሆስፒታል ርክብ ሓበሬታ	ናይ ኣክረዲቴሽን ርክብ ሓበሬታ	ክፍሊ ጥዕና ግዝኣት ርክብ ሓበሬታ
Providence St. Joseph Hospital Orange	Providence St. Joseph Hospital Orange Patient Relations ኢሜይል ኣድራሻ: SJO-PatientRelations@stjoe.org ስልኪ ቁፅረ: 714-771-8000 ext. 11000	The Joint Commission Office of Quality and Patient Safety ናይ ኦንላይን ቅጥዒ (ሓድሽ ፍጻሜ): <a href="https://apps.jointcommission.org/QMSInternet/ncidentEntry.aspx">https://apps.jointcommission.org/QMSInternet/ncidentEntry.aspx</a> ናይ ኦንላይን ቅጥዒ (ኣዘምን ወይ ሕተት ሕቶ ኣብ ቅድሚ ሕጂ ዝቐረበ ፍጻሜ – ቁጽሪ ፍጻሜ የድሊ): <a href="https://apps.jointcommission.org/QMSInternet/ncidentUpdate.aspx">https://apps.jointcommission.org/QMSInternet/ncidentUpdate.aspx</a> ዝልእኽሉ ኣድራሻ: Office of Quality and Patient Safety The Joint Commission One Renaissance Boulevard Oakbrook Terrace, Illinois 60181	ሓደ ተሃካሚ ወይ ኣባል ስድራ ቤት ናብ ክፍሊ ህዝባዊ ጥዕና California ወግዓዊ ጥርጣን ኸቕርቡ እንተ ደልዮም ብጸስጡ፣ ብኢ-ሙይል፣ ብተሌፎን ወይ ብፋክስ ገይሮም ኸቕርቡ ይኸእሉ እዮም፡- California Department of Public Health Orange County District Office 681 S. Parker Street, Suite 200 Orange, CA 92868 ስልኪ ቁፅረ: 714-567-2906 ፋክስ: 714-567-2815 ናይ ኦንላይን ቅጥዒ: <a href="https://www.cdph.ca.gov/programs/chcq/lcp/calhealthfind">https://www.cdph.ca.gov/programs/chcq/lcp/calhealthfind</a>
Providence St. Jude Medical Center	Providence St. Jude Medical Center Patient Relations ኢሜይል ኣድራሻ: StJudePatientExperience@providence.org ስልኪ ቁፅረ: 714-992-3000 ext. 3749	The Joint Commission Office of Quality and Patient Safety ናይ ኦንላይን ቅጥዒ (ሓድሽ ፍጻሜ): <a href="https://apps.jointcommission.org/QMSInternet/ncidentEntry.aspx">https://apps.jointcommission.org/QMSInternet/ncidentEntry.aspx</a> ናይ ኦንላይን ቅጥዒ (ኣዘምን ወይ ሕተት ሕቶ ኣብ ቅድሚ ሕጂ ዝቐረበ ፍጻሜ – ቁጽሪ ፍጻሜ የድሊ): <a href="https://apps.jointcommission.org/QMSInternet/ncidentUpdate.aspx">https://apps.jointcommission.org/QMSInternet/ncidentUpdate.aspx</a> ዝልእኽሉ ኣድራሻ: Office of Quality and Patient Safety The Joint Commission One Renaissance Boulevard Oakbrook Terrace, Illinois 60181	ሓደ ተሃካሚ ወይ ኣባል ስድራ ቤት ናብ ክፍሊ ህዝባዊ ጥዕና California ወግዓዊ ጥርጣን ኸቕርቡ እንተ ደልዮም ብጸስጡ፣ ብኢ-ሙይል፣ ብተሌፎን ወይ ብፋክስ ገይሮም ኸቕርቡ ይኸእሉ እዮም፡- California Department of Public Health Orange County District Office 681 S. Parker Street, Suite 200 Orange, CA 92868 ስልኪ ቁፅረ: 714-567-2906 ፋክስ: 714-567-2815 ናይ ኦንላይን ቅጥዒ: <a href="https://www.cdph.ca.gov/programs/chcq/lcp/calhealthfind">https://www.cdph.ca.gov/programs/chcq/lcp/calhealthfind</a>
Providence St. Mary Medical Center	Providence St. Mary Medical Center Patient & Family Experience ኢሜይል ኣድራሻ: SMMCpatientrelations@providence.org ስልኪ ቁፅረ: 760-946-8865	The Joint Commission Office of Quality and Patient Safety ናይ ኦንላይን ቅጥዒ (ሓድሽ ፍጻሜ): <a href="https://apps.jointcommission.org/QMSInternet/ncidentEntry.aspx">https://apps.jointcommission.org/QMSInternet/ncidentEntry.aspx</a> ናይ ኦንላይን ቅጥዒ (ኣዘምን ወይ ሕተት ሕቶ ኣብ ቅድሚ ሕጂ ዝቐረበ ፍጻሜ – ቁጽሪ ፍጻሜ የድሊ): <a href="https://apps.jointcommission.org/QMSInternet/ncidentUpdate.aspx">https://apps.jointcommission.org/QMSInternet/ncidentUpdate.aspx</a> ዝልእኽሉ ኣድራሻ: Office of Quality and Patient Safety The Joint Commission One Renaissance Boulevard Oakbrook Terrace, Illinois 60181	ሓደ ተሃካሚ ወይ ኣባል ስድራ ቤት ናብ ክፍሊ ህዝባዊ ጥዕና California ወግዓዊ ጥርጣን ኸቕርቡ እንተ ደልዮም ብጸስጡ፣ ብኢ-ሙይል፣ ብተሌፎን ወይ ብፋክስ ገይሮም ኸቕርቡ ይኸእሉ እዮም፡- California Department of Public Health San Bernardino District Office 464 West Fourth Street, Suite 529 San Bernardino, CA 92401 ስልኪ ቁፅረ: 909-383-4777 ፋክስ: 909-888-2315 ናይ ኦንላይን ቅጥዒ: <a href="https://www.cdph.ca.gov/programs/chcq/lcp/calhealthfind">https://www.cdph.ca.gov/programs/chcq/lcp/calhealthfind</a>



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Swedish Ballard	Providence Swedish Clinical Quality Investigations ኢሜይል አድራሻ: SMC- CQI@swedish.org ስልክ ቁፅረ: 206-386-2111 ፋክስ: 206-860-6740 ዝልእኽሉ አድራሻ: Clinical Quality Investigations: 747 Broadway, Seattle, WA 98122-4307	Det Norske Veritas (DNV) Patient Complaint Office ቁፅረ ስልክ : 866-496-9647 ፋክስ : 281-870-4818 ቅጥዲ ጥርጣን ብኢንተርኔት : <a href="https://www.dnvhealthcareportal.com/patient-complaint-report">https://www.dnvhealthcareportal.com/patient-complaint-report</a> ኢሜይል አድራሻ: hospitalcomplaint@dnv.com ዝልእኽሉ አድራሻ: DNV Healthcare USA Inc. Attn: Hospital Complaints 4435 Aicholtz Road, Suite 900 Cincinnati, OH 45245	Washington State Department of Health Health Systems Quality Assurance Complaint Intake P.O. Box 47857 Olympia, WA 98504-7857 ስልክ ቁፅረ: 1-800-633-6828 ቅጥዲ: <a href="https://fortress.wa.gov/doh/providercredentials/ear ch/ComplaintIntakeForm.aspx">https://fortress.wa.gov/doh/providercredentials/ear ch/ComplaintIntakeForm.aspx</a> ኢሜይል አድራሻ: hsqacomplaintintake@doh.wa.gov
Swedish Cherry Hill	Providence Swedish Clinical Quality Investigations ኢሜይል አድራሻ: SMC- CQI@swedish.org ስልክ ቁፅረ: 206-386-2111 ፋክስ: 206-860-6740 ዝልእኽሉ አድራሻ: Clinical Quality Investigations: 747 Broadway, Seattle, WA 98122-4307	Det Norske Veritas (DNV) Patient Complaint Office ቁፅረ ስልክ : 866-496-9647 ፋክስ : 281-870-4818 ቅጥዲ ጥርጣን ብኢንተርኔት : <a href="https://www.dnvhealthcareportal.com/patient-complaint-report">https://www.dnvhealthcareportal.com/patient-complaint-report</a> ኢሜይል አድራሻ: hospitalcomplaint@dnv.com ዝልእኽሉ አድራሻ: DNV Healthcare USA Inc. Attn: Hospital Complaints 4435 Aicholtz Road, Suite 900 Cincinnati, OH 45245	Washington State Department of Health Health Systems Quality Assurance Complaint Intake P.O. Box 47857 Olympia, WA 98504-7857 ስልክ ቁፅረ: 1-800-633-6828 ቅጥዲ: <a href="https://fortress.wa.gov/doh/providercredentials/ear ch/ComplaintIntakeForm.aspx">https://fortress.wa.gov/doh/providercredentials/ear ch/ComplaintIntakeForm.aspx</a> ኢሜይል አድራሻ: hsqacomplaintintake@doh.wa.gov
Swedish Edmonds	Providence Swedish Clinical Quality Investigations ኢሜይል አድራሻ: SMC- CQI@swedish.org ስልክ ቁፅረ: 206-386-2111 ፋክስ: 206-860-6740 ዝልእኽሉ አድራሻ: Clinical Quality Investigations: 747 Broadway, Seattle, WA 98122-4307	Det Norske Veritas (DNV) Patient Complaint Office ቁፅረ ስልክ : 866-496-9647 ፋክስ : 281-870-4818 ቅጥዲ ጥርጣን ብኢንተርኔት : <a href="https://www.dnvhealthcareportal.com/patient-complaint-report">https://www.dnvhealthcareportal.com/patient-complaint-report</a> ኢሜይል አድራሻ: hospitalcomplaint@dnv.com ዝልእኽሉ አድራሻ: DNV Healthcare USA Inc. Attn: Hospital Complaints 4435 Aicholtz Road, Suite 900 Cincinnati, OH 45245	Washington State Department of Health Health Systems Quality Assurance Complaint Intake P.O. Box 47857 Olympia, WA 98504-7857 ስልክ ቁፅረ: 1-800-633-6828 ቅጥዲ: <a href="https://fortress.wa.gov/doh/providercredentials/ear ch/ComplaintIntakeForm.aspx">https://fortress.wa.gov/doh/providercredentials/ear ch/ComplaintIntakeForm.aspx</a> ኢሜይል አድራሻ: hsqacomplaintintake@doh.wa.gov

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Swedish First Hill	Providence Swedish Clinical Quality Investigations ኢሙዎል ኦድራሻ: SMC- CQI@swedish.org ስልክ ቁፅረ: 206-386-2111 ፋክስ: 206-860-6740 ዝልእኽሉ ኦድራሻ: Clinical Quality Investigations: 747 Broadway, Seattle, WA 98122-4307	Det Norske Veritas (DNV) Patient Complaint Office ቁፅረ ስልክ : 866-496-9647 ፋክስ : 281-870-4818 ቅጥዒ ጥርዓን ብኢንተርኔት : <a href="https://www.dnvhealthcareportal.com/patient-complaint-report">https://www.dnvhealthcareportal.com/patient-complaint-report</a> ኢሙዎል ኦድራሻ: hospitalcomplaint@dnv.com ዝልእኽሉ ኦድራሻ: DNV Healthcare USA Inc. Attn: Hospital Complaints 4435 Aicholtz Road, Suite 900 Cincinnati, OH 45245	Washington State Department of Health Health Systems Quality Assurance Complaint Intake P.O. Box 47857 Olympia, WA 98504-7857 ስልክ ቁፅረ: 1-800-633-6828 ቅጥዒ: <a href="https://fortress.wa.gov/doh/providercredentials/ear ch/ComplaintIntakeForm.aspx">https://fortress.wa.gov/doh/providercredentials/ear ch/ComplaintIntakeForm.aspx</a> ኢሙዎል ኦድራሻ: hsqacomplaintintake@doh.wa.gov
Swedish Issaquah	Providence Swedish Clinical Quality Investigations ኢሙዎል ኦድራሻ: SMC- CQI@swedish.org ስልክ ቁፅረ: 206-386-2111 ፋክስ: 206-860-6740 ዝልእኽሉ ኦድራሻ: Clinical Quality Investigations: 747 Broadway, Seattle, WA 98122-4307	Det Norske Veritas (DNV) Patient Complaint Office ቁፅረ ስልክ : 866-496-9647 ፋክስ : 281-870-4818 ቅጥዒ ጥርዓን ብኢንተርኔት : <a href="https://www.dnvhealthcareportal.com/patient-complaint-report">https://www.dnvhealthcareportal.com/patient-complaint-report</a> ኢሙዎል ኦድራሻ: hospitalcomplaint@dnv.com ዝልእኽሉ ኦድራሻ: DNV Healthcare USA Inc. Attn: Hospital Complaints 4435 Aicholtz Road, Suite 900 Cincinnati, OH 45245	Washington State Department of Health Health Systems Quality Assurance Complaint Intake P.O. Box 47857 Olympia, WA 98504-7857 ስልክ ቁፅረ: 1-800-633-6828 ቅጥዒ: <a href="https://fortress.wa.gov/doh/providercredentials/ear ch/ComplaintIntakeForm.aspx">https://fortress.wa.gov/doh/providercredentials/ear ch/ComplaintIntakeForm.aspx</a> ኢሙዎል ኦድራሻ: hsqacomplaintintake@doh.wa.gov
Swedish Mill Creek	Providence Swedish Clinical Quality Investigations ኢሙዎል ኦድራሻ: SMC- CQI@swedish.org ስልክ ቁፅረ: 206-386-2111 ፋክስ: 206-860-6740 ዝልእኽሉ ኦድራሻ: Clinical Quality Investigations: 747 Broadway, Seattle, WA 98122-4307	Det Norske Veritas (DNV) Patient Complaint Office ቁፅረ ስልክ : 866-496-9647 ፋክስ : 281-870-4818 ቅጥዒ ጥርዓን ብኢንተርኔት : <a href="https://www.dnvhealthcareportal.com/patient-complaint-report">https://www.dnvhealthcareportal.com/patient-complaint-report</a> ኢሙዎል ኦድራሻ: hospitalcomplaint@dnv.com ዝልእኽሉ ኦድራሻ: DNV Healthcare USA Inc. Attn: Hospital Complaints 4435 Aicholtz Road, Suite 900 Cincinnati, OH 45245	Washington State Department of Health Health Systems Quality Assurance Complaint Intake P.O. Box 47857 Olympia, WA 98504-7857 ስልክ ቁፅረ: 1-800-633-6828 ቅጥዒ: <a href="https://fortress.wa.gov/doh/providercredentials/ear ch/ComplaintIntakeForm.aspx">https://fortress.wa.gov/doh/providercredentials/ear ch/ComplaintIntakeForm.aspx</a> ኢሙዎል ኦድራሻ: hsqacomplaintintake@doh.wa.gov

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Swedish Redmond	Providence Swedish Clinical Quality Investigations ኢሙይል ኣድራሻ: SMC-CQI@swedish.org ስልኪ ቁፅራ: 206-386-2111 ፋክስ: 206-860-6740 ዝልእኽሉ ኣድራሻ: Clinical Quality Investigations: 747 Broadway, Seattle, WA 98122-4307	Det Norske Veritas (DNV) Patient Complaint Office ቁፅራ ስልኪ : 866-496-9647 ፋክስ : 281-870-4818 ቅጥዒ ጥርጎን ብኢንተርኔት : <a href="https://www.dnvhealthcareportal.com/patient-complaint-report">https://www.dnvhealthcareportal.com/patient-complaint-report</a> ኢሙይል ኣድራሻ: hospitalcomplaint@dnv.com ዝልእኽሉ ኣድራሻ: DNV Healthcare USA Inc. Attn: Hospital Complaints 4435 Aicholtz Road, Suite 900 Cincinnati, OH 45245	Washington State Department of Health Health Systems Quality Assurance Complaint Intake P.O. Box 47857 Olympia, WA 98504-7857 ስልኪ ቁፅራ: 1-800-633-6828 ቅጥዒ: <a href="https://fortress.wa.gov/doh/providercredentials/earch/ComplaintIntakeForm.aspx">https://fortress.wa.gov/doh/providercredentials/earch/ComplaintIntakeForm.aspx</a> ኢሙይል ኣድራሻ: <a href="mailto:hsqacomplaintintake@doh.wa.gov">hsqacomplaintintake@doh.wa.gov</a>
Covenant Children's Hospital	Covenant Children's Hospital Risk Management ኢሙይል ኣድራሻ: CCHexperience@providence.org ስልኪ ቁፅራ: 806-725-7396	The Joint Commission Office of Quality and Patient Safety ናይ ኦንላይን ቅጥዒ (ሓድሽ ፍጻሜ): <a href="https://apps.jointcommission.org/QMSInternet/incidentEntry.aspx">https://apps.jointcommission.org/QMSInternet/incidentEntry.aspx</a> ናይ ኦንላይን ቅጥዒ (ኣዘምን ወይ ሕተት ሕቶ ኣብ ቅድሚ ሕጂ ዝቐረበ ፍጻሜ – ቁጽሪ ፍጻሜ የድሊ): <a href="https://apps.jointcommission.org/QMSInternet/incidentUpdate.aspx">https://apps.jointcommission.org/QMSInternet/incidentUpdate.aspx</a> ዝልእኽሉ ኣድራሻ: Office of Quality and Patient Safety The Joint Commission One Renaissance Boulevard Oakbrook Terrace, Illinois 60181	<b>Health and Human Services Commission Complaint and Incident Intake</b> Mail Code E-249 P.O. Box 149030 Austin, Texas 78714-9030 ናይ ጥርጎን ስልኪ መስመር: 1-800-458-9858, Option 5 ፋክስ: (833) 709-5735 ኢሙይል ኣድራሻ: <a href="mailto:hfc.complaints@hhs.texas.gov">hfc.complaints@hhs.texas.gov</a>
Covenant Medical Center	Covenant Medical Center Risk Management ኢሙይል ኣድራሻ: CMCexperience@providence.org ስልኪ ቁፅራ: 806-725-7396	The Joint Commission Office of Quality and Patient Safety ናይ ኦንላይን ቅጥዒ (ሓድሽ ፍጻሜ): <a href="https://apps.jointcommission.org/QMSInternet/incidentEntry.aspx">https://apps.jointcommission.org/QMSInternet/incidentEntry.aspx</a> ናይ ኦንላይን ቅጥዒ (ኣዘምን ወይ ሕተት ሕቶ ኣብ ቅድሚ ሕጂ ዝቐረበ ፍጻሜ – ቁጽሪ ፍጻሜ የድሊ): <a href="https://apps.jointcommission.org/QMSInternet/incidentUpdate.aspx">https://apps.jointcommission.org/QMSInternet/incidentUpdate.aspx</a> ዝልእኽሉ ኣድራሻ: Office of Quality and Patient Safety The Joint Commission One Renaissance Boulevard Oakbrook Terrace, Illinois 60181	<b>Health and Human Services Commission Complaint and Incident Intake</b> Mail Code E-249 P.O. Box 149030 Austin, Texas 78714-9030 ናይ ጥርጎን ስልኪ መስመር: 1-800-458-9858, Option 5 ፋክስ: (833) 709-5735 ኢሙይል ኣድራሻ: <a href="mailto:hfc.complaints@hhs.texas.gov">hfc.complaints@hhs.texas.gov</a>
Covenant Hospital Levelland	Covenant Hospital Levelland Risk Management ኢሙይል ኣድራሻ: CHLexperience@providence.org	ወግዓዊ ንምቕራብ ምስ ክፍሊ ጥዕና እታ ግዝኣት ተወካዮች ፊደል.	<b>Health and Human Services Commission Complaint and Incident Intake</b> Mail Code E-249 P.O. Box 149030 Austin, Texas 78714-9030 ናይ ጥርጎን ስልኪ መስመር: 1-800-458-9858,

ሆስፒታል	ሆስፒታል ርክብ ሓበሬታ	ናይ ኣክረዲቴሽን ርክብ ሓበሬታ	ክፍሊ ጥዕና ግዝኣት ርክብ ሓበሬታ
	ስልኪ ቁፅሪ: 806-568-1303		Option 5 ፋክስ: (833) 709-5735 ኢሜይል ኣድራሻ: hfc.complaints@hhs.texas.gov
Covenant Hospital Plainview	Covenant Hospital Plainview Risk Management ኢሜይል ኣድራሻ: CHPLVexperience@providence.org ስልኪ ቁፅሪ: 806-296-4265	The Joint Commission Office of Quality and Patient Safety ናይ ኦንላይን ቅጥዒ (ሓድሽ ፍጻሜ): <a href="https://apps.jointcommission.org/QMSInternet/incidentEntry.aspx">https://apps.jointcommission.org/QMSInternet/incidentEntry.aspx</a> ናይ ኦንላይን ቅጥዒ (ኣዘምን ወይ ሕተት ሕቶ ኣብ ቅድሚ ሕጂ ዝቐረበ ፍጻሜ – ቁጽሪ ፍጻሜ የድሊ): <a href="https://apps.jointcommission.org/QMSInternet/incidentUpdate.aspx">https://apps.jointcommission.org/QMSInternet/incidentUpdate.aspx</a> ዝልእኽሉ ኣድራሻ: Office of Quality and Patient Safety The Joint Commission One Renaissance Boulevard Oakbrook Terrace, Illinois 60181	<b>Health and Human Services Commission Complaint and Incident Intake</b> Mail Code E-249 P.O. Box 149030 Austin, Texas 78714-9030 ናይ ጥረዓን ስልኪ መስመር: 1-800-458-9858, Option 5 ፋክስ: (833) 709-5735 ኢሜይል ኣድራሻ: hfc.complaints@hhs.texas.gov
Covenant Specialty Hospital	Covenant Specialty Hospital Risk Management ኢሜይል ኣድራሻ: CSHexperience@providence.org ስልኪ ቁፅሪ: 806-725-0000	ወግዳዊ ንምቕራብ ምስ ክፍሊ ጥዕና እታ ግዝኣት ተወከሱ ቕሬታ.	<b>Health and Human Services Commission Complaint and Incident Intake</b> Mail Code E-249 P.O. Box 149030 Austin, Texas 78714-9030 ናይ ጥረዓን ስልኪ መስመር: 1-800-458-9858, Option 5 ፋክስ: (833) 709-5735 ኢሜይል ኣድራሻ: hfc.complaints@hhs.texas.gov
Grace Surgical Hospital	Grace Surgical Hospital Patient Experience ኢሜይል ኣድራሻ: GSHexperience@providence.org ስልኪ ቁፅሪ: 806-725-4004	The Joint Commission Office of Quality and Patient Safety ናይ ኦንላይን ቅጥዒ (ሓድሽ ፍጻሜ): <a href="https://apps.jointcommission.org/QMSInternet/incidentEntry.aspx">https://apps.jointcommission.org/QMSInternet/incidentEntry.aspx</a> ናይ ኦንላይን ቅጥዒ (ኣዘምን ወይ ሕተት ሕቶ ኣብ ቅድሚ ሕጂ ዝቐረበ ፍጻሜ – ቁጽሪ ፍጻሜ የድሊ): <a href="https://apps.jointcommission.org/QMSInternet/incidentUpdate.aspx">https://apps.jointcommission.org/QMSInternet/incidentUpdate.aspx</a> ዝልእኽሉ ኣድራሻ: Office of Quality and Patient Safety The Joint Commission One Renaissance Boulevard Oakbrook Terrace, Illinois 60181	<b>Health and Human Services Commission Complaint and Incident Intake</b> Mail Code E-249 P.O. Box 149030 Austin, Texas 78714-9030 ናይ ጥረዓን ስልኪ መስመር: 1-800-458-9858, Option 5 ፋክስ: (833) 709-5735 ኢሜይል ኣድራሻ: hfc.complaints@hhs.texas.gov

ሆስፒታል	ሆስፒታል ርክብ ሓበሬታ	ናይ ኣክረዲቴሽን ርክብ ሓበሬታ	ክፍሊ ጥዕና ግዝኣት ርክብ ሓበሬታ
Covenant Health Hobbs Hospital	Covenant Health Hobbs Hospital Risk Management ኢሜይል ኣድራሻ: CHHexperience@providence.org ስልኪ ቁፅራ: 575-492-5286	The Joint Commission Office of Quality and Patient Safety ናይ ኦንላይን ቅጥዒ (ሓድሽ ፍጻሜ): <a href="https://apps.jointcommission.org/QMSInternet/incidentEntry.aspx">https://apps.jointcommission.org/QMSInternet/incidentEntry.aspx</a> ናይ ኦንላይን ቅጥዒ (ኣዘምን ወይ ሕተት ሕቶ ኣብ ቅድሚ ሕጂ ዝቐረበ ፍጻሜ – ቁጽሪ ፍጻሜ የድሊ): <a href="https://apps.jointcommission.org/QMSInternet/incidentUpdate.aspx">https://apps.jointcommission.org/QMSInternet/incidentUpdate.aspx</a> ዝልእኽሉ ኣድራሻ: Office of Quality and Patient Safety The Joint Commission One Renaissance Boulevard Oakbrook Terrace, Illinois 60181	New Mexico Health Care Authority ATTN: DHI Complaint Unit PO Box H Santa Fe, NM 87504 ስልኪ ቁፅራ: 1-800-752-8649 ኢሜይል ኣድራሻ: Incident.Management@hca.nm.gov ናይ ኦንላይን ቅጥዒ: <a href="https://www.hca.nm.gov/report-abuse-neglect-exploitation/">https://www.hca.nm.gov/report-abuse-neglect-exploitation/</a>
Kadlec Regional Medical Center	Kadlec Regional Medical Center Patient Advocacy ኢሜይል ኣድራሻ: wakadleccareconcerns@kadlec.org ስልኪ ቁፅራ: 509-942-2171	The Joint Commission Office of Quality and Patient Safety ናይ ኦንላይን ቅጥዒ (ሓድሽ ፍጻሜ): <a href="https://apps.jointcommission.org/QMSInternet/incidentEntry.aspx">https://apps.jointcommission.org/QMSInternet/incidentEntry.aspx</a> ናይ ኦንላይን ቅጥዒ (ኣዘምን ወይ ሕተት ሕቶ ኣብ ቅድሚ ሕጂ ዝቐረበ ፍጻሜ – ቁጽሪ ፍጻሜ የድሊ): <a href="https://apps.jointcommission.org/QMSInternet/incidentUpdate.aspx">https://apps.jointcommission.org/QMSInternet/incidentUpdate.aspx</a> ዝልእኽሉ ኣድራሻ: Office of Quality and Patient Safety The Joint Commission One Renaissance Boulevard Oakbrook Terrace, Illinois 60181	Washington State Department of Health Health Systems Quality Assurance Complaint Intake P.O. Box 47857 Olympia, WA 98504-7857 ስልኪ ቁፅራ: 1-800-633-6828 ቅጥዒ: <a href="https://fortress.wa.gov/doh/providercredentials/ear ch/ComplaintIntakeForm.aspx">https://fortress.wa.gov/doh/providercredentials/ear ch/ComplaintIntakeForm.aspx</a> ኢሜይል ኣድራሻ: <a href="mailto:hsqacomplaintintake@doh.wa.gov">hsqacomplaintintake@doh.wa.gov</a>
Providence Holy Family Hospital	Providence Holy Family Hospital INWA Clinical Risk & Patient Relations ኢሜይል ኣድራሻ: <a href="mailto:wecare@providence.org">wecare@providence.org</a> ስልኪ ቁፅራ: 509-474-3000	The Joint Commission Office of Quality and Patient Safety ናይ ኦንላይን ቅጥዒ (ሓድሽ ፍጻሜ): <a href="https://apps.jointcommission.org/QMSInternet/incidentEntry.aspx">https://apps.jointcommission.org/QMSInternet/incidentEntry.aspx</a> ናይ ኦንላይን ቅጥዒ (ኣዘምን ወይ ሕተት ሕቶ ኣብ ቅድሚ ሕጂ ዝቐረበ ፍጻሜ – ቁጽሪ ፍጻሜ የድሊ): <a href="https://apps.jointcommission.org/QMSInternet/incidentUpdate.aspx">https://apps.jointcommission.org/QMSInternet/incidentUpdate.aspx</a> ዝልእኽሉ ኣድራሻ: Office of Quality and Patient Safety The Joint Commission One Renaissance Boulevard Oakbrook Terrace, Illinois 60181	Washington State Department of Health Health Systems Quality Assurance Complaint Intake P.O. Box 47857 Olympia, WA 98504-7857 ስልኪ ቁፅራ: 1-800-633-6828 ቅጥዒ: <a href="https://fortress.wa.gov/doh/providercredentials/ear ch/ComplaintIntakeForm.aspx">https://fortress.wa.gov/doh/providercredentials/ear ch/ComplaintIntakeForm.aspx</a> ኢሜይል ኣድራሻ: <a href="mailto:hsqacomplaintintake@doh.wa.gov">hsqacomplaintintake@doh.wa.gov</a>

ሆስፒታል	ሆስፒታል ርክብ ሓበሬታ	ናይ ኣክረዲቴሽን ርክብ ሓበሬታ	ክፍሊ ጥዕና ግዝኣት ርክብ ሓበሬታ
Providence Mt. Carmel Hospital	Providence Mt. Carmel Hospital INWA Clinical Risk & Patient Relations ኢሜይል ኣድራሻ: wecare@providence.org ስልኪ ቁፅራ: 509-685-5491	The Joint Commission Office of Quality and Patient Safety ናይ ኦንላይን ቅጥዒ (ሓድሽ ፍጻሜ): <a href="https://apps.jointcommission.org/QMSInternet/ncidentEntry.aspx">https://apps.jointcommission.org/QMSInternet/ncidentEntry.aspx</a> ናይ ኦንላይን ቅጥዒ (ኣዘምን ወይ ሕተት ሕቶ ኣብ ቅድሚ ሕጂ ዝቐረበ ፍጻሜ – ቁጽሪ ፍጻሜ የድሊ): <a href="https://apps.jointcommission.org/QMSInternet/ncidentUpdate.aspx">https://apps.jointcommission.org/QMSInternet/ncidentUpdate.aspx</a> ዝልእኽሉ ኣድራሻ: Office of Quality and Patient Safety The Joint Commission One Renaissance Boulevard Oakbrook Terrace, Illinois 60181	Washington State Department of Health Health Systems Quality Assurance Complaint Intake P.O. Box 47857 Olympia, WA 98504-7857 ስልኪ ቁፅራ: 1-800-633-6828 ቅጥዒ: <a href="https://fortress.wa.gov/doh/providercredentials/ear ch/ComplaintIntakeForm.aspx">https://fortress.wa.gov/doh/providercredentials/ear ch/ComplaintIntakeForm.aspx</a> ኢሜይል ኣድራሻ: hsqacomplaintintake@doh.wa.gov
Providence Sacred Heart Medical Center	Providence Sacred Heart Medical Center INWA Clinical Risk & Patient Relations ኢሜይል ኣድራሻ: wecare@providence.org ስልኪ ቁፅራ: 509-474-3000	The Joint Commission Office of Quality and Patient Safety ናይ ኦንላይን ቅጥዒ (ሓድሽ ፍጻሜ): <a href="https://apps.jointcommission.org/QMSInternet/ncidentEntry.aspx">https://apps.jointcommission.org/QMSInternet/ncidentEntry.aspx</a> ናይ ኦንላይን ቅጥዒ (ኣዘምን ወይ ሕተት ሕቶ ኣብ ቅድሚ ሕጂ ዝቐረበ ፍጻሜ – ቁጽሪ ፍጻሜ የድሊ): <a href="https://apps.jointcommission.org/QMSInternet/ncidentUpdate.aspx">https://apps.jointcommission.org/QMSInternet/ncidentUpdate.aspx</a> ዝልእኽሉ ኣድራሻ: Office of Quality and Patient Safety The Joint Commission One Renaissance Boulevard Oakbrook Terrace, Illinois 60181	Washington State Department of Health Health Systems Quality Assurance Complaint Intake P.O. Box 47857 Olympia, WA 98504-7857 ስልኪ ቁፅራ: 1-800-633-6828 ቅጥዒ: <a href="https://fortress.wa.gov/doh/providercredentials/ear ch/ComplaintIntakeForm.aspx">https://fortress.wa.gov/doh/providercredentials/ear ch/ComplaintIntakeForm.aspx</a> ኢሜይል ኣድራሻ: hsqacomplaintintake@doh.wa.gov
Providence St. Joseph Hospital	Providence St. Joseph Hospital INWA Clinical Risk & Patient Relations ኢሜይል ኣድራሻ: wecare@providence.org ስልኪ ቁፅራ: 509-685-5491	The Joint Commission Office of Quality and Patient Safety ናይ ኦንላይን ቅጥዒ (ሓድሽ ፍጻሜ): <a href="https://apps.jointcommission.org/QMSInternet/ncidentEntry.aspx">https://apps.jointcommission.org/QMSInternet/ncidentEntry.aspx</a> ናይ ኦንላይን ቅጥዒ (ኣዘምን ወይ ሕተት ሕቶ ኣብ ቅድሚ ሕጂ ዝቐረበ ፍጻሜ – ቁጽሪ ፍጻሜ የድሊ): <a href="https://apps.jointcommission.org/QMSInternet/ncidentUpdate.aspx">https://apps.jointcommission.org/QMSInternet/ncidentUpdate.aspx</a> ዝልእኽሉ ኣድራሻ: Office of Quality and Patient Safety The Joint Commission One Renaissance Boulevard Oakbrook Terrace, Illinois 60181	Washington State Department of Health Health Systems Quality Assurance Complaint Intake P.O. Box 47857 Olympia, WA 98504-7857 ስልኪ ቁፅራ: 1-800-633-6828 ቅጥዒ: <a href="https://fortress.wa.gov/doh/providercredentials/ear ch/ComplaintIntakeForm.aspx">https://fortress.wa.gov/doh/providercredentials/ear ch/ComplaintIntakeForm.aspx</a> ኢሜይል ኣድራሻ: hsqacomplaintintake@doh.wa.gov

ሆስፒታል	ሆስፒታል ርክብ ሓበሬታ	ናይ አክረዲቴሽን ርክብ ሓበሬታ	ክፍሊ ጥዕና ግዝገታ ርክብ ሓበሬታ
Providence St. Luke's Rehabilitation Center	Providence St. Luke's Rehabilitation Center INWA Clinical Risk & Patient Relations ኢሜይል አድራሻ: wecare@providence.org ስልኪ ቁፅረ: 509-473-6980	The Joint Commission Office of Quality and Patient Safety ናይ ኦንላይን ቅጥዒ (ሓድሽ ፍጻሜ): <a href="https://apps.jointcommission.org/QMSInternet/ncidentEntry.aspx">https://apps.jointcommission.org/QMSInternet/ncidentEntry.aspx</a> ናይ ኦንላይን ቅጥዒ (አዘምን ወይ ሕተት ሕቶ አብ ቅድሚ ሕጂ ዝቐረበ ፍጻሜ – ቁጽሪ ፍጻሜ የድሊ): <a href="https://apps.jointcommission.org/QMSInternet/ncidentUpdate.aspx">https://apps.jointcommission.org/QMSInternet/ncidentUpdate.aspx</a> ዝልእኽሉ አድራሻ: Office of Quality and Patient Safety The Joint Commission One Renaissance Boulevard Oakbrook Terrace, Illinois 60181	Washington State Department of Health Health Systems Quality Assurance Complaint Intake P.O. Box 47857 Olympia, WA 98504-7857 ስልኪ ቁፅረ: 1-800-633-6828 ቅጥዒ: <a href="https://fortress.wa.gov/doh/providercredentials/ear ch/ComplaintIntakeForm.aspx">https://fortress.wa.gov/doh/providercredentials/ear ch/ComplaintIntakeForm.aspx</a> ኢሜይል አድራሻ: hsqacomplaintintake@doh.wa.gov
Providence St. Mary Medical Center	Providence St. Mary Medical Center Quality Department ኢሜይል አድራሻ: patient.concerns@providence.org ስልኪ ቁፅረ: 509-897-5866	The Joint Commission Office of Quality and Patient Safety ናይ ኦንላይን ቅጥዒ (ሓድሽ ፍጻሜ): <a href="https://apps.jointcommission.org/QMSInternet/ncidentEntry.aspx">https://apps.jointcommission.org/QMSInternet/ncidentEntry.aspx</a> ናይ ኦንላይን ቅጥዒ (አዘምን ወይ ሕተት ሕቶ አብ ቅድሚ ሕጂ ዝቐረበ ፍጻሜ – ቁጽሪ ፍጻሜ የድሊ): <a href="https://apps.jointcommission.org/QMSInternet/ncidentUpdate.aspx">https://apps.jointcommission.org/QMSInternet/ncidentUpdate.aspx</a> ዝልእኽሉ አድራሻ: Office of Quality and Patient Safety The Joint Commission One Renaissance Boulevard Oakbrook Terrace, Illinois 60181	Washington State Department of Health Health Systems Quality Assurance Complaint Intake P.O. Box 47857 Olympia, WA 98504-7857 ስልኪ ቁፅረ: 1-800-633-6828 ቅጥዒ: <a href="https://fortress.wa.gov/doh/providercredentials/ear ch/ComplaintIntakeForm.aspx">https://fortress.wa.gov/doh/providercredentials/ear ch/ComplaintIntakeForm.aspx</a> ኢሜይል አድራሻ: hsqacomplaintintake@doh.wa.gov
Providence St. Joseph Medical Center	Providence St. Joseph Medical Center WMT Clinical Risk + Safety Dept. ኢሜይል አድራሻ: Mtcareconcerns@providence.org ስልኪ ቁፅረ: 406-329-5865	The Joint Commission Office of Quality and Patient Safety ናይ ኦንላይን ቅጥዒ (ሓድሽ ፍጻሜ): <a href="https://apps.jointcommission.org/QMSInternet/ncidentEntry.aspx">https://apps.jointcommission.org/QMSInternet/ncidentEntry.aspx</a> ናይ ኦንላይን ቅጥዒ (አዘምን ወይ ሕተት ሕቶ አብ ቅድሚ ሕጂ ዝቐረበ ፍጻሜ – ቁጽሪ ፍጻሜ የድሊ): <a href="https://apps.jointcommission.org/QMSInternet/ncidentUpdate.aspx">https://apps.jointcommission.org/QMSInternet/ncidentUpdate.aspx</a> ዝልእኽሉ አድራሻ: Office of Quality and Patient Safety The Joint Commission One Renaissance Boulevard Oakbrook Terrace, Illinois 60181	Montana Department of Public Health and Human Services PO Box 202953 2401 Colonial Drive 2nd Floor Helena, MT 59620-2953 ስልኪ ቁፅረ: 406-444-2099 ፋክስ: 406-444-3456 ኢሜይል አድራሻ: MTSSAD@mt.gov

ሆስፒታል	ሆስፒታል ርክብ ሓበሬታ	ናይ ኣክረዲቴሽን ርክብ ሓበሬታ	ክፍሊ ጥዕና ግዝኣት ርክብ ሓበሬታ
Providence St. Patrick Hospital	Providence St. Patrick Hospital WMT Clinical Risk + Safety Dept. ኢሜይል ኣድራሻ: Mtcareconcerns@providence.org ስልኪ ቁፅራ: 406-329-5865	The Joint Commission Office of Quality and Patient Safety ናይ ኦንላይን ቅጥዒ (ሓድሽ ፍጻሜ): <a href="https://apps.jointcommission.org/QMSInternet/IncidentEntry.aspx">https://apps.jointcommission.org/QMSInternet/IncidentEntry.aspx</a> ናይ ኦንላይን ቅጥዒ (ኣዘምን ወይ ሕተት ሕቶ ኣብ ቅድሚ ሕጂ ዝቐረበ ፍጻሜ – ቁጽሪ ፍጻሜ የድሊ): <a href="https://apps.jointcommission.org/QMSInternet/IncidentUpdate.aspx">https://apps.jointcommission.org/QMSInternet/IncidentUpdate.aspx</a> ዝልእኽሉ ኣድራሻ: Office of Quality and Patient Safety The Joint Commission One Renaissance Boulevard Oakbrook Terrace, Illinois 60181	Montana Department of Public Health and Human Services PO Box 202953 2401 Colonial Drive 2nd Floor Helena, MT 59620-2953 ስልኪ ቁፅራ: 406-444-2099 ፋክስ: 406-444-3456 ኢሜይል ኣድራሻ: MTSSAD@mt.gov