

ናይ ተሓክምቲ መሰላትን ሓላፍነታትን Patient Rights and Responsibilities (Tigrinya)

ንዕኡም ዝኣተናዮ ቃል ፣ ሕሙማትና

ኣብ Providence St. Joseph Health and its affiliates, ፣ጥዕና ሰብአዊ መሰል እዩ ኢልና ኢና ንኣምን። ነፍሲ ወከፍ ሰብ ጥዕናኡ ዝተሓለወ ናብራ ክነብር ይግብኡ። ተልእኾና ብክብርን በበይኑ ዝዓይነቱን ነፍሲ ወከፍ ሰብ ብምክባር ንኹሉ ክንከናኸን ይሓተና። ኣብ ኩሉ ናይ ህይወት ደረጃ ንቕበለኩም ኢና፣ ከምኡ እውን ሙሉእ ሰብ ምኒኖም ዘለልዮሎምን ዘረጋግጹሎምን ክንክን ክንገብረሎም ድልዎት ኢና። ዝስሕብ፣ ድሕንነቱ ዝተሓለየን ክብሪ ዘለዎን ኣክባቢ ፈጠራናሎም ናይ ህይወት ቅዱስ ግዛ ንክክብሩ ከምኡ እውን ኣብ ኣገገሚ ግዜታት ኣብ ጎኖም ክንኮን ንፅዕር። ናይ ጥዕናኡም ሽቶታት ንምስኽዕ ክንሰምዖም፣ ክንርድኦም ከምኡ እውን ምስኡም ክንሰርሕ ከምንክእል ብኣና ክተኣማመኑ ይክእሉ እዮም። ንጥዕናን ጥዕና ንምሕዋይን ካብ ዘለና ቦታ ንላዕሊ፣ ነቲ ዘይማዕርነት ጥዕና ኣብ ምጥፋእ ፣ ብተወሰኹ ኹሉ ሰብ ድሕንነቱ ዝተሓለየ፣ ብሉፅን ውፅኢታውን ክንክን ብመዓረ ንክረክብ ንፅዕር ኢና። ንሕና ኣድልዎ ኣይንገብርን፣ ካብ ኣድልዎ ነፃ ዝኾነ ክንክን ክፅበዩ ይክእሉ እዮም። ስለ ዝኣመንኩምና ክብረት ይሃበልና - እዚ ካብ ኩሉ ዝዓበዩ ሓላፍነትናን ክብርናን እዩ።

ከም ሕሙምና መጠን እዞም ዝስዕቡ መሰላት ኣለዎም፡

ንምክባር ፣ ክብርን ፍትሕን

ሓልዮት፣ ርህራህ፣ ምስጢራዊ ከምኡ 'ውን ኣክብሮት ዘለዎ ክንክን ናይ ምርካብ መሰል ኣለዎም። ክብሪ ብዘለዎ ክሕከሙ እዮም። ስለዚ ድማ ካብ ሸለልትነት፣ ምዝመዛ፣ መግሃስቲ፣ ጭቆና፣ ዓሌትነትን ኣድልዎን ነፃ ይኹኑ። ኩሎም ሕሙማት ካብ ኣካላዊ ወይ ኣእምሮኣዊ ህስዮት ከምኡ እውን ካብ ናይ ኣካላዊ መቐፃዕቲ ነፃ ናይ ምኒን መሰል ኣለዎም። Providence St. Joseph Health and its affiliates, ንኹሎም ዝገብንዩና ብሉፅን ኩሉ ዝተቆፍን ክንክን ክገብረሎም እዩ። ፍሉይ ሰብ ከምዝኾኑ ጌርና ኢና ንሪኦም፣ ከምኡ እውን ብባህላዊ ስርዓት ጌርና ክንከናኸኖም ኢና።

ንጠንቂ ጭቆና ክነወግዶ ጭሪፅና ኢና። ንኹሎም ኣገልግሎት ዝጥቀሙ ውልቀ-ሰባት ነክብሮምን ንከናኸኖምን ኢና። ካብ ኩሎም ዓሌታት፣ ዕድመ፣ ፍጥረታት፣ ብሄር፣ ባህልታት፣ ሃገራዊ መበቆል፣ ዜግነት፣ ቋንቋታት ከምኡ እውን/ ወይ ድማ ናይ ስደት ኩነታት፣ ቁጠባዊ ኩነታት፣ ምንጩ ክፍሊት ክንክን፣ ሃይማኖት፣ ባህልታት፣ ልምድታት፣ ከምኡ-ውን መበቆል ንዘለዎም ሰባት ንቕበል ኢና። ንኹሉ ናይ ሓዳር፣ ዘቤታዊ ሽርክነት፣ ወይ ስቪላዊ ማሕበራት፣ ትርኢትን ኣካላትናን፣ ፆታዊ ርክብ፣ ፆታዊ ዝንባላናን መለለዪታትን ወይ ድማ መግለጺታት ነክብር ኢና። ንኹሉ ኣካላዊ ወይ ስነ-ኣእምሮኣዊ ወይ ኣእምሮኣዊ ኣካላ ጉድለት፣ ናይ ኢድ ወይ ናይ ክእለት፣ ናይ ሕክምና ኩነታት (ከም ናይ ኤችኣይቪ/ኤድስ ኩነታት፣ መንሸሮ፣ ጂን፣ ናይ ባእታ ኣጠቓቕማን ኣመጋግባ ፀገምን)፣ ናይ ስድራቤት ሕክምናዊ ታሪኽ፣ ተጋዳላይ ወይ ወተሃደራዊ ኩነታት፣ ከምኡ እውን ዝኾነ ብጨደራል ፣ ብክልላዊ፣ ወይ ድማ ብናይ ከባቢ ሕገ መዓረ ክንክን ንህብ። ናብ ድሕንነቱ ዝተሓለየ ኣክባቢ

ኣብ ውሑስ ቦታ ክንክን ናይ ምርካብ፣ ናይ ምዕቋብን ተጣብቕቲ ኣገልግሎታት ናይ ምርካብ፣ ካብ ማህሰይትን

ነዞም ዝስዕቡ ምክንያታት ብምጥቃም ምግዳብ ወይ ድማ ምግላል ክልኩል እዩ። ብዓሌት፣ ሕብረ፣ ሃገራዊ መበቆል፣ ዕድመ፣ ኣካላ ጎደሎ(ብናይ ፀረ ኣካላ ጎደሎ ሕገ ኣፍልጦ ዝረኸበ) ፣ ወይ ወሲብ (እንተላይ ጥንሲ፣ ወሲባዊ ዝንባላ፣ ፆታዊ መንነት፣ መግለጺ)፣ ከምኡ እውን ኩሎም ካልኣት ኣብ ትሕቲ ሕገ ዝተሓለዉ ክፍላት እቲ ሕሙም። ኣብ ሆስፒታልን ሞያተኛታትን ዝሰርሑ ሰራሕተኛታት ትምህርትን ስልጠናን (ብመሰረት ሕገን ቁፅፅርን ብቕዓታት) ብዛዕባ እቶም ተሓክምቲ ኣብ ዘካይዱም ምርመራ፣ እቲ ሕሙም ንገዛእ ርእሶምን ንክልኣትን ካብ ጉድኣት ወይ መጉዳእቲ ናይ ምክልኻል ዓቕሞም ከሓይል ዝክእል ጠባያት ይረኽቡ።

ነቶም ዝተመረጹ በፃሕቶም

ብመሰረት ኣብ ሆስፒታልን ክሊኒካትን ዘሎ ፖሊሲታት ዝመረጸዎም በፃሕቲ ክቕበሉ መሰል ኣለዎም። እዞም በፃሕቲታት መፃምድቲ፣ ብሓይ ትነብር (እንተላይ ሓይ ዓይነት ፆታ ዘለዎም መፃምድቲ)፣ ካልእ ኣባል ስድራ-ቤት፣ ወይ ዓርኪ ዝሓዘ እዩ ብዚ ብቻ ዝተወሰነ ግን ኣይኮነን። እዞም በፃሕቲ ብምክንያት ዓሌት፣ ሕብረ፣ ሃገራዊ መበቆል፣ ፆታ፣ ፆታዊ ዝንባላ፣ ፆታ መንነት ወይ ድማ መግለጺ፣ ዕድመ ወይ ኣካላ ጎደሎ ናይ ምብፃሕ መሰል ኣይክልከሉን ወይ ናይ ምብፃሕ ፍቓድም ኣይእገዱን። ኣብ ዝኾነ ይኹን እዞም ነዚ ስምምዕ ናይ ምስሓብ ወይ ናይ ምክሓድ መሰል ኣለዎም። ብናይ ባዕሎም መረፃ ኣባል ስድራቤት ወይ ድማ ብናይ ባዕሎም ተወካሊ መባእታዊ ሓልዮት ሓኪም ቀልጢፎም ናብ ሆስፒታል ብዘይብቐዕ ፍቓድ ምእታው ክሕብረሎም እውን መሰል ኣለዎም።

ነቲ ፍሉይ ድልዮቶም ምላሽ ዝህብ ሕክምናዊ ክንክን ክረኽቡ

ምሽቻልን ነፃ ክኾኑ መሰል አለዎም።

ካብ ምግዳብ ወይድማ ካብ ምግላል ነፃ ምኺን

ካብ ምግዳብ ወይድማ ካብ ምግላል ነፃ ናይ ምኺን መሰል አለዎም። ነዘም ዝሰቡ ምክንያታት ብምጥቃም ምግዳብ ወይ ድማ ምግላል ክልክል እዩ። ብዓሌት፣ ሕብሪ፣ ሃገራዊ መበቆል፣ ዕድመ፣ ኣካላ ጎደሎ(ብናይ ፀረ ኣካላ ጎደሎ ሕጊ ኣፍልጦ ዝረኸበ) ፣ወይ ወሲብ (እንተላይ ጥንሲ፣ ወሲባዊ ዝንባላ፣ ፆታዊ መንነት፣ መግለጺ)፣ ከምኡ እውን ኩሎም ካልኣት ኣብ ትሕቲ ሕጊ ዝተሓለዉ ክፋላት እቲ ሕሙም።

ብዛዕባ ውሳኔታት ክንክን ጥዕንኦም ንምምይያጥን ንምስታፍን

ብዛዕባ ክንክኖም ክመያየጡ፣ ሕቶታት ክሓቱ ከምኡ እውን ውሳኔታት ከተግብሩ መሰል አለዎም። ንዓርሶም ኣፀቢቆም ይፈልጡ፣ ንዕቡ ኢና ድማ ናይ ጥዕንኦም ሕቶታት እንሰምዕን ሽትኦም ንክበፀሖም ንተሓባብርዎም። ብዛዕባ ሕክምና ክውስኑ ከለዉ ውልቃዊ ፣ ባህላውን መንፈሳውን ክብርታት፣ መረፀኦምን እምነቶምን ከኸብሩ እዮም። ድሌት እንተልይዎም፣ ዝኣምንዎ ገባሪ ውሳኔኦም ወይ ካልኣት ናዮም ዝመረፀዎም ኣብቲ ብዛዕባ ክንክኖም ዝገብርዎ ውሳኔታት ክካፈሉ ይኸእሉ እዮም። ብተወሳኺ ክኢላ ስነ-ምግባር ከምኡ እውን ናይ ሃይማኖት ኣብ ምኽሪ ክሓቱ መሰል አለዎም። ከምኡ እውን ብዛዕባ እቲ ዝወሃብ ወይድማ ዝቐረበ ክንክን ከምዝተረድኦም ንምርግጋፅ ናይ መተርጎሚ ኣገልግሎት ብዘይኸፍሊት ብናፃ ተዳልይሎም ኣሎ።

ድልዮቶም ምእንቲ ክኸበር

ናይ ሕክምና ውሳኔኦም ክኸበረሎም መሰል አለዎም። ብዛዕባ ክንክኖም ውሳኔ ክገብሩ ከለዉ ባዕሎም ክዛረቡ እንተዘይክኢሎም፣ ነቲ ንውሳኔታት ሕጊ ክንክን ጥዕና፣ ወኪል ክንክን ጥዕና ወይ እሙን ወሃቢ ውሳኔ ሓይሊ ዝሃብዎ ሰብ ውሳኔ ነኸብረሎም ኢና። ኣቐዲሞም መምርሒ ወይ ካልእ መደብ ክንክን ዝገብርሉ ሰነድ ብዛዕባ እተወሰነ ዓይነት ሕክምና መረፃታት ከም ዘለዎም ዝሕብር እንተኾይኑ ነቲ ዝገብርዎ መረፃ ኣብ ውሽጢ ኹነታቶም ክነኸብር ኢና። ኣቐዲሞም መምርሒ ወይ ካልእ ተመሳሳሊ መደብ ክንክን ዝገበረሉ ሰነድ ኣብ ፍይል እንተዘይሃልይዎም ነቲ ሰነድ ንኸውድኦም ክንሕግዎም ኢና። ፕሮቪደንስ ኣብ መወዳእታ ንሕሙማትን ነቶም ዘፍቅርዎም ሰባትን ዘድልዮም ነገራት ኣብ ምምላእ፣ ስቓዮም ኣብ ምፍኳስ ከምኡውን ናብራ ህይወቶም ኣብ ምምሕያሽ ዘተኮረ እዩ። መንፈሳዊ፣ ፈውሲን መዕረፊ ኣጋይሽን ክንክን ሙሉእ ብሙሉእ ክንህበም ኢና። ኣድላዪ ኣብ ዝኸነሉ እዋን ምስ መምርሒኦም ብምስምማዕ ንኣካላትካን ንኸልኣት ቲሹታትን ወፈታት ካሕሳ ተከፊልዎም ንክህቡ ክንሕግዎም ኢና።

ንክንክን ፍቓድ ምኺኖምን ዘይምኽኖምን ንምፍላጥ

ብዛዕባ ሕክምናኦም፣ መድሓኒቶም ከምኡ እውን ምርመርኦም ብዝርድኦም መንገዲ ብይክቐር ኣቢሎም ናይ ምፍላጥ መሰል አለዎም። ብዝተኸእለ መጠን እዚ ኣብ መግለጺ ኩነታቶምን ኣብ ኩሉ እቲ ዝቐረበ ኣሰራርሓታትን ሕክምናታትን እተመርኩሰ ክኸውን ኣለዎ ገለ ካብዚ ድማ ከቢድ ሓይጋታት ወይ ጎዳኢ ሳዕቤናት ምስ ምሕዋይ እተተሓሓዘ ፀገማት ከምኡውን ኣሳልጦ ንምርካብ ኣብ ዘለዎም ክእለት እተመርኩሰ ክኸውን ኣለዎ።

ኣብ መሰላጥያታትና ዝርከብን ብሕክምና ኣድላዪ ዝኾኑን ኣገልግሎት ሕክምና ወይ መሕደሪ ናይ ምርካብ መሰል አለዎም። ሸቶና ምስ ብሕታዊ ጥዕንኦምን ሸቶታት ህይወቶምን ተሰማሚዖም መንነቶም ኣብ ግምት ንምእታውን እዩ። ብመሰረት ናይ ሆስፒታል ፖሊሲታት፣ ኣካላ ጎደሎ ዘለዎም ሕሙማት እንተወሓደ ሰለስተ ደገፍቲ ሰባት፣ ካብዚኣቶም ድማ እንተወሓደ ሓይ ደጋፊ ኩሉ ግዜ ኣብ ክፍሊ ህፁፅ ረዲኤት ወይ ኣብ ሆስፒታል ኣብ ዝፀንሓሉ እዋን ዝርከብ ናይ ምንዳፍ መሰል አለዎም።

እዚ ድማ ዋላ እውን ብሕክምና ካብ ሕክምና ከይወፁ ምኽሪ እንተተወሃበም ሕክምና ናይ ዘይ ምቕባል ወይ ካብ ሆስፒታል ናይ ምውፃእ መሰል ዘጠቓልል እዩ።

ንቐፃሊ ክንክን

ካብ ክንክንን መሰላጥያታትናን ክወፁ ከለዉ ቐፃሊ ናይ ጥዕና ክንክን ዘድሊ መደባት ኣብ ምውፃእ እንዳሓገዝናዮም ዘሎ መማረፂታት ዘረድኡ ሓበሬታ ናይ ምርካብ መሰል አለዎም። እዚ ድማ ሕክምና፣ ምርመራ፣ ኣድላዪ እንተኾይኑ ድማ ናብ ካልእ ቦታ ምትሕልላፍ የጠቓልል።

ንስቓዮም ብግቡእ ንምቁፅፅፃር

ክንክንን ኣገልግሎትን ክረኽቡ ከለዉ ስቓዮም ክቆፃፀረሎም መሰል አለዎም።

ብዛዕባ ክንክኖም ሓሳብ ንምልውዋጥ

ብዛዕባ እቲ ዝግበረሎም ዘሎ ሕክምና ክመሃሩን ሕቶታት ክሓቱን ይተባብዑ እዮም። ኣድላዪ እንተኾይኑ ሰራሕተኛታትና ተርጓሚ ብዘይክፍሊት ብምቕራብ ወይ ድማ ብካሊእ መንገዲ ነቲ ዝግበረሎም ወይ ድማ ዝተኣቀደሎም ክንክን ሙሉእ ብሙሉእ ክርድኦም ክገብሩ እዮም። ከምኡ ከይንገብር እንተ ዘይነገርዎም፣ ነቲ ናይ መጀመርያ ሕክምና ባዕልሞያ፣ ናይ መባእታ ክንክን ሕክምና ጉጂ/ ውዳባ፣ ወይ ካልእ ናይ ሕክምና ጉጂ/ ውዳባ፣ ከምኡ እውን ኩሎም ኣብ ድሕሪ ግዜ ናይ ክንክን ኣገልግሎት ዝህቡ ወሃብቲን ኣቐረብትን ናይ መእተዊኹም፣ መውፅኢኹም ወይ ድማ ናብ ካሊእ ሕክምና ናይ ምስጋርኩም ሓበሬታ ናይ ምንጋር መሰል ኣለና። ናዮም ሕቶ ብምስማዕ ናብ ሆስፒታል ክኣትዉ፣ ክወፁ ወይ ናብ ካልእ ቦታ ክዘዋወሩ ከለዉ ንኣባል ስድራ ቤቶም ክንነግረሎም ኢና።

ንናይ ሕክምና መዝገብ

ብዛዕባ ኹነታት ጥዕንኦም፣ ምርመርኦም፣ ሕክምናኦም፣ ናይ ሕውዮት ዕድላትን ናይ ክንክን ውፅኢትን ብዝርድኦም መንገዲ ሓበሬታ ናይ ምርካብ መሰል አለዎም። ናይ ሕክምና መዝገብ ናይ ምርካብ መሰል አለዎም። መዝገብ ንናይ ምርካብ ዘለዎም መሰል ዝገልፅ ፍሉይ ናይ ሚስጥራዊ ኣሰራርሓ ሰነድ ክወሃብዎ እዩ። ውፅኢታዊ ሓሳብ ንሓሳብ ናይ ምልውዋጥ ከምኡውን መደብ ክንክኖም ኣብ ምምዕባልን ምትግባርን ናይ ምክፋል መሰል አለዎም።

ኣብ እዋን ክንክንክኖም ኣብ ዝለዓል ስነ-ምግባራዊ ሕቶታት፣ ከም እኒ ምስ ግጭት ዝተተሓሓዘ ጉዳያት ምፍታሕ፣ ህያው ኣገልግሎት ኣብ ዘይምሃብ ከምኡውን

ብተወሰኑ ናይቲ ዝቐረበ መስርሕን ሕክምናን ሓደጋታት ብምርዳእ ናይ ዘይምርኮብ መሰል ኣለዎም። ሕክምና ናይ ምርኮብ መሰሎም ኣብ ዝለዓለ መምርሒ፣ ኣብ POLST ወይ ኣብ ከም እኒ እንደገና ህያው ኣይኹኑ ዝብል ትእዛዝ ዝኣመሰለ ናይ ህይወት ደገፍ ኣብ ምውፃእ ወይ ኣብ ምክልኻል ዝምርኮስ ኣይኮነን። ሕሙማት ኮኑ ንድሬ ዘዳልዉ ሰባት ብዝተኸኣሎም መጠን ብዛዕባ ሕክምናኦም ኣብ ዝገብርዎ ውሳኔታት ከምኡ እውን ኣብ ዝኾነ ይኹን ፕሮጀክትታት ምርምር ወይ ስነ ምግባራዊ ጉዳያት ክሰተፉ መሰል ኣለዎም።

ንብሕታውነትን ሚስጥርን

ብሚስጥር ናይ ምሕካም ከምኡ እውን ብዛዕባ ናይ ክንክንክኖም ፃኒሕቶምን ዝምልከት ሓበሬታ ብምስጥር ናይ ምሓዝ መሰል ኣለዎም። ንመሰሎም ብሕትውና ብዝርዝር ዝገልፅን ንሕክምናዊ ሓበሬታኦም ብኸመይ ክጥቀሙ ከም ዝኸእሉ ዝገልፅ ፍሉይ ናይ ብሕቱው ኣሰራርሓ ሰነድ ክወሃቦም እዩ። ውልቀ ጉዳዮም ናይ ምኽባር መሰል ኣለዎም። ጉዳይ ምይይጥ፣ ምምኽኻር፣ ምርመራን ሕክምናን ምስጢራዊ እዮም ስለዚ ድማ ብምስትውዓል ክግበሩ ኣለዎም። ስም ናይቲ ፍቓድ ዘለዎ በዓልዎ ይክንክን ጥዕና ኣብ ስፍሓት ናይቲ ክንክን ናይ ምብርባር

መባእታዊ ሓላፍነት ዘለዎ፣ ነቲ ሕሙም ዝርእዩ ስምን ሞያዊ ርክባትን ናይ ሓካይምን ዘይሓኸይምን፣ ከምኡ እውን ዝኾነ ውልቀ-ሰብ ናይ ምህላው ክፈልጡ መሰል ኣለዎም።

ብዛዕባ ክንክኖም ጥርዓን ንምቕራብን ምላሽ ንምርካብን

ብዛዕባ ክንክኖም ዘተሓሰስቦም ወይ ዘማረሮም ነገራት ድምዒ ናይ ምስማዕ ከምኡ እውን ናይ ክንክኖም ፅሬት ብዘይሙጉዳል ካባና ምላሽ ናይ ምርካብን መሰል ኣለዎም።

ሓደጋ ዘብፀሕ ሕክምና ናይ ምስታፍ መሰል ኣለዎም። ብተወሰኑ ናብ ተሓካሚ መደብ MyChart ናይ ምምዝጋብ መሰል ኣለዎም። MyChart ብዛዕባ ቐፃሮታት፣ መድሓኒት፣ ኩነታት ጥዕና፣ ቤተ-ምርምር፣ መፅናዕትታት፣ ፅሚቕ ሓሳባት ድሕሪ ምብፃሕ፣ ክሊኒካዊ መዘኸኸሪታት ከምኡውን ብዛዕባ ኻልኣት እዋናዊ ሓበሬታ ሽቡ ንሽቡ ብዘይ ምንም ፍሉይ ሕቶ ይህብ እዩ። ንዝበለፀ ሓበሬታ Providence.org ይጎብኙዩ።

ነዘም ኣብ ታሕቲ ተዘርዚሮም ዘለዉ መራሕቲ ትካላት ሓበሬታ ክትህብዎም ወይ ድማ ክትረኽብዎም ትኸእሉ ኢኹም። መረረት ንምቕራብን ርኢቶ ምሃብን ኣብ ዝመረፀዎ ክንክን ጥዕና ወይ ቦታ ተወሳኺ ሓበሬታ ክረኽቡ ይኸእሉ እዮም።

ቁጠባዊ ሓላፍነቶምን ኣማራጺታቶምን ሓገዝ ንምርዳእ

ከም ሕሙም መጠን ናይ ወፃኢታቶም ገምጋም ክሓቱ ይኸእሉ እዮም፣ ከምኡ እውን ንፁርን ክርድኡም ዝኸእልን ሒሳብ ናይ ምቕባል መሰል ኣለዎም። ብዛዕባ ክፍሊት ሕቶ ብምቕራብ ናይ

ምፍላጥ መሰል ኣለዎም። ናይ ገንዘብ ፀገም እንተኣጋጢሙዎም፣ በይዝኣም ማእኸል ኣገልግሎት ዓማዊልና ብ1-866-747-2455 ይርከቡ። ናይ መድሕን መሸፈኒ ብዘየገድስ ብዛዕባ መማረጺታት ክፍሊት ወይ ቁጠባዊ ደገፍ ንምርካብ ብቐፅ ምኽኻምን ዘይምኽኻምን ክፈልጡ ይኸሉ እዮም። ምስ ዝኾነ ይኹን ናይ ሕክምና ወፃኢታት ንምኸፋል ሓገዝ ዝሓተተ ሕሙም ሓቢርና ክንሰርሕ ድሉዎት ኢና።

ሓበሬታ ብዛዕባ ኣብ ትካል ክንክን ጥዕና ዝውጉ ፖሊሲታት

እንተሓቲቶም ብዛዕባ ፖሊሲታት፣ ሕግታትን መምርሒታትን ሓበሬታ ክረኽቡ እዮም፣ ብተወሳኺ ብዛዕባ ኣብ ህዝባዊ ቦታታት ኣገልግሎት ዝህቡ እንስሳታት ብፌደራላዊ ሕገ ዝተሞርከሰ ሓበሬታ ክረኽቡ እዮም።

ከምሥራቅ፣ አባል ስድራ ቤት ወይ በግሊ መጠን ላላፍነት አለዎም፡-

Providence St. Joseph Health and its affiliates, ከንክን ወሃብቲ፣ ሕሙማት፣ አባላት ስድራቤት፣ ከምሥራቅ በፃሕቲ ደሕንነቶም ከምዝተላለዩም፣ እናኸበረ ከምዝቆበሎምን ከስምዖም ዘለዎ ናይ ምሕዋይ ቦታ እዩ። ኩሎም እቶም ናብ ቤትና ዝመጡ ወይ ምሳና ክንክን ክገብሩ ዝደልዩ ሰባት ንኸብረ ነፍሲ ወከፍ ሰብ ብዘኸብረ መንገዲ ክመለሱን ብሉጥን ርሕራሕን ክንክን ንኸንገብር ድማ ክሕግዙና ንሓትቶምን ንፅበዮምን ኢና። ሰራሕተኛታትና ብኸእለቶም እዮም ዝመረጡ ከምኡ እውን ድሕንነት ልዕሊ ኹሉ ኣገዳስነት አለዎ። ንሰራሕተኛታትና ዘሸግሩን ዘጋፍዑን ሰባት ዕሸሽ ኣይክበሃሉን እዮም። ክንከናከኖም ከለና ወይ ድማ ንዝኾነ ሰብ ክበፅሒ ክመጡ ከለዉ እዞም ዝስዕቡ ካብኹም ንፅቦ።

- ነቶም ኣብ ከባቢኹም ዘለዉ እንተላይ ነቶም ክንክን ዝገብሩን ወይ ዝቆበሉን ሓልዮትን ኣኸብሮትን ዩርእዩ።
- እቶም ክንክን ዝገብሩ ሰባት ምስ ሞያኦም ብዘይተሓሓዙ ምኽንያት ከም ዘይምደቡ ይፍለጡ።
- ዝኾነ ይኹን ኣድልዎ ከምኡ እውን/ ወይ ድማ ዘነኣእስ ዘረባ ወይ ጠባይ ኣይጠቐሙ። ሸለል ኣይበሃልን ከምኡ ድማ ካብቲ ህንፃ ክትወጡ ክትግደዱ ትኸእሉ ኢኹም።
- ንኣላይኦም ብዘዕባ እቲ ንጥዕናኦም ቐዳምነት ዝህብዎ ነገራት ይንገሩ፣ ስለዚ ብሓባር መደብ ከውጡ ይኸእሉ እዮም።
- ታሪኽ ሕክምናኦም ብልክዕን ሙሉእ ብሙሉእን ይሃቡ።
- ኣብ ኹነታቶም ዘይተፀበይዎ ለውጥታት እንተላይ ይናገሩ፣ ኣብ ውሳኔታት ይካፈሉ ከምኡ እውን ብዘዕባ ክንከናኖም ንኣላይቲ ሕሙማት ሕቶታት ይሕተቱ።
- ነቲ እቶም ኣለይቲ ሕሙማት ዝህብዎ ምኽሪ ይሕሰበሉ ነቲ ዝሕተት መደብ ሕክምና ድማ ይከታተሉ። እዚ ድማ ቆፀሮ ክገብሩ ወይ ሕክምናዊ መምርሒ ክስዕቡ እንተዘይክኢሎም ነቶም ኣለይቲ ሕሙማት ምሕባር ዩጠቓልል።
- እቲ ኣቐዲሞም ዝሃብዎ ናይ ሕክምና መምርሒ፣ ህያው ፍቓድን ከምኡ እውን/ወይ መንነትን ኣድራሻን ናይቲ ዝኣምንዎ ውሳኔ ዝገብረሎም ሰብ (እንተላይዎም) ቐዳሕ ይሃቡና።
- እንተ ዘይሃልይዎም ምስ ኣለይኦም ከይኖም ኣቐዲሞም መምርሒ ሕክምና ክውድኡ ይስርሑ።
- ቁጠባዊ ሓላፍነታቶምን ኣማራጺታትን ንገንዘባዊ ደገፎም ይፍለጡ።
- ፖሊሲታት ክንክን ይከታተሉ።
- ብሕታዊ ንብረቶም ኣብ ገዝኦም ሓዲጎም ይምፁኡ።

+ወሳኺ መሰላት ንግዝዓት OREGON፡-

ምስ ስንክልና ዝነብሩ ዝኾኑ ሰባት ሕክምናዊ ኸንክን ንምርካብ ናብ Providence እንተ መዲዖም፣ እዚ ዝስዕብ መሰላት ኣለዎም፡-

- ኣካላዊ፣ ስነ-ኣእምሮኣዊ፣ ጠባያዊ፣ ናይ ግንዛብ ጸገም፣ ጸማምነት፣ ናይ ምስማዕ ጸገም ወይ ካልእ ናይ ምርድዳእ ዕንቅፋታት፣ ዕውርነት፣ ኣቲዝም ወይ ናይ ምርሳዕ ህማም እንተ ሃልይዎም ሓሳብ ንሓሳብ ንኸለወጡን ብዘዕባ ኸንክኖም ውሳኔታት ንኸገብሩን ዝሕግዝዎም እንተ ወሓደ ሰለስተ ደገፍቲ ሰባት ንምምራጽ። እቲ ደጋፊ ሰብ ካልእ ኣባል ስድራቤት/ካልዕ ዓብዩ፣ ሓላዊ፣ ናይ ውልቕ ኸንክን ሓጋዚ ወይ ካልእ እቲ ሕሙም ዝመርጸ ደሞዝ ዝኸፈሎ ወይ ዘይኸፈሎ ኣገልጋሊ ክኸውን ይኸዕል እዩ። እንተ ወሓደ ሓደ ደጋፊ ሰብ ኣብ ሆስፒታል ወትሩ ምስቲ ሕሙም ኣብ ጌኒ ዓራት ክኸውን ይኸእል ኢዩ፣ ኣብ ክፍሊ ህጹጽ ኩነታት ሃዩሱ።
- ብዘዕባ ኸንክን ሆስፒታል፣ ምዕቡል መምርሒ ንምምራጽ፣ ወይ ከኣ ህይወት ዘቐጽል ሕክምና ደው ከብል ዝኸዕል ውሳኔታት ንምግባር ኣብ ዝግበር ዝኾነ ይኹን ምይይጥ ብኣካል ዝካፈል ደጋፊ ሰብ ንኸህሉ፣ እቲ ሕሙም ካልእ እንተ ዘይደልዩ። Providence ንሓደ POLST፣ ምዕቡል መምርሒ ወይ ከም እኒ ኣይትተንስእ ዝብል ትእዛዝ ዝኣመሰለ ንህይወት ዝድግፍ ናይ ምውጻእ ወይ ናይ ምሃዝ ትእዛዝ ኣብ ዘለዎ ሕሙም ናይ ሕክምና ኣቕርቦት ኣይዕግድን ኢዩ።
- ሓደ ሕሙም ደገፍ ዝገብረሉ ሰብ ኣብ ጥቓ ዓራቱ ኸህሉ ዘቕረቦ ሕቶ ብሆስፒታል እንተድኣ ቐይድታት ዝግበረሉ ወይ ዝተኸልከለ እንተድኣ ኹይኑ፣ ብዘዕባ እቲ ምንጻግ ከምኡ ውን ብዘዕባ እቲ ደገፍ ዝገብረ ሰብ ኣብኡ ንኸርከብ ዘፍቐድ ዝኾነ ይኹን መለክዒታት ንምምደዎ ናይ ኸንክን ደገፍ ዋዕላ ክሓትቱ ዕዳል ኸምዘለዎም ብኡ ንቡኡ ኸንገሮም ኣለዎ። እዚ ናይ ደገፍ ዋዕላ እዚ ብእተኸእለ መጠን ቀልጢፍ ክማዓራረ እዩ፣ እንተኹን ድህሪ ምዕታውኻ 24 ሰዓት ኣብ ዘይመልእ ግዜ ወይም ኣሰራርሓ ወይ መጥባሕቲ ቕድሚ ምግባር ኣይኸነን።
- እዚ መጠንቐቕታ እቲ ሕሙም ወይ ሕጋዊ ተወካሊ እቲ ሕሙም ኸሓቱ ኸለዉ ብዝተፈላለዩ መልክዕ ኸርከብ ይከኣል እዩ።

+ወሳኺ መሰላት ንግዝኣት Alaska፡-

- ንጠባያዊን ኣእምሮኣዊ ጥዕናን ሕሙማት ዝኸውን ተወሳኺ ናይህሙም መሰላትን ሓላፍነታትን እውን ኣሎ።
- ናይ Anchorage ምምሕዳር መሰላት ኸንክን ጥዕና ነቶም ሕሙማት እቲ ሕቶ ኹን ዝተቐበሉሉ ኣብ ውሽጢ 10 ናይ ስራሕ መዓልታት እንተ ተሓትቶም ናይ ወጻኢታት ግምት ኸቕርቡ ኣለዎም። ህጹጽ ዘይኾነ ሕክምናዊ ኣገልግሎት ኣብ ዝረኸበሉ እዋን ኩነታት ናይቲ ሕሙም ኹነታት ንምሕካም ብጽሑፍ ወይ ብኤሌክትሮኒካዊ መገዲ ግምት ናይ ምኸንያታዊ ትጽቢት ዝግበረሉ ክፍሊት ክንክን ጥዕና ኸንቕርብ ኢና።

ናብ U.S. እውን ጥርጋጃ ከቕርቡ ይኸእሉ እዮም። ክፍሊ ጥዕናን ሰብአዊ ኣገልግሎትን፣ ቤት ጽሕፈት ሲቭላዊ መሰላት ብኤላክትሮኒካዊ መንገዲ ቦቲ ቤት ጽሕፈት ጥርጋጃ ሲቭላዊ መሰላት ወደብ ኣቢሉ ኣብ

<https://ocrportal.hhs.gov/ocr/portal/lobby.jsf> ይርከብ ወይድማ ብደብዳቤ ወይ ብስልኪ ኣብ :

U.S. ክፍሊ ጥዕናን ሰብአዊ ኣገልግሎትን

200 Independence Avenue SW.

Room 509F, HHH Building

Washington, DC, 20201

800-368-1019 or 800-537-7697 (TDD).

[ናይ ጥርጋጃ ቅጥዒ ኣብ

<http://www.hhs.gov/ocr/office/file/index.html> ይርከብ።

ንሶም ተረባሒ Medicare እንተኾይኖም፡-

ንሶም ተረባሒ Medicare እንተኾይኖምን ጽሬት ክንክን ዝምለከት ዋኒን፣ ሽፋን Medicare ወይ ቅድሚ ምህዋይ ምውጻእ እንተሃሊዩ ምስ Acentra Health ምርኻብ ትኸእሉ፡-

Acentra Health

1-888-305-6759 TTY:- 711

ሆስፒታል	ሆስፒታል ርክብ ሓበሬታ	ናይ ኣክረዲቴሽን ርክብ ሓበሬታ	ክፍሊ ጥዕና ግዝኣት ርክብ ሓበሬታ
Providence Alaska Medical Center	Providence Alaska Medical Center Patient Relations ኢሜይል ኣድራሻ: PatientRelationsAK@providence.org	The Joint Commission Office of Quality and Patient Safety ናይ ኦንላይን ቅጥዒ (ሓድሽ ፍጻሜ): https://apps.jointcommission.org/QMSInternet/IncidentEntry.aspx ናይ ኦንላይን ቅጥዒ (ኣዘምን ወይ ሕተት ሕቶ ኣብ ቅድሚ ሕጂ ዝቐረበ ፍጻሜ – ቁጽሪ ፍጻሜ የድሊ): https://apps.jointcommission.org/QMSInternet/IncidentUpdate.aspx ዝልእኽሉ ኣድራሻ: Office of Quality and Patient Safety The Joint Commission One Renaissance Boulevard Oakbrook Terrace, Illinois 60181	Alaska Department of Health and Social Services Health Facilities Licensing & Certification Attn: Complaint Coordinator 4601 Business Park Blvd., Bldg. K Anchorage, AK 99503 ስልኪ ቁፅራ: 907-334-2483 ፋክስ: 907-334-2682 ኢሜይል ኣድራሻ: DHCS.HFLC@hss.soa.directak.net
Providence Kodiak Island Medical Center	Providence Kodiak Island Medical Center Patient Relations ኢሜይል ኣድራሻ: PatientRelationsAK@providence.org	The Joint Commission Office of Quality and Patient Safety ናይ ኦንላይን ቅጥዒ (ሓድሽ ፍጻሜ): https://apps.jointcommission.org/QMSInternet/IncidentEntry.aspx ናይ ኦንላይን ቅጥዒ (ኣዘምን ወይ ሕተት ሕቶ ኣብ ቅድሚ ሕጂ ዝቐረበ ፍጻሜ – ቁጽሪ ፍጻሜ የድሊ): https://apps.jointcommission.org/QMSInternet/IncidentUpdate.aspx ዝልእኽሉ ኣድራሻ: Office of Quality and Patient Safety The Joint Commission One Renaissance Boulevard Oakbrook Terrace, Illinois 60181	Alaska Department of Health and Social Services Health Facilities Licensing & Certification Attn: Complaint Coordinator 4601 Business Park Blvd., Bldg. K Anchorage, AK 99503 ስልኪ ቁፅራ: 907-334-2483 ፋክስ: 907-334-2682 ኢሜይል ኣድራሻ: DHCS.HFLC@hss.soa.directak.net
Providence Seward Medical Center	Providence Seward Medical Center Patient Relations ኢሜይል ኣድራሻ: PatientRelationsAK@providence.org	ወግዓዊ ንምቕራብ ምስ ክፍሊ ጥዕና እታ ግዝኣት ተወከሱ ቕሬታ.	Alaska Department of Health and Social Services Health Facilities Licensing & Certification Attn: Complaint Coordinator 4601 Business Park Blvd., Bldg. K Anchorage, AK 99503 ስልኪ ቁፅራ: 907-334-2483 ፋክስ: 907-334-2682 ኢሜይል ኣድራሻ: DHCS.HFLC@hss.soa.directak.net
Providence Valdez Medical Center	Providence Valdez Medical Center Patient Relations ኢሜይል ኣድራሻ: PatientRelationsAK@providence.org	ወግዓዊ ንምቕራብ ምስ ክፍሊ ጥዕና እታ ግዝኣት ተወከሱ ቕሬታ.	Alaska Department of Health and Social Services Health Facilities Licensing & Certification Attn: Complaint Coordinator 4601 Business Park Blvd., Bldg. K Anchorage, AK 99503 ስልኪ ቁፅራ: 907-334-2483 ፋክስ: 907-334-2682 ኢሜይል ኣድራሻ: DHCS.HFLC@hss.soa.directak.net

ሆስፒታል	ሆስፒታል ርክብ ሓበሬታ	ናይ ኣክረዲቴሽን ርክብ ሓበሬታ	ክፍሊ ጥዕና ግዝኣት ርክብ ሓበሬታ
Providence St. Elias Specialty Hospital	Providence St. Elias Specialty Hospital Patient Relations ኢሜይል ኣድራሻ: PatientRelationsAK@providence.org	The Joint Commission Office of Quality and Patient Safety ናይ ኦንላይን ቅጥዒ (ሓድሽ ፍጻሜ): https://apps.jointcommission.org/QMSInternet/IncidentEntry.aspx ናይ ኦንላይን ቅጥዒ (ኣዘምን ወይ ሕተት ሕቶ ኣብ ቅድሚ ሕጂ ዝቐረበ ፍጻሜ – ቁጽሪ ፍጻሜ የድሊ): https://apps.jointcommission.org/QMSInternet/IncidentUpdate.aspx ዝልእኽሉ ኣድራሻ: Office of Quality and Patient Safety The Joint Commission One Renaissance Boulevard Oakbrook Terrace, Illinois 60181	Alaska Department of Health and Social Services Health Facilities Licensing & Certification Attn: Complaint Coordinator 4601 Business Park Blvd., Bldg. K Anchorage, AK 99503 ስልኪ ቁፅራ: 907-334-2483 ፋክስ: 907-334-2682 ኢሜይል ኣድራሻ: DHCS.HFLC@hss.soa.directak.net
Providence Valdez Counseling Center	Providence Valdez Medical Center Patient Relations ኢሜይል ኣድራሻ: PatientRelationsAK@providence.org	The Joint Commission Office of Quality and Patient Safety ናይ ኦንላይን ቅጥዒ (ሓድሽ ፍጻሜ): https://apps.jointcommission.org/QMSInternet/IncidentEntry.aspx ናይ ኦንላይን ቅጥዒ (ኣዘምን ወይ ሕተት ሕቶ ኣብ ቅድሚ ሕጂ ዝቐረበ ፍጻሜ – ቁጽሪ ፍጻሜ የድሊ): https://apps.jointcommission.org/QMSInternet/IncidentUpdate.aspx ዝልእኽሉ ኣድራሻ: Office of Quality and Patient Safety The Joint Commission One Renaissance Boulevard Oakbrook Terrace, Illinois 60181	Alaska Department of Health and Social Services Health Facilities Licensing & Certification Attn: Complaint Coordinator 4601 Business Park Blvd., Bldg. K Anchorage, AK 99503 ስልኪ ቁፅራ: 907-334-2483 ፋክስ: 907-334-2682 ኢሜይል ኣድራሻ: DHCS.HFLC@hss.soa.directak.net
Providence Valdez Long Term Care	Providence Valdez Medical Center Patient Relations ኢሜይል ኣድራሻ: PatientRelationsAK@providence.org	ወግዓዊ ንምቕራብ ምስ ክፍሊ ጥዕና እታ ግዝኣት ተወካዮች ፎታ.	Alaska Department of Health and Social Services Health Facilities Licensing & Certification Attn: Complaint Coordinator 4601 Business Park Blvd., Bldg. K Anchorage, AK 99503 ስልኪ ቁፅራ: 907-334-2483 ፋክስ: 907-334-2682 ኢሜይል ኣድራሻ: DHCS.HFLC@hss.soa.directak.net
Healdsburg Hospital Providence	Healdsburg Hospital Providence Quality Clinical Excellence ኢሜይል ኣድራሻ: HHQualityClinicalExcellence@providence.org ስልኪ ቁፅራ: 707-431-6370	The Joint Commission Office of Quality and Patient Safety ናይ ኦንላይን ቅጥዒ (ሓድሽ ፍጻሜ): https://apps.jointcommission.org/QMSInternet/IncidentEntry.aspx ናይ ኦንላይን ቅጥዒ (ኣዘምን ወይ ሕተት ሕቶ ኣብ ቅድሚ ሕጂ ዝቐረበ ፍጻሜ – ቁጽሪ ፍጻሜ የድሊ): https://apps.jointcommission.org/QMSInternet/IncidentUpdate.aspx ዝልእኽሉ ኣድራሻ: Office of Quality and Patient Safety The Joint Commission	ሓደ ተሃካሚ ወይ ኣባል ስድራ ቤት ናብ ክፍሊ ህዝባዊ ጥዕና California ወግዓዊ ጥርዓን ኸቐርቡ እንተ ደልዮም ብጸስጥ፣ ብኢሜይል፣ ብተሌፎን ወይ ብፋክስ ገይሮም ኸቐርቡ ይኸእሉ እዮም:- California Department of Public Health Santa Rosa District Office 2170 Northpoint Parkway Santa Rosa, CA 95407 ስልኪ ቁፅራ: 707-576-6775 ፋክስ: 707-576-2037 ናይ ኦንላይን ቅጥዒ: https://www.cdph.ca.gov/programs/chcq/lcp/calhealthfind

ሆስፒታል	ሆስፒታል ርክብ ሓበሬታ	ናይ ኣክረዲቴሽን ርክብ ሓበሬታ	ክፍሊ ጥዕና ግዝገታ ርክብ ሓበሬታ
		One Renaissance Boulevard Oakbrook Terrace, Illinois 60181	
Petaluma Valley Hospital Providence	Petaluma Valley Hospital Providence Patient Relations ኢሜይል ኣድራሻ: patientrelations@stjoe.org ስልኪ ቁፅረ: 707-778-2887	The Joint Commission Office of Quality and Patient Safety ናይ ኦንላይን ቅጥዒ (ሓድሽ ፍጻሜ): https://apps.jointcommission.org/QMSInternet/IncidentEntry.aspx ናይ ኦንላይን ቅጥዒ (ኣዘምን ወይ ሕተት ሕቶ ኣብ ቅድሚ ሕጂ ዝቐረበ ፍጻሜ – ቁጽሪ ፍጻሜ የድሊ): https://apps.jointcommission.org/QMSInternet/IncidentUpdate.aspx ዝልእኽሉ ኣድራሻ: Office of Quality and Patient Safety The Joint Commission One Renaissance Boulevard Oakbrook Terrace, Illinois 60181	ሓደ ተሃካሚ ወይ ኣባል ስድራ ቤት ናብ ክፍሊ ህዝባዊ ጥዕና California ወግዓዊ ጥርጣን ኸቕርቡ እንተ ደልዮም ብጳስጣ፣ ብኢ-ሙይል፣ ብተሌፎን ወይ ብፋክስ ገይሮም ኸቕርቡ ይኸእሉ እዮም:- California Department of Public Health Santa Rosa District Office 2170 Northpoint Parkway Santa Rosa, CA 95407 ስልኪ ቁፅረ: 707-576-6775 ፋክስ: 707-576-2037 ናይ ኦንላይን ቅጥዒ: https://www.cdph.ca.gov/programs/chcq/lcp/calhealthfind
Providence Queen of the Valley Hospital	Providence Queen of the Valley Hospital Patient Relations ኢሜይል ኣድራሻ: patientrelations_QVMC@providence.org ስልኪ ቁፅረ: 707-252-4411 ext. 2623	The Joint Commission Office of Quality and Patient Safety ናይ ኦንላይን ቅጥዒ (ሓድሽ ፍጻሜ): https://apps.jointcommission.org/QMSInternet/IncidentEntry.aspx ናይ ኦንላይን ቅጥዒ (ኣዘምን ወይ ሕተት ሕቶ ኣብ ቅድሚ ሕጂ ዝቐረበ ፍጻሜ – ቁጽሪ ፍጻሜ የድሊ): https://apps.jointcommission.org/QMSInternet/IncidentUpdate.aspx ዝልእኽሉ ኣድራሻ: Office of Quality and Patient Safety The Joint Commission One Renaissance Boulevard Oakbrook Terrace, Illinois 60181	ሓደ ተሃካሚ ወይ ኣባል ስድራ ቤት ናብ ክፍሊ ህዝባዊ ጥዕና California ወግዓዊ ጥርጣን ኸቕርቡ እንተ ደልዮም ብጳስጣ፣ ብኢ-ሙይል፣ ብተሌፎን ወይ ብፋክስ ገይሮም ኸቕርቡ ይኸእሉ እዮም:- California Department of Public Health Santa Rosa District Office 2170 Northpoint Parkway Santa Rosa, CA 95407 ስልኪ ቁፅረ: 707-576-6775 ፋክስ: 707-576-2037 ናይ ኦንላይን ቅጥዒ: https://www.cdph.ca.gov/programs/chcq/lcp/calhealthfind
Providence Redwood Memorial Hospital	Providence Redwood Memorial Hospital Patient Relations ስልኪ ቁፅረ: 707-445-8121 ext. 5810	The Joint Commission Office of Quality and Patient Safety ናይ ኦንላይን ቅጥዒ (ሓድሽ ፍጻሜ): https://apps.jointcommission.org/QMSInternet/IncidentEntry.aspx ናይ ኦንላይን ቅጥዒ (ኣዘምን ወይ ሕተት ሕቶ ኣብ ቅድሚ ሕጂ ዝቐረበ ፍጻሜ – ቁጽሪ ፍጻሜ የድሊ): https://apps.jointcommission.org/QMSInternet/IncidentUpdate.aspx ዝልእኽሉ ኣድራሻ: Office of Quality and Patient Safety	ሓደ ተሃካሚ ወይ ኣባል ስድራ ቤት ናብ ክፍሊ ህዝባዊ ጥዕና California ወግዓዊ ጥርጣን ኸቕርቡ እንተ ደልዮም ብጳስጣ፣ ብኢ-ሙይል፣ ብተሌፎን ወይ ብፋክስ ገይሮም ኸቕርቡ ይኸእሉ እዮም:- California Department of Public Health Santa Rosa District Office 2170 Northpoint Parkway Santa Rosa, CA 95407 ስልኪ ቁፅረ: 707-576-6775 ፋክስ: 707-576-2037

ሆስፒታል	ሆስፒታል ርክብ ሓበሬታ	ናይ ኣክረዲቴሽን ርክብ ሓበሬታ	ክፍሊ ጥዕና ግዝገዳ ርክብ ሓበሬታ
		The Joint Commission Office of Quality and Patient Safety ናይ ኦንላይን ቅጥዒ (ሓድሽ ፍጻሜ): https://www.cdph.ca.gov/programs/chcq/lcp/calhealthfind One Renaissance Boulevard Oakbrook Terrace, Illinois 60181	ናይ ኦንላይን ቅጥዒ: https://www.cdph.ca.gov/programs/chcq/lcp/calhealthfind
Providence Santa Rosa Memorial Hospital	Providence Santa Rosa Memorial Hospital Patient Relations ኢሜይል ኣድራሻ: patientrelations@stjoe.org ስልኪ ቁፅሪ: 707-547-4647	The Joint Commission Office of Quality and Patient Safety ናይ ኦንላይን ቅጥዒ (ሓድሽ ፍጻሜ): https://apps.jointcommission.org/QMSInternet/incidentEntry.aspx ናይ ኦንላይን ቅጥዒ (ኣዘምን ወይ ሕተት ሕቶ ኣብ ቅድሚ ሕጂ ዝቐረበ ፍጻሜ – ቁጽሪ ፍጻሜ የድሊ): https://apps.jointcommission.org/QMSInternet/incidentUpdate.aspx ዝልእኽሉ ኣድራሻ: Office of Quality and Patient Safety The Joint Commission One Renaissance Boulevard Oakbrook Terrace, Illinois 60181	ሓደ ተሃካሚ ወይ ኣባል ስድራ ቤት ናብ ክፍሊ ህዝባዊ ጥዕና California ወግዓዊ ጥርጣን ኸቕርቡ እንተ ደልዮም ብጸስጡ፣ ብኢ-ሙይል፣ ብተሌፎን ወይ ብፋክስ ገይሮም ኸቕርቡ ይኸእሉ እዮም:- California Department of Public Health Santa Rosa District Office 2170 Northpoint Parkway Santa Rosa, CA 95407 ስልኪ ቁፅሪ: 707-576-6775 ፋክስ: 707-576-2037 ናይ ኦንላይን ቅጥዒ: https://www.cdph.ca.gov/programs/chcq/lcp/calhealthfind
Providence St. Joseph Hospital Eureka	Providence St. Joseph Hospital Eureka Patient Relations ስልኪ ቁፅሪ: 707-445-8121 ext. 5810	The Joint Commission Office of Quality and Patient Safety ናይ ኦንላይን ቅጥዒ (ሓድሽ ፍጻሜ): https://apps.jointcommission.org/QMSInternet/incidentEntry.aspx ናይ ኦንላይን ቅጥዒ (ኣዘምን ወይ ሕተት ሕቶ ኣብ ቅድሚ ሕጂ ዝቐረበ ፍጻሜ – ቁጽሪ ፍጻሜ የድሊ): https://apps.jointcommission.org/QMSInternet/incidentUpdate.aspx ዝልእኽሉ ኣድራሻ: Office of Quality and Patient Safety The Joint Commission One Renaissance Boulevard Oakbrook Terrace, Illinois 60181	ሓደ ተሃካሚ ወይ ኣባል ስድራ ቤት ናብ ክፍሊ ህዝባዊ ጥዕና California ወግዓዊ ጥርጣን ኸቕርቡ እንተ ደልዮም ብጸስጡ፣ ብኢ-ሙይል፣ ብተሌፎን ወይ ብፋክስ ገይሮም ኸቕርቡ ይኸእሉ እዮም:- California Department of Public Health Santa Rosa District Office 2170 Northpoint Parkway Santa Rosa, CA 95407 ስልኪ ቁፅሪ: 707-576-6775 ፋክስ: 707-576-2037 ናይ ኦንላይን ቅጥዒ: https://www.cdph.ca.gov/programs/chcq/lcp/calhealthfind
Providence Hood River Memorial Hospital	Providence Hood River Memorial Hospital Customer Care Team ስልኪ ቁፅሪ: 503-962-1275/ 855-360-3463	The Joint Commission Office of Quality and Patient Safety ናይ ኦንላይን ቅጥዒ (ሓድሽ ፍጻሜ): https://apps.jointcommission.org/QMSInternet/incidentEntry.aspx ናይ ኦንላይን ቅጥዒ (ኣዘምን ወይ ሕተት ሕቶ ኣብ ቅድሚ ሕጂ ዝቐረበ ፍጻሜ – ቁጽሪ ፍጻሜ የድሊ): https://apps.jointcommission.org/QMSInternet/incidentUpdate.aspx ዝልእኽሉ ኣድራሻ: Office of Quality and Patient Safety	Oregon Health Authority Health Care Regulation and Quality Improvement P.O. Box 14450 Portland, OR 97293 ስልኪ ቁፅሪ: 971-673-0540 ፋክስ: 971-673-0556 ኢሜይል ኣድራሻ: mailbox.hclc@odhsoha.oregon.gov

ሆስፒታል	ሆስፒታል ርክብ ሓበሬታ	ናይ ኣክረዲቴሽን ርክብ ሓበሬታ	ክፍሊ ጥዕና ግዝገታ ርክብ ሓበሬታ
		The Joint Commission One Renaissance Boulevard Oakbrook Terrace, Illinois 60181	
Providence Medford Medical Center	Providence Medford Medical Center Customer Care Team ስልኪ ቁፅረ: 503-962-1275/ 855-360-3463	The Joint Commission Office of Quality and Patient Safety ናይ ኦንላይን ቅጥዒ (ሓድሽ ፍጻሜ): https://apps.jointcommission.org/QMSInternet/IncidentEntry.aspx ናይ ኦንላይን ቅጥዒ (ኣዘምን ወይ ሕተት ሕቶ ኣብ ቅድሚ ሕጂ ዝቐረበ ፍጻሜ – ቁጽሪ ፍጻሜ የድሊ): https://apps.jointcommission.org/QMSInternet/IncidentUpdate.aspx ዝልእኽሉ ኣድራሻ: Office of Quality and Patient Safety The Joint Commission One Renaissance Boulevard Oakbrook Terrace, Illinois 60181	Oregon Health Authority Health Care Regulation and Quality Improvement P.O. Box 14450 Portland, OR 97293 ስልኪ ቁፅረ: 971-673-0540 ፋክስ: 971-673-0556 ኢሜይል ኣድራሻ: mailbox.hclc@odhsoha.oregon.gov
Providence Milwaukie Hospital	Providence Milwaukie Hospital Customer Care Team ስልኪ ቁፅረ: 503-962-1275/ 855-360-3463	The Joint Commission Office of Quality and Patient Safety ናይ ኦንላይን ቅጥዒ (ሓድሽ ፍጻሜ): https://apps.jointcommission.org/QMSInternet/IncidentEntry.aspx ናይ ኦንላይን ቅጥዒ (ኣዘምን ወይ ሕተት ሕቶ ኣብ ቅድሚ ሕጂ ዝቐረበ ፍጻሜ – ቁጽሪ ፍጻሜ የድሊ): https://apps.jointcommission.org/QMSInternet/IncidentUpdate.aspx ዝልእኽሉ ኣድራሻ: Office of Quality and Patient Safety The Joint Commission One Renaissance Boulevard Oakbrook Terrace, Illinois 60181	Oregon Health Authority Health Care Regulation and Quality Improvement P.O. Box 14450 Portland, OR 97293 ስልኪ ቁፅረ: 971-673-0540 ፋክስ: 971-673-0556 ኢሜይል ኣድራሻ: mailbox.hclc@odhsoha.oregon.gov
Providence Newberg Medical Center	Providence Newberg Medical Center Customer Care Team ስልኪ ቁፅረ: 503-962-1275/ 855-360-3463	The Joint Commission Office of Quality and Patient Safety ናይ ኦንላይን ቅጥዒ (ሓድሽ ፍጻሜ): https://apps.jointcommission.org/QMSInternet/IncidentEntry.aspx ናይ ኦንላይን ቅጥዒ (ኣዘምን ወይ ሕተት ሕቶ ኣብ ቅድሚ ሕጂ ዝቐረበ ፍጻሜ – ቁጽሪ ፍጻሜ የድሊ): https://apps.jointcommission.org/QMSInternet/IncidentUpdate.aspx ዝልእኽሉ ኣድራሻ: Office of Quality and Patient Safety	Oregon Health Authority Health Care Regulation and Quality Improvement P.O. Box 14450 Portland, OR 97293 ስልኪ ቁፅረ: 971-673-0540 ፋክስ: 971-673-0556 ኢሜይል ኣድራሻ: mailbox.hclc@odhsoha.oregon.gov

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		<p>The Joint Commission One Renaissance Boulevard Oakbrook Terrace, Illinois 60181</p>	
<p>Providence Portland Medical Center</p>	<p>Providence Portland Medical Center Customer Care Team ስልኪ ቁፅሪ: 503- 962-1275/ 855- 360-3463</p>	<p>The Joint Commission Office of Quality and Patient Safety ናይ ኣንላይን ቅጥዒ (ሓድሽ ፍጻሜ): https://apps.jointcommission.org/QMSInternet/IncidentEntry.aspx ናይ ኣንላይን ቅጥዒ (ኣዘምን ወይ ሕተት ሕቶ ኣብ ቅድሚ ሕጂ ዝቐረበ ፍጻሜ – ቁጽሪ ፍጻሜ የድሊ): https://apps.jointcommission.org/QMSInternet/IncidentUpdate.aspx ዝልእኽሉ ኣድራሻ: Office of Quality and Patient Safety The Joint Commission One Renaissance Boulevard Oakbrook Terrace, Illinois 60181</p>	<p>Oregon Health Authority Health Care Regulation and Quality Improvement P.O. Box 14450 Portland, OR 97293 ስልኪ ቁፅሪ: 971-673-0540 ፋክስ: 971-673-0556 ኢሜይል ኣድራሻ: mailbox.hclc@odhsoha.oregon.gov</p>
<p>Providence Seaside Hospital</p>	<p>Providence Seaside Hospital Customer Care Team ስልኪ ቁፅሪ: 503- 962-1275/ 855- 360-3463</p>	<p>The Joint Commission Office of Quality and Patient Safety ናይ ኣንላይን ቅጥዒ (ሓድሽ ፍጻሜ): https://apps.jointcommission.org/QMSInternet/IncidentEntry.aspx ናይ ኣንላይን ቅጥዒ (ኣዘምን ወይ ሕተት ሕቶ ኣብ ቅድሚ ሕጂ ዝቐረበ ፍጻሜ – ቁጽሪ ፍጻሜ የድሊ): https://apps.jointcommission.org/QMSInternet/IncidentUpdate.aspx ዝልእኽሉ ኣድራሻ: Office of Quality and Patient Safety The Joint Commission One Renaissance Boulevard Oakbrook Terrace, Illinois 60181</p>	<p>Oregon Health Authority Health Care Regulation and Quality Improvement P.O. Box 14450 Portland, OR 97293 ስልኪ ቁፅሪ: 971-673-0540 ፋክስ: 971-673-0556 ኢሜይል ኣድራሻ: mailbox.hclc@odhsoha.oregon.gov</p>
<p>Providence St. Vincent Medical Center</p>	<p>Providence St. Vincent Medical Center Customer Care Team ስልኪ ቁፅሪ: 503- 962-1275/ 855- 360-3463</p>	<p>The Joint Commission Office of Quality and Patient Safety ናይ ኣንላይን ቅጥዒ (ሓድሽ ፍጻሜ): https://apps.jointcommission.org/QMSInternet/IncidentEntry.aspx ናይ ኣንላይን ቅጥዒ (ኣዘምን ወይ ሕተት ሕቶ ኣብ ቅድሚ ሕጂ ዝቐረበ ፍጻሜ – ቁጽሪ ፍጻሜ የድሊ): https://apps.jointcommission.org/QMSInternet/IncidentUpdate.aspx ዝልእኽሉ ኣድራሻ: Office of Quality and Patient Safety</p>	<p>Oregon Health Authority Health Care Regulation and Quality Improvement P.O. Box 14450 Portland, OR 97293 ስልኪ ቁፅሪ: 971-673-0540 ፋክስ: 971-673-0556 ኢሜይል ኣድራሻ: mailbox.hclc@odhsoha.oregon.gov</p>

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		<p>The Joint Commission One Renaissance Boulevard Oakbrook Terrace, Illinois 60181</p>	
<p>Providence Willamette Falls Medical Center</p>	<p>Providence Willamette Falls Medical Center Customer Care Team ስልኪ ቁፅሪ: 503-962-1275/ 855-360-3463</p>	<p>The Joint Commission Office of Quality and Patient Safety ናይ ኣንላይን ቅጥዒ (ሓድሽ ፍጻሜ): https://apps.jointcommission.org/QMSInternet/incidentEntry.aspx ናይ ኣንላይን ቅጥዒ (ኣዘምን ወይ ሕተት ሕቶ ኣብ ቅድሚ ሕጂ ዝቐረበ ፍጻሜ – ቁጽሪ ፍጻሜ የድሊ): https://apps.jointcommission.org/QMSInternet/incidentUpdate.aspx ዝልእኽሉ ኣድራሻ: Office of Quality and Patient Safety The Joint Commission One Renaissance Boulevard Oakbrook Terrace, Illinois 60181</p>	<p>Oregon Health Authority Health Care Regulation and Quality Improvement P.O. Box 14450 Portland, OR 97293 ስልኪ ቁፅሪ: 971-673-0540 ፋክስ: 971-673-0556 ኢሜይል ኣድራሻ: mailbox.hclc@odhsoha.oregon.gov</p>
<p>Pacific Medical Centers</p>	<p>Pacific Medical Centers ኢሜይል ኣድራሻ: stayhealthy@pacmed.org ስልኪ ቁፅሪ: 1-888-4-PACMED (1-888-472-2633) ዝልእኽሉ ኣድራሻ: 1200 12th Avenue South Seattle, WA 98144</p>	<p>ወግዓዊ ንምቕራብ ምስ ክፍሊ ጥዕና እታ ግዝኣት ተወከሱ ቕሬታ.</p>	<p>Washington State Department of Health Health Systems Quality Assurance Complaint Intake P.O. Box 47857 Olympia, WA 98504-7857 ስልኪ ቁፅሪ: 1-800-633-6828 ቅጥዒ: https://fortress.wa.gov/doh/providercredentials ear ch/ComplaintIntakeForm.aspx ኢሜይል ኣድራሻ: hsqacomplaintintake@doh.wa.gov</p>
<p>Providence Centralia Hospital</p>	<p>Providence Centralia Hospital Quality Services ኢሜይል ኣድራሻ: pch.qualityservices@providence.org ስልኪ ቁፅሪ: 360-827-6500</p>	<p>The Joint Commission Office of Quality and Patient Safety ናይ ኣንላይን ቅጥዒ (ሓድሽ ፍጻሜ): https://apps.jointcommission.org/QMSInternet/incidentEntry.aspx ናይ ኣንላይን ቅጥዒ (ኣዘምን ወይ ሕተት ሕቶ ኣብ ቅድሚ ሕጂ ዝቐረበ ፍጻሜ – ቁጽሪ ፍጻሜ የድሊ): https://apps.jointcommission.org/QMSInternet/incidentUpdate.aspx ዝልእኽሉ ኣድራሻ: Office of Quality and Patient Safety The Joint Commission One Renaissance Boulevard Oakbrook Terrace, Illinois 60181</p>	<p>Washington State Department of Health Health Systems Quality Assurance Complaint Intake P.O. Box 47857 Olympia, WA 98504-7857 ስልኪ ቁፅሪ: 1-800-633-6828 ቅጥዒ: https://fortress.wa.gov/doh/providercredentials ear ch/ComplaintIntakeForm.aspx ኢሜይል ኣድራሻ: hsqacomplaintintake@doh.wa.gov</p>

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Providence Regional Medical Center Everett	Providence Regional Medical Center Everett Patient Safety Department ኢሜይል አድራሻ: NWRPatientSafety@providence.org ስልክ ቁፅረ: 425-261-3927	The Joint Commission Office of Quality and Patient Safety ናይ ኦንላይን ቅጥዒ (ሓድሽ ፍጻሜ): https://apps.jointcommission.org/QMSInternet/ncidentEntry.aspx ናይ ኦንላይን ቅጥዒ (አዘምን ወይ ሕተት ሕቶ አብ ቅድሚ ሕጂ ዝቐረበ ፍጻሜ – ቁጽሪ ፍጻሜ የድሊ): https://apps.jointcommission.org/QMSInternet/ncidentUpdate.aspx ዝልእኽሉ አድራሻ: Office of Quality and Patient Safety The Joint Commission One Renaissance Boulevard Oakbrook Terrace, Illinois 60181	Washington State Department of Health Health Systems Quality Assurance Complaint Intake P.O. Box 47857 Olympia, WA 98504-7857 ስልክ ቁፅረ: 1-800-633-6828 ቅጥዒ: https://fortress.wa.gov/doh/providercredentials/ear ch/ComplaintIntakeForm.aspx ኢሜይል አድራሻ: hsqacomplaintintake@doh.wa.gov
Providence St. Peter Hospital	Providence St. Peter Hospital Quality Services ኢሜይል አድራሻ: psph.qualityservices@providence.org ስልክ ቁፅረ: 360-493-7352	The Joint Commission Office of Quality and Patient Safety ናይ ኦንላይን ቅጥዒ (ሓድሽ ፍጻሜ): https://apps.jointcommission.org/QMSInternet/ncidentEntry.aspx ናይ ኦንላይን ቅጥዒ (አዘምን ወይ ሕተት ሕቶ አብ ቅድሚ ሕጂ ዝቐረበ ፍጻሜ – ቁጽሪ ፍጻሜ የድሊ): https://apps.jointcommission.org/QMSInternet/ncidentUpdate.aspx ዝልእኽሉ አድራሻ: Office of Quality and Patient Safety The Joint Commission One Renaissance Boulevard Oakbrook Terrace, Illinois 60181	Washington State Department of Health Health Systems Quality Assurance Complaint Intake P.O. Box 47857 Olympia, WA 98504-7857 ስልክ ቁፅረ: 1-800-633-6828 ቅጥዒ: https://fortress.wa.gov/doh/providercredentials/ear ch/ComplaintIntakeForm.aspx ኢሜይል አድራሻ: hsqacomplaintintake@doh.wa.gov
Providence Cedars-Sinai Tarzana Medical Center	Providence Cedars-Sinai Tarzana Medical Center Care Concern Line ስልክ ቁፅረ: 818-798-6499	The Joint Commission Office of Quality and Patient Safety ናይ ኦንላይን ቅጥዒ (ሓድሽ ፍጻሜ): https://apps.jointcommission.org/QMSInternet/ncidentEntry.aspx ናይ ኦንላይን ቅጥዒ (አዘምን ወይ ሕተት ሕቶ አብ ቅድሚ ሕጂ ዝቐረበ ፍጻሜ – ቁጽሪ ፍጻሜ የድሊ): https://apps.jointcommission.org/QMSInternet/ncidentUpdate.aspx ዝልእኽሉ አድራሻ: Office of Quality and Patient Safety The Joint Commission One Renaissance Boulevard Oakbrook Terrace, Illinois 60181	ሓደ ተሃካሚ ወይ አባል ስድራ ቤት ናብ ክፍሊ ህዝባዊ ጥዕና California ወግዓዊ ጥርጣን ኸቐርቡ እንተ ደልዮም ብጸከጡ፣ ብኢ-ሙይል፣ ብተሌፎን ወይ ብፋክስ ገይሮም ኸቐርቡ ይኸእሉ እዮም:- California Department of Public Health Los Angeles District Office 3400 Aerojet Ave, Suite 323 El Monte, CA 91731 ስልክ ቁፅረ: 626-312-1135 ፋክስ: 626-927-9293 ናይ ኦንላይን ቅጥዒ: https://www.cdph.ca.gov/programs/chcq/lcp/ca lhealthfind

ሆስፒታል	ሆስፒታል ርክብ ሓበሬታ	ናይ ኣክረዲቴሽን ርክብ ሓበሬታ	ክፍሊ ጥዕና ግዝኣት ርክብ ሓበሬታ
Providence Holy Cross Medical Center	Providence Holy Cross Medical Center Patient Relations ኢሜይል ኣድራሻ: HCPatientRelations@Providence.org ስልኪ ቁፅረ: 818-496-4792	The Joint Commission Office of Quality and Patient Safety ናይ ኦንላይን ቅጥዒ (ሓድሽ ፍጻሜ): https://apps.jointcommission.org/QMSInternet/IncidentEntry.aspx ናይ ኦንላይን ቅጥዒ (ኣዘምን ወይ ሕተት ሕቶ ኣብ ቅድሚ ሕጂ ዝቐረበ ፍጻሜ – ቁጽሪ ፍጻሜ የድሊ): https://apps.jointcommission.org/QMSInternet/IncidentUpdate.aspx ዝልእኽሉ ኣድራሻ: Office of Quality and Patient Safety The Joint Commission One Renaissance Boulevard Oakbrook Terrace, Illinois 60181	ሓደ ተሃካሚ ወይ ኣባል ስድራ ቤት ናብ ክፍሊ ህዝባዊ ጥዕና California ወግዓዊ ጥርጣን ኸቕርቡ እንተ ደልዮም ብጸስጡ፣ ብኢ-ሙይል፣ ብተሌፎን ወይ ብፋክስ ገይሮም ኸቕርቡ ይኸእሉ እዮም:- California Department of Public Health Los Angeles District Office 3400 Aerojet Ave, Suite 323 El Monte, CA 91731 ስልኪ ቁፅረ: 626-312-1135 ፋክስ: 626-927-9293 ናይ ኦንላይን ቅጥዒ: https://www.cdph.ca.gov/programs/chcq/lcp/calhealthfind
Providence Little Company of Mary Medical Center - San Pedro	Providence Little Company of Mary Medical Center - San Pedro Care Experience Department ኢሜይል ኣድራሻ: patientexp@providence.org ስልኪ ቁፅረ: 310-514-5202	The Joint Commission Office of Quality and Patient Safety ናይ ኦንላይን ቅጥዒ (ሓድሽ ፍጻሜ): https://apps.jointcommission.org/QMSInternet/IncidentEntry.aspx ናይ ኦንላይን ቅጥዒ (ኣዘምን ወይ ሕተት ሕቶ ኣብ ቅድሚ ሕጂ ዝቐረበ ፍጻሜ – ቁጽሪ ፍጻሜ የድሊ): https://apps.jointcommission.org/QMSInternet/IncidentUpdate.aspx ዝልእኽሉ ኣድራሻ: Office of Quality and Patient Safety The Joint Commission One Renaissance Boulevard Oakbrook Terrace, Illinois 60181	ሓደ ተሃካሚ ወይ ኣባል ስድራ ቤት ናብ ክፍሊ ህዝባዊ ጥዕና California ወግዓዊ ጥርጣን ኸቕርቡ እንተ ደልዮም ብጸስጡ፣ ብኢ-ሙይል፣ ብተሌፎን ወይ ብፋክስ ገይሮም ኸቕርቡ ይኸእሉ እዮም:- California Department of Public Health Los Angeles District Office 3400 Aerojet Ave, Suite 323 El Monte, CA 91731 ስልኪ ቁፅረ: 626-312-1135 ፋክስ: 626-927-9293 ናይ ኦንላይን ቅጥዒ: https://www.cdph.ca.gov/programs/chcq/lcp/calhealthfind
Providence Little Company of Mary Medical Center - Torrance	Providence Little Company of Mary Medical Center - Torrance Care Experience Department ኢሜይል ኣድራሻ: patientexp@providence.org ስልኪ ቁፅረ: 310-303-5079	The Joint Commission Office of Quality and Patient Safety ናይ ኦንላይን ቅጥዒ (ሓድሽ ፍጻሜ): https://apps.jointcommission.org/QMSInternet/IncidentEntry.aspx ናይ ኦንላይን ቅጥዒ (ኣዘምን ወይ ሕተት ሕቶ ኣብ ቅድሚ ሕጂ ዝቐረበ ፍጻሜ – ቁጽሪ ፍጻሜ የድሊ): https://apps.jointcommission.org/QMSInternet/IncidentUpdate.aspx ዝልእኽሉ ኣድራሻ: Office of Quality and Patient Safety The Joint Commission One Renaissance Boulevard Oakbrook Terrace, Illinois 60181	ሓደ ተሃካሚ ወይ ኣባል ስድራ ቤት ናብ ክፍሊ ህዝባዊ ጥዕና California ወግዓዊ ጥርጣን ኸቕርቡ እንተ ደልዮም ብጸስጡ፣ ብኢ-ሙይል፣ ብተሌፎን ወይ ብፋክስ ገይሮም ኸቕርቡ ይኸእሉ እዮም:- California Department of Public Health Los Angeles District Office 3400 Aerojet Ave, Suite 323 El Monte, CA 91731 ስልኪ ቁፅረ: 626-312-1135 ፋክስ: 626-927-9293 ናይ ኦንላይን ቅጥዒ: https://www.cdph.ca.gov/programs/chcq/lcp/calhealthfind

ሆስፒታል	ሆስፒታል ርክብ ሓበሬታ	ናይ ኦንላይን ቅጥዒ ናይ ኦንላይን ቅጥዒ (ሓድሽ ፍጻሜ)	ክፍሊ ጥዕና ግዝገታ ርክብ ሓበሬታ
Providence Saint John's Health Center	Providence Saint John's Health Center Patient Relations ኢሜይል ኣድራሻ: PatientRelationsatSaintJohns@providence.org ስልኪ ቁፅሪ: 310-829-8478	The Joint Commission Office of Quality and Patient Safety ናይ ኦንላይን ቅጥዒ (ሓድሽ ፍጻሜ): https://apps.jointcommission.org/QMSInternet/IncidentEntry.aspx ናይ ኦንላይን ቅጥዒ (ኣዘምን ወይ ሕተት ሕቶ ኣብ ቅድሚ ሕጂ ዝቐረበ ፍጻሜ – ቁጽሪ ፍጻሜ የድሊ): https://apps.jointcommission.org/QMSInternet/IncidentUpdate.aspx ዝልእኽሉ ኣድራሻ: Office of Quality and Patient Safety The Joint Commission One Renaissance Boulevard Oakbrook Terrace, Illinois 60181	ሓደ ተሃካሚ ወይ ኣባል ስድራ ቤት ናብ ክፍሊ ህዝባዊ ጥዕና California ወግዓዊ ጥርጣን ኸቕርቡ እንተ ደልዮም ብጸስጡ፣ ብኢ-ሙይል፣ ብተሌፎን ወይ ብፋክስ ገይሮም ኸቕርቡ ይኸእሉ እዮም፡- California Department of Public Health Los Angeles District Office 3400 Aerojet Ave, Suite 323 El Monte, CA 91731 ስልኪ ቁፅሪ: 626-312-1135 ፋክስ: 626-927-9293 ናይ ኦንላይን ቅጥዒ: https://www.cdph.ca.gov/programs/chcq/lcp/calhealthfind
Providence St. Joseph Medical Center	Providence St. Joseph Medical Center Patient Relations ኢሜይል ኣድራሻ: psjmcfeedback@providence.org ስልኪ ቁፅሪ: 818-847-4611	The Joint Commission Office of Quality and Patient Safety ናይ ኦንላይን ቅጥዒ (ሓድሽ ፍጻሜ): https://apps.jointcommission.org/QMSInternet/IncidentEntry.aspx ናይ ኦንላይን ቅጥዒ (ኣዘምን ወይ ሕተት ሕቶ ኣብ ቅድሚ ሕጂ ዝቐረበ ፍጻሜ – ቁጽሪ ፍጻሜ የድሊ): https://apps.jointcommission.org/QMSInternet/IncidentUpdate.aspx ዝልእኽሉ ኣድራሻ: Office of Quality and Patient Safety The Joint Commission One Renaissance Boulevard Oakbrook Terrace, Illinois 60181	ሓደ ተሃካሚ ወይ ኣባል ስድራ ቤት ናብ ክፍሊ ህዝባዊ ጥዕና California ወግዓዊ ጥርጣን ኸቕርቡ እንተ ደልዮም ብጸስጡ፣ ብኢ-ሙይል፣ ብተሌፎን ወይ ብፋክስ ገይሮም ኸቕርቡ ይኸእሉ እዮም፡- California Department of Public Health Los Angeles District Office 3400 Aerojet Ave, Suite 323 El Monte, CA 91731 ስልኪ ቁፅሪ: 626-312-1135 ፋክስ: 626-927-9293 ናይ ኦንላይን ቅጥዒ: https://www.cdph.ca.gov/programs/chcq/lcp/calhealthfind
Providence Mission Hospital	Providence Mission Hospital Risk Management ኢሜይል ኣድራሻ: MissionCares@stjoes.org ስልኪ ቁፅሪ: 949-364-1400 ext. 2288	The Joint Commission Office of Quality and Patient Safety ናይ ኦንላይን ቅጥዒ (ሓድሽ ፍጻሜ): https://apps.jointcommission.org/QMSInternet/IncidentEntry.aspx ናይ ኦንላይን ቅጥዒ (ኣዘምን ወይ ሕተት ሕቶ ኣብ ቅድሚ ሕጂ ዝቐረበ ፍጻሜ – ቁጽሪ ፍጻሜ የድሊ): https://apps.jointcommission.org/QMSInternet/IncidentUpdate.aspx ዝልእኽሉ ኣድራሻ: Office of Quality and Patient Safety The Joint Commission One Renaissance Boulevard Oakbrook Terrace, Illinois 60181	ሓደ ተሃካሚ ወይ ኣባል ስድራ ቤት ናብ ክፍሊ ህዝባዊ ጥዕና California ወግዓዊ ጥርጣን ኸቕርቡ እንተ ደልዮም ብጸስጡ፣ ብኢ-ሙይል፣ ብተሌፎን ወይ ብፋክስ ገይሮም ኸቕርቡ ይኸእሉ እዮም፡- California Department of Public Health Orange County District Office 681 S. Parker Street, Suite 200 Orange, CA 92868 ስልኪ ቁፅሪ: 714-567-2906 ፋክስ: 714-567-2815 ናይ ኦንላይን ቅጥዒ: https://www.cdph.ca.gov/programs/chcq/lcp/calhealthfind

ሆስፒታል	ሆስፒታል ርክብ ሓበሬታ	ናይ ኣክረዲቴሽን ርክብ ሓበሬታ	ክፍሊ ጥዕና ግዝኣት ርክብ ሓበሬታ
Providence St. Joseph Hospital Orange	Providence St. Joseph Hospital Orange Patient Relations ኢሜይል ኣድራሻ: SJO-PatientRelations@stjoe.org ስልኪ ቁፅሪ: 714-771-8000 ext. 11000	The Joint Commission Office of Quality and Patient Safety ናይ ኦንላይን ቅጥዒ (ሓድሽ ፍጻሜ): https://apps.jointcommission.org/QMSInternet/ncidentEntry.aspx ናይ ኦንላይን ቅጥዒ (ኣዘምን ወይ ሕተት ሕቶ ኣብ ቅድሚ ሕጂ ዝቐረበ ፍጻሜ – ቁጽሪ ፍጻሜ የድሊ): https://apps.jointcommission.org/QMSInternet/ncidentUpdate.aspx ዝልእኽሉ ኣድራሻ: Office of Quality and Patient Safety The Joint Commission One Renaissance Boulevard Oakbrook Terrace, Illinois 60181	ሓደ ተሃካሚ ወይ ኣባል ስድራ ቤት ናብ ክፍሊ ህዝባዊ ጥዕና California ወግዓዊ ጥርጣን ኸቕርቡ እንተ ደልዮም ብጸስጡ፣ ብኢ-ሙይል፣ ብተሌፎን ወይ ብፋክስ ገይሮም ኸቕርቡ ይኸእሉ እዮም፡- California Department of Public Health Orange County District Office 681 S. Parker Street, Suite 200 Orange, CA 92868 ስልኪ ቁፅሪ: 714-567-2906 ፋክስ: 714-567-2815 ናይ ኦንላይን ቅጥዒ: https://www.cdph.ca.gov/programs/chcq/lcp/calhealthfind
Providence St. Jude Medical Center	Providence St. Jude Medical Center Patient Relations ኢሜይል ኣድራሻ: StJudePatientExperience@providence.org ስልኪ ቁፅሪ: 714-992-3000 ext. 3749	The Joint Commission Office of Quality and Patient Safety ናይ ኦንላይን ቅጥዒ (ሓድሽ ፍጻሜ): https://apps.jointcommission.org/QMSInternet/ncidentEntry.aspx ናይ ኦንላይን ቅጥዒ (ኣዘምን ወይ ሕተት ሕቶ ኣብ ቅድሚ ሕጂ ዝቐረበ ፍጻሜ – ቁጽሪ ፍጻሜ የድሊ): https://apps.jointcommission.org/QMSInternet/ncidentUpdate.aspx ዝልእኽሉ ኣድራሻ: Office of Quality and Patient Safety The Joint Commission One Renaissance Boulevard Oakbrook Terrace, Illinois 60181	ሓደ ተሃካሚ ወይ ኣባል ስድራ ቤት ናብ ክፍሊ ህዝባዊ ጥዕና California ወግዓዊ ጥርጣን ኸቕርቡ እንተ ደልዮም ብጸስጡ፣ ብኢ-ሙይል፣ ብተሌፎን ወይ ብፋክስ ገይሮም ኸቕርቡ ይኸእሉ እዮም፡- California Department of Public Health Orange County District Office 681 S. Parker Street, Suite 200 Orange, CA 92868 ስልኪ ቁፅሪ: 714-567-2906 ፋክስ: 714-567-2815 ናይ ኦንላይን ቅጥዒ: https://www.cdph.ca.gov/programs/chcq/lcp/calhealthfind
Providence St. Mary Medical Center	Providence St. Mary Medical Center Patient & Family Experience ኢሜይል ኣድራሻ: SMMCpatientrelations@providence.org ስልኪ ቁፅሪ: 760-946-8865	The Joint Commission Office of Quality and Patient Safety ናይ ኦንላይን ቅጥዒ (ሓድሽ ፍጻሜ): https://apps.jointcommission.org/QMSInternet/ncidentEntry.aspx ናይ ኦንላይን ቅጥዒ (ኣዘምን ወይ ሕተት ሕቶ ኣብ ቅድሚ ሕጂ ዝቐረበ ፍጻሜ – ቁጽሪ ፍጻሜ የድሊ): https://apps.jointcommission.org/QMSInternet/ncidentUpdate.aspx ዝልእኽሉ ኣድራሻ: Office of Quality and Patient Safety The Joint Commission One Renaissance Boulevard Oakbrook Terrace, Illinois 60181	ሓደ ተሃካሚ ወይ ኣባል ስድራ ቤት ናብ ክፍሊ ህዝባዊ ጥዕና California ወግዓዊ ጥርጣን ኸቕርቡ እንተ ደልዮም ብጸስጡ፣ ብኢ-ሙይል፣ ብተሌፎን ወይ ብፋክስ ገይሮም ኸቕርቡ ይኸእሉ እዮም፡- California Department of Public Health San Bernardino District Office 464 West Fourth Street, Suite 529 San Bernardino, CA 92401 ስልኪ ቁፅሪ: 909-383-4777 ፋክስ: 909-888-2315 ናይ ኦንላይን ቅጥዒ: https://www.cdph.ca.gov/programs/chcq/lcp/calhealthfind

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Swedish Ballard	Providence Swedish Clinical Quality Investigations ኢሙዎል ኣድራሻ: SMC- CQI@swedish.org ስልኪ ቁፅራ: 206-386-2111 ፋክስ: 206-860-6740 ዝልእኽሉ ኣድራሻ: Clinical Quality Investigations: 747 Broadway, Seattle, WA 98122-4307	Det Norske Veritas (DNV) Patient Complaint Office ቁፅራ ስልኪ : 866-496-9647 ፋክስ : 281-870-4818 ቅጥዒ ጥርዓን ብኢንተርኒት : https://www.dnvhealthcareportal.com/patient-complaint-report ኢሙዎል ኣድራሻ: hospitalcomplaint@dnv.com ዝልእኽሉ ኣድራሻ: DNV Healthcare USA Inc. Attn: Hospital Complaints 4435 Aicholtz Road, Suite 900 Cincinnati, OH 45245	Washington State Department of Health Health Systems Quality Assurance Complaint Intake P.O. Box 47857 Olympia, WA 98504-7857 ስልኪ ቁፅራ: 1-800-633-6828 ቅጥዒ: https://fortress.wa.gov/doh/providercredentials/ear ch/ComplaintIntakeForm.aspx ኢሙዎል ኣድራሻ: hsqacomplaintintake@doh.wa.gov
Swedish Cherry Hill	Providence Swedish Clinical Quality Investigations ኢሙዎል ኣድራሻ: SMC- CQI@swedish.org ስልኪ ቁፅራ: 206-386-2111 ፋክስ: 206-860-6740 ዝልእኽሉ ኣድራሻ: Clinical Quality Investigations: 747 Broadway, Seattle, WA 98122-4307	Det Norske Veritas (DNV) Patient Complaint Office ቁፅራ ስልኪ : 866-496-9647 ፋክስ : 281-870-4818 ቅጥዒ ጥርዓን ብኢንተርኒት : https://www.dnvhealthcareportal.com/patient-complaint-report ኢሙዎል ኣድራሻ: hospitalcomplaint@dnv.com ዝልእኽሉ ኣድራሻ: DNV Healthcare USA Inc. Attn: Hospital Complaints 4435 Aicholtz Road, Suite 900 Cincinnati, OH 45245	Washington State Department of Health Health Systems Quality Assurance Complaint Intake P.O. Box 47857 Olympia, WA 98504-7857 ስልኪ ቁፅራ: 1-800-633-6828 ቅጥዒ: https://fortress.wa.gov/doh/providercredentials/ear ch/ComplaintIntakeForm.aspx ኢሙዎል ኣድራሻ: hsqacomplaintintake@doh.wa.gov
Swedish Edmonds	Providence Swedish Clinical Quality Investigations ኢሙዎል ኣድራሻ: SMC- CQI@swedish.org ስልኪ ቁፅራ: 206-386-2111 ፋክስ: 206-860-6740 ዝልእኽሉ ኣድራሻ: Clinical Quality Investigations: 747 Broadway, Seattle, WA 98122-4307	Det Norske Veritas (DNV) Patient Complaint Office ቁፅራ ስልኪ : 866-496-9647 ፋክስ : 281-870-4818 ቅጥዒ ጥርዓን ብኢንተርኒት : https://www.dnvhealthcareportal.com/patient-complaint-report ኢሙዎል ኣድራሻ: hospitalcomplaint@dnv.com ዝልእኽሉ ኣድራሻ: DNV Healthcare USA Inc. Attn: Hospital Complaints 4435 Aicholtz Road, Suite 900 Cincinnati, OH 45245	Washington State Department of Health Health Systems Quality Assurance Complaint Intake P.O. Box 47857 Olympia, WA 98504-7857 ስልኪ ቁፅራ: 1-800-633-6828 ቅጥዒ: https://fortress.wa.gov/doh/providercredentials/ear ch/ComplaintIntakeForm.aspx ኢሙዎል ኣድራሻ: hsqacomplaintintake@doh.wa.gov

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Swedish First Hill	Providence Swedish Clinical Quality Investigations ኢሙዎል ኦድራሻ: SMC- CQI@swedish.org ስልክ ቁፅረ: 206-386-2111 ፋክስ: 206-860-6740 ዝልእኽሉ ኦድራሻ: Clinical Quality Investigations: 747 Broadway, Seattle, WA 98122-4307	Det Norske Veritas (DNV) Patient Complaint Office ቁፅረ ስልክ : 866-496-9647 ፋክስ : 281-870-4818 ቅጥዒ ጥርዓን ብኢንተርኒት : https://www.dnvhealthcareportal.com/patient-complaint-report ኢሙዎል ኦድራሻ: hospitalcomplaint@dnv.com ዝልእኽሉ ኦድራሻ: DNV Healthcare USA Inc. Attn: Hospital Complaints 4435 Aicholtz Road, Suite 900 Cincinnati, OH 45245	Washington State Department of Health Health Systems Quality Assurance Complaint Intake P.O. Box 47857 Olympia, WA 98504-7857 ስልክ ቁፅረ: 1-800-633-6828 ቅጥዒ: https://fortress.wa.gov/doh/providercredentials/ear ch/ComplaintIntakeForm.aspx ኢሙዎል ኦድራሻ: hsqacomplaintintake@doh.wa.gov
Swedish Issaquah	Providence Swedish Clinical Quality Investigations ኢሙዎል ኦድራሻ: SMC- CQI@swedish.org ስልክ ቁፅረ: 206-386-2111 ፋክስ: 206-860-6740 ዝልእኽሉ ኦድራሻ: Clinical Quality Investigations: 747 Broadway, Seattle, WA 98122-4307	Det Norske Veritas (DNV) Patient Complaint Office ቁፅረ ስልክ : 866-496-9647 ፋክስ : 281-870-4818 ቅጥዒ ጥርዓን ብኢንተርኒት : https://www.dnvhealthcareportal.com/patient-complaint-report ኢሙዎል ኦድራሻ: hospitalcomplaint@dnv.com ዝልእኽሉ ኦድራሻ: DNV Healthcare USA Inc. Attn: Hospital Complaints 4435 Aicholtz Road, Suite 900 Cincinnati, OH 45245	Washington State Department of Health Health Systems Quality Assurance Complaint Intake P.O. Box 47857 Olympia, WA 98504-7857 ስልክ ቁፅረ: 1-800-633-6828 ቅጥዒ: https://fortress.wa.gov/doh/providercredentials/ear ch/ComplaintIntakeForm.aspx ኢሙዎል ኦድራሻ: hsqacomplaintintake@doh.wa.gov
Swedish Mill Creek	Providence Swedish Clinical Quality Investigations ኢሙዎል ኦድራሻ: SMC- CQI@swedish.org ስልክ ቁፅረ: 206-386-2111 ፋክስ: 206-860-6740 ዝልእኽሉ ኦድራሻ: Clinical Quality Investigations: 747 Broadway, Seattle, WA 98122-4307	Det Norske Veritas (DNV) Patient Complaint Office ቁፅረ ስልክ : 866-496-9647 ፋክስ : 281-870-4818 ቅጥዒ ጥርዓን ብኢንተርኒት : https://www.dnvhealthcareportal.com/patient-complaint-report ኢሙዎል ኦድራሻ: hospitalcomplaint@dnv.com ዝልእኽሉ ኦድራሻ: DNV Healthcare USA Inc. Attn: Hospital Complaints 4435 Aicholtz Road, Suite 900 Cincinnati, OH 45245	Washington State Department of Health Health Systems Quality Assurance Complaint Intake P.O. Box 47857 Olympia, WA 98504-7857 ስልክ ቁፅረ: 1-800-633-6828 ቅጥዒ: https://fortress.wa.gov/doh/providercredentials/ear ch/ComplaintIntakeForm.aspx ኢሙዎል ኦድራሻ: hsqacomplaintintake@doh.wa.gov

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Swedish Redmond	Providence Swedish Clinical Quality Investigations ኢሜይል ኣድራሻ: SMC-CQI@swedish.org ስልኪ ቁፅረ: 206-386-2111 ፋክስ: 206-860-6740 ዝልእኽሉ ኣድራሻ: Clinical Quality Investigations: 747 Broadway, Seattle, WA 98122-4307	Det Norske Veritas (DNV) Patient Complaint Office ቁፅረ ስልኪ : 866-496-9647 ፋክስ : 281-870-4818 ቅጥዒ ጥርግን ብኢንተርኔት : https://www.dnvhealthcareportal.com/patient-complaint-report ኢሜይል ኣድራሻ: hospitalcomplaint@dnv.com ዝልእኽሉ ኣድራሻ: DNV Healthcare USA Inc. Attn: Hospital Complaints 4435 Aicholtz Road, Suite 900 Cincinnati, OH 45245	Washington State Department of Health Health Systems Quality Assurance Complaint Intake P.O. Box 47857 Olympia, WA 98504-7857 ስልኪ ቁፅረ: 1-800-633-6828 ቅጥዒ: https://fortress.wa.gov/doh/providercredentials/ear ch/ComplaintIntakeForm.aspx ኢሜይል ኣድራሻ: hsqacomplaintintake@doh.wa.gov
Covenant Children's Hospital	Covenant Children's Hospital Patient Experience ኢሜይል ኣድራሻ: CCHexperience@providence.org ስልኪ ቁፅረ: 806-725-4583	The Joint Commission Office of Quality and Patient Safety ናይ ኦንላይን ቅጥዒ (ኣድሻ ፍጻሜ): https://apps.jointcommission.org/QMSInternet/incidentEntry.aspx ናይ ኦንላይን ቅጥዒ (ኣድሻ ፍጻሜ) (ኣድሻ ፍጻሜ ወይ ሕተት ሕቶ ኣብ ቅድሚ ሕጂ ዝቐረበ ፍጻሜ – ቁጽሪ ፍጻሜ የድሊ): https://apps.jointcommission.org/QMSInternet/incidentUpdate.aspx ዝልእኽሉ ኣድራሻ: Office of Quality and Patient Safety The Joint Commission One Renaissance Boulevard Oakbrook Terrace, Illinois 60181	Health Family Compliance Group/MC 1979 Texas Department of State Health Services 1100 W. 49th Street Austin, TX 78756 ፋክስ: (512) 834-6653 ናይ ጥርግን ስልኪ መስመር: 1-888-973-0022
Covenant Medical Center	Covenant Medical Center Patient Experience ኢሜይል ኣድራሻ: CMCexperience@providence.org ስልኪ ቁፅረ: 806-725-4583	The Joint Commission Office of Quality and Patient Safety ናይ ኦንላይን ቅጥዒ (ኣድሻ ፍጻሜ): https://apps.jointcommission.org/QMSInternet/incidentEntry.aspx ናይ ኦንላይን ቅጥዒ (ኣድሻ ፍጻሜ) (ኣድሻ ፍጻሜ ወይ ሕተት ሕቶ ኣብ ቅድሚ ሕጂ ዝቐረበ ፍጻሜ – ቁጽሪ ፍጻሜ የድሊ): https://apps.jointcommission.org/QMSInternet/incidentUpdate.aspx ዝልእኽሉ ኣድራሻ: Office of Quality and Patient Safety The Joint Commission One Renaissance Boulevard Oakbrook Terrace, Illinois 60181	Health Family Compliance Group/MC 1979 Texas Department of State Health Services 1100 W. 49th Street Austin, TX 78756 ፋክስ: (512) 834-6653 ናይ ጥርግን ስልኪ መስመር: 1-888-973-0022
Covenant Hospital Levelland	Covenant Hospital Levelland Patient Experience ኢሜይል ኣድራሻ: CHLexperience@providence.org	ወግዳዊ ንምቕራብ ምስ ክፍሊ ጥዕና እታ ግዝኣት ተወካዮች ቅሬታ.	Health Family Compliance Group/MC 1979 Texas Department of State Health Services 1100 W. 49th Street Austin, TX 78756 ፋክስ: (512) 834-6653 ናይ ጥርግን ስልኪ መስመር: 1-888-973-0022

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	ስልኪ ቁፅሪ: 806-568-1303		
Covenant Hospital Plainview	Covenant Hospital Plainview Patient Experience ኢሜይል ኣድራሻ: CHPLVexperience@providence.org ስልኪ ቁፅሪ: 806-296-4265	The Joint Commission Office of Quality and Patient Safety ናይ ኣንላይን ቅጥዒ (ሓድሽ ፍጻሜ): https://apps.jointcommission.org/QMSInternet/incidentEntry.aspx ናይ ኣንላይን ቅጥዒ (ኣዘምን ወይ ሕተት ሕቶ ኣብ ቅድሚ ሕጂ ዝቐረበ ፍጻሜ – ቁጽሪ ፍጻሜ የድሊ): https://apps.jointcommission.org/QMSInternet/incidentUpdate.aspx ዝልእኽሉ ኣድራሻ: Office of Quality and Patient Safety The Joint Commission One Renaissance Boulevard Oakbrook Terrace, Illinois 60181	Health Family Compliance Group/MC 1979 Texas Department of State Health Services 1100 W. 49th Street Austin, TX 78756 ፋክስ: (512) 834-6653 ናይ ጥረዓን ስልኪ መስመር: 1-888-973-0022
Covenant Specialty Hospital	Covenant Specialty Hospital Patient Experience ኢሜይል ኣድራሻ: CSHexperience@providence.org ስልኪ ቁፅሪ: 806-725-0000	ወግዓዊ ንምቕራብ ምስ ክፍሊ ጥዕና እታ ግዝኣት ተወከሱ ቕሬታ.	Health Family Compliance Group/MC 1979 Texas Department of State Health Services 1100 W. 49th Street Austin, TX 78756 ፋክስ: (512) 834-6653 ናይ ጥረዓን ስልኪ መስመር: 1-888-973-0022
Grace Surgical Hospital	Grace Surgical Hospital Patient Experience ኢሜይል ኣድራሻ: GSHexperience@providence.org ስልኪ ቁፅሪ: 806-725-4004	The Joint Commission Office of Quality and Patient Safety ናይ ኣንላይን ቅጥዒ (ሓድሽ ፍጻሜ): https://apps.jointcommission.org/QMSInternet/incidentEntry.aspx ናይ ኣንላይን ቅጥዒ (ኣዘምን ወይ ሕተት ሕቶ ኣብ ቅድሚ ሕጂ ዝቐረበ ፍጻሜ – ቁጽሪ ፍጻሜ የድሊ): https://apps.jointcommission.org/QMSInternet/incidentUpdate.aspx ዝልእኽሉ ኣድራሻ: Office of Quality and Patient Safety The Joint Commission One Renaissance Boulevard Oakbrook Terrace, Illinois 60181	Health Family Compliance Group/MC 1979 Texas Department of State Health Services 1100 W. 49th Street Austin, TX 78756 ፋክስ: (512) 834-6653 ናይ ጥረዓን ስልኪ መስመር: 1-888-973-0022

ሆስፒታል	ሆስፒታል ርክብ ሓበሬታ	ናይ አክረዲቴሽን ርክብ ሓበሬታ	ክፍሊ ጥዕና ግዝገታ ርክብ ሓበሬታ
Covenant Health Hobbs Hospital	Covenant Health Hobbs Hospital Patient Experience ኢሜይል አድራሻ: CHHexperience@providence.org ስልክ ቁፅረ: 575-492-5286	The Joint Commission Office of Quality and Patient Safety ናይ ኦንላይን ቅጥዒ (ሓድሽ ፍጻሜ): https://apps.jointcommission.org/QMSInternet/ncidentEntry.aspx ናይ ኦንላይን ቅጥዒ (አዘምን ወይ ሕተት ሕቶ አብ ቅድሚ ሕጂ ዝቐረበ ፍጻሜ – ቁጽሪ ፍጻሜ የድሊ): https://apps.jointcommission.org/QMSInternet/ncidentUpdate.aspx ዝልእኽሉ አድራሻ: Office of Quality and Patient Safety The Joint Commission One Renaissance Boulevard Oakbrook Terrace, Illinois 60181	New Mexico Department of Public Health and Human Services Quality Assurance Division ATTN: DHI Complaint Unit PO Box 26110 Santa Fe, NM 87505 ስልክ ቁፅረ: 1-800-752-8649 ናይ ኦንላይን ቅጥዒ: https://www.nmhealth.org/resource/view/1004/
Kadlec Regional Medical Center	Kadlec Regional Medical Center Patient Advocacy ኢሜይል አድራሻ: wakadleccareconcerns@kadlec.org ስልክ ቁፅረ: 509-942-2171	The Joint Commission Office of Quality and Patient Safety ናይ ኦንላይን ቅጥዒ (ሓድሽ ፍጻሜ): https://apps.jointcommission.org/QMSInternet/ncidentEntry.aspx ናይ ኦንላይን ቅጥዒ (አዘምን ወይ ሕተት ሕቶ አብ ቅድሚ ሕጂ ዝቐረበ ፍጻሜ – ቁጽሪ ፍጻሜ የድሊ): https://apps.jointcommission.org/QMSInternet/ncidentUpdate.aspx ዝልእኽሉ አድራሻ: Office of Quality and Patient Safety The Joint Commission One Renaissance Boulevard Oakbrook Terrace, Illinois 60181	Washington State Department of Health Health Systems Quality Assurance Complaint Intake P.O. Box 47857 Olympia, WA 98504-7857 ስልክ ቁፅረ: 1-800-633-6828 ቅጥዒ: https://fortress.wa.gov/doh/providercredentials/ear ch/ComplaintIntakeForm.aspx ኢሜይል አድራሻ: hsqacomplaintintake@doh.wa.gov
Providence Holy Family Hospital	Providence Holy Family Hospital INWA Clinical Risk & Patient Relations ኢሜይል አድራሻ: wecare@providence.org ስልክ ቁፅረ: 509-474-3000	The Joint Commission Office of Quality and Patient Safety ናይ ኦንላይን ቅጥዒ (ሓድሽ ፍጻሜ): https://apps.jointcommission.org/QMSInternet/ncidentEntry.aspx ናይ ኦንላይን ቅጥዒ (አዘምን ወይ ሕተት ሕቶ አብ ቅድሚ ሕጂ ዝቐረበ ፍጻሜ – ቁጽሪ ፍጻሜ የድሊ): https://apps.jointcommission.org/QMSInternet/ncidentUpdate.aspx ዝልእኽሉ አድራሻ: Office of Quality and Patient Safety The Joint Commission One Renaissance Boulevard Oakbrook Terrace, Illinois 60181	Washington State Department of Health Health Systems Quality Assurance Complaint Intake P.O. Box 47857 Olympia, WA 98504-7857 ስልክ ቁፅረ: 1-800-633-6828 ቅጥዒ: https://fortress.wa.gov/doh/providercredentials/ear ch/ComplaintIntakeForm.aspx ኢሜይል አድራሻ: hsqacomplaintintake@doh.wa.gov

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Providence Mt. Carmel Hospital	Providence Mt. Carmel Hospital INWA Clinical Risk & Patient Relations ኢሙይል ኣድራሻ: wecare@providence.org ስልኪ ቁፅሪ: 509-685-5491	The Joint Commission Office of Quality and Patient Safety ናይ ኣንላይን ቅጥዒ (ሓድሽ ፍጻሜ): https://apps.jointcommission.org/QMSInternet/ncidentEntry.aspx ናይ ኣንላይን ቅጥዒ (ኣዘምን ወይ ሕተት ሕቶ ኣብ ቅድሚ ሕጂ ዝቐረበ ፍጻሜ – ቁጽሪ ፍጻሜ የድሊ): https://apps.jointcommission.org/QMSInternet/ncidentUpdate.aspx ዝልእኽሉ ኣድራሻ: Office of Quality and Patient Safety The Joint Commission One Renaissance Boulevard Oakbrook Terrace, Illinois 60181	Washington State Department of Health Health Systems Quality Assurance Complaint Intake P.O. Box 47857 Olympia, WA 98504-7857 ስልኪ ቁፅሪ: 1-800-633-6828 ቅጥዒ: https://fortress.wa.gov/doh/providercredentials/ear ch/ComplaintIntakeForm.aspx ኢሙይል ኣድራሻ: hsqacomplaintintake@doh.wa.gov
Providence Sacred Heart Medical Center	Providence Sacred Heart Medical Center INWA Clinical Risk & Patient Relations ኢሙይል ኣድራሻ: wecare@providence.org ስልኪ ቁፅሪ: 509-474-3000	The Joint Commission Office of Quality and Patient Safety ናይ ኣንላይን ቅጥዒ (ሓድሽ ፍጻሜ): https://apps.jointcommission.org/QMSInternet/ncidentEntry.aspx ናይ ኣንላይን ቅጥዒ (ኣዘምን ወይ ሕተት ሕቶ ኣብ ቅድሚ ሕጂ ዝቐረበ ፍጻሜ – ቁጽሪ ፍጻሜ የድሊ): https://apps.jointcommission.org/QMSInternet/ncidentUpdate.aspx ዝልእኽሉ ኣድራሻ: Office of Quality and Patient Safety The Joint Commission One Renaissance Boulevard Oakbrook Terrace, Illinois 60181	Washington State Department of Health Health Systems Quality Assurance Complaint Intake P.O. Box 47857 Olympia, WA 98504-7857 ስልኪ ቁፅሪ: 1-800-633-6828 ቅጥዒ: https://fortress.wa.gov/doh/providercredentials/ear ch/ComplaintIntakeForm.aspx ኢሙይል ኣድራሻ: hsqacomplaintintake@doh.wa.gov
Providence St. Joseph Hospital	Providence St. Joseph Hospital INWA Clinical Risk & Patient Relations ኢሙይል ኣድራሻ: wecare@providence.org ስልኪ ቁፅሪ: 509-685-5491	The Joint Commission Office of Quality and Patient Safety ናይ ኣንላይን ቅጥዒ (ሓድሽ ፍጻሜ): https://apps.jointcommission.org/QMSInternet/ncidentEntry.aspx ናይ ኣንላይን ቅጥዒ (ኣዘምን ወይ ሕተት ሕቶ ኣብ ቅድሚ ሕጂ ዝቐረበ ፍጻሜ – ቁጽሪ ፍጻሜ የድሊ): https://apps.jointcommission.org/QMSInternet/ncidentUpdate.aspx ዝልእኽሉ ኣድራሻ: Office of Quality and Patient Safety The Joint Commission One Renaissance Boulevard Oakbrook Terrace, Illinois 60181	Washington State Department of Health Health Systems Quality Assurance Complaint Intake P.O. Box 47857 Olympia, WA 98504-7857 ስልኪ ቁፅሪ: 1-800-633-6828 ቅጥዒ: https://fortress.wa.gov/doh/providercredentials/ear ch/ComplaintIntakeForm.aspx ኢሙይል ኣድራሻ: hsqacomplaintintake@doh.wa.gov

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Providence St. Luke's Rehabilitation Center	Providence St. Luke's Rehabilitation Center INWA Clinical Risk & Patient Relations ኢሜይል ኣድራሻ: wecare@providence.org ስልኪ ቁፅሪ: 509-473-6980	The Joint Commission Office of Quality and Patient Safety ናይ ኦንላይን ቅጥዒ (ሓድሽ ፍጻሜ): https://apps.jointcommission.org/QMSInternet/ncidentEntry.aspx ናይ ኦንላይን ቅጥዒ (ኣዘምን ወይ ሕተት ሕቶ ኣብ ቅድሚ ሕጂ ዝቐረበ ፍጻሜ – ቁጽሪ ፍጻሜ የድሊ): https://apps.jointcommission.org/QMSInternet/ncidentUpdate.aspx ዝልእኽሉ ኣድራሻ: Office of Quality and Patient Safety The Joint Commission One Renaissance Boulevard Oakbrook Terrace, Illinois 60181	Washington State Department of Health Health Systems Quality Assurance Complaint Intake P.O. Box 47857 Olympia, WA 98504-7857 ስልኪ ቁፅሪ: 1-800-633-6828 ቅጥዒ: https://fortress.wa.gov/doh/providercredentials/ear ch/ComplaintIntakeForm.aspx ኢሜይል ኣድራሻ: hsqacomplaintintake@doh.wa.gov
Providence St. Mary Medical Center	Providence St. Mary Medical Center Quality Department ኢሜይል ኣድራሻ: patient.concerns@providence.org ስልኪ ቁፅሪ: 509-897-5866	The Joint Commission Office of Quality and Patient Safety ናይ ኦንላይን ቅጥዒ (ሓድሽ ፍጻሜ): https://apps.jointcommission.org/QMSInternet/ncidentEntry.aspx ናይ ኦንላይን ቅጥዒ (ኣዘምን ወይ ሕተት ሕቶ ኣብ ቅድሚ ሕጂ ዝቐረበ ፍጻሜ – ቁጽሪ ፍጻሜ የድሊ): https://apps.jointcommission.org/QMSInternet/ncidentUpdate.aspx ዝልእኽሉ ኣድራሻ: Office of Quality and Patient Safety The Joint Commission One Renaissance Boulevard Oakbrook Terrace, Illinois 60181	Washington State Department of Health Health Systems Quality Assurance Complaint Intake P.O. Box 47857 Olympia, WA 98504-7857 ስልኪ ቁፅሪ: 1-800-633-6828 ቅጥዒ: https://fortress.wa.gov/doh/providercredentials/ear ch/ComplaintIntakeForm.aspx ኢሜይል ኣድራሻ: hsqacomplaintintake@doh.wa.gov
Providence St. Joseph Medical Center	Providence St. Joseph Medical Center WMT Clinical Risk + Safety Dept. ኢሜይል ኣድራሻ: Mtcareconcerns@providence.org ስልኪ ቁፅሪ: 406-329-5865	The Joint Commission Office of Quality and Patient Safety ናይ ኦንላይን ቅጥዒ (ሓድሽ ፍጻሜ): https://apps.jointcommission.org/QMSInternet/ncidentEntry.aspx ናይ ኦንላይን ቅጥዒ (ኣዘምን ወይ ሕተት ሕቶ ኣብ ቅድሚ ሕጂ ዝቐረበ ፍጻሜ – ቁጽሪ ፍጻሜ የድሊ): https://apps.jointcommission.org/QMSInternet/ncidentUpdate.aspx ዝልእኽሉ ኣድራሻ: Office of Quality and Patient Safety The Joint Commission One Renaissance Boulevard Oakbrook Terrace, Illinois 60181	Montana Department of Public Health and Human Services PO Box 202953 2401 Colonial Drive 2nd Floor Helena, MT 59620-2953 ስልኪ ቁፅሪ: 406-444-2099 ፋክስ: 406-444-3456 ኢሜይል ኣድራሻ: MTSSAD@mt.gov

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Providence St. Patrick Hospital	Providence St. Patrick Hospital WMT Clinical Risk + Safety Dept. ኢሜይል አድራሻ: Mtcareconcerns@providence.org ስልክ ቁፅረ: 406-329-5865	The Joint Commission Office of Quality and Patient Safety ናይ ኦንላይን ቅጥዒ (ሓድሽ ፍጻሜ): https://apps.jointcommission.org/QMSInternet/IncidentEntry.aspx ናይ ኦንላይን ቅጥዒ (አዘምን ወይ ሕተት ሕቶ አብ ቅድሚ ሕጂ ዝቐረበ ፍጻሜ – ቁጽሪ ፍጻሜ የድሊ): https://apps.jointcommission.org/QMSInternet/IncidentUpdate.aspx ዝልእኽሉ አድራሻ: Office of Quality and Patient Safety The Joint Commission One Renaissance Boulevard Oakbrook Terrace, Illinois 60181	Montana Department of Public Health and Human Services PO Box 202953 2401 Colonial Drive 2nd Floor Helena, MT 59620-2953 ስልክ ቁፅረ: 406-444-2099 ፋክስ: 406-444-3456 ኢሜይል አድራሻ: MTSSAD@mt.gov