

Hospital	Hospital Contact Information	Accreditation Contact Information	State Health Department Contact Information
Pacific Medical Centers	Pacific Medical Centers Email Address: stayhealthy@pacmed.org Phone Number: 1-888-4-PACMED (1-888-472-2633) Mailing Address: 1200 12th Avenue South Seattle, WA 98144	Contact the state's department of health to file a formal complaint.	If a patient or family member wishes to lodge a formal complaint with the Washington State Department of Health, they may do so by mail, online form, or Email Address: Washington State Department of Health Health Systems Quality Assurance Complaint Intake P.O. Box 47857 Olympia, WA 98504-7857 Form: <a href="https://fortress.wa.gov/doh/providercredentialsearch/ComplaintIntakeForm.aspx">https://fortress.wa.gov/doh/providercredentialsearch/ComplaintIntakeForm.aspx</a> Email Address: <a href="mailto:hsqacomplaintintake@doh.wa.gov">hsqacomplaintintake@doh.wa.gov</a>
Providence Centralia Hospital	Providence Centralia Hospital Quality Services Email Address: <a href="mailto:pch.qualityservices@providence.org">pch.qualityservices@providence.org</a> Phone Number: 360-827-6500	<b>The Joint Commission</b> The public may contact The Joint Commission's Office of Quality and Patient Safety to report any concerns or register complaints about a Joint Commission accredited health care organization.  Report a Patient Safety Concern or File a Complaint   The Joint Commission Office of Quality and Patient Safety The Joint Commission Online Form (NEW Incident): <a href="https://apps.jointcommission.org/QMSInternet/IncidentEntry.aspx">https://apps.jointcommission.org/QMSInternet/IncidentEntry.aspx</a> Online Form (UPDATE or ASK Question on Previous Incident Submitted – Incident Number is Required): <a href="https://apps.jointcommission.org/QMSInternet/IncidentUpdate.aspx">https://apps.jointcommission.org/QMSInternet/IncidentUpdate.aspx</a> Mail to: Office of Quality and Patient Safety The Joint Commission One Renaissance Boulevard Oakbrook Terrace, Illinois 60181	If a patient or family member wishes to lodge a formal complaint with the Washington State Department of Health, they may do so by mail, online form, or Email Address: Washington State Department of Health Health Systems Quality Assurance Complaint Intake P.O. Box 47857 Olympia, WA 98504-7857 Form: <a href="https://fortress.wa.gov/doh/providercredentialsearch/ComplaintIntakeForm.aspx">https://fortress.wa.gov/doh/providercredentialsearch/ComplaintIntakeForm.aspx</a> Email Address: <a href="mailto:hsqacomplaintintake@doh.wa.gov">hsqacomplaintintake@doh.wa.gov</a>

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<b>Providence Regional Medical Center Everett</b>	Providence Regional Medical Center Everett Patient Safety Department Email Address: NWRPatientSafety@providence.org Phone Number: 425-261-3927	<b>The Joint Commission</b> The public may contact The Joint Commission’s Office of Quality and Patient Safety to report any concerns or register complaints about a Joint Commission accredited health care organization.  Report a Patient Safety Concern or File a Complaint   The Joint Commission Office of Quality and Patient Safety The Joint Commission Online Form (NEW Incident): <a href="https://apps.jointcommission.org/QMSInternet/IncidentEntry.aspx">https://apps.jointcommission.org/QMSInternet/IncidentEntry.aspx</a> Online Form (UPDATE or ASK Question on Previous Incident Submitted – Incident Number is Required): <a href="https://apps.jointcommission.org/QMSInternet/IncidentUpdate.aspx">https://apps.jointcommission.org/QMSInternet/IncidentUpdate.aspx</a> Mail to: Office of Quality and Patient Safety The Joint Commission One Renaissance Boulevard Oakbrook Terrace, Illinois 60181	If a patient or family member wishes to lodge a formal complaint with the Washington State Department of Health, they may do so by mail, online form, or Email Address: Washington State Department of Health Health Systems Quality Assurance Complaint Intake P.O. Box 47857 Olympia, WA 98504-7857 Form: <a href="https://fortress.wa.gov/doh/providercREDENTIALSEARCH/ComplaintIntakeForm.aspx">https://fortress.wa.gov/doh/providercREDENTIALSEARCH/ComplaintIntakeForm.aspx</a> Email Address: <a href="mailto:hsqacomplaintintake@doh.wa.gov">hsqacomplaintintake@doh.wa.gov</a>
<b>Providence St. Peter Hospital</b>	Providence St. Peter Hospital Quality Services Email Address: <a href="mailto:psph.qualityservices@providence.org">psph.qualityservices@providence.org</a> Phone Number: 360-493-7352	<b>The Joint Commission</b> The public may contact The Joint Commission’s Office of Quality and Patient Safety to report any concerns or register complaints about a Joint Commission accredited health care organization.  Report a Patient Safety Concern or File a Complaint   The Joint Commission Office of Quality and Patient Safety The Joint Commission Online Form (NEW Incident): <a href="https://apps.jointcommission.org/QMSInternet/IncidentEntry.aspx">https://apps.jointcommission.org/QMSInternet/IncidentEntry.aspx</a> Online Form (UPDATE or ASK Question on Previous Incident Submitted – Incident Number is Required): <a href="https://apps.jointcommission.org/QMSInternet/IncidentUpdate.aspx">https://apps.jointcommission.org/QMSInternet/IncidentUpdate.aspx</a> Mail to: Office of Quality and Patient Safety The Joint Commission One Renaissance Boulevard Oakbrook Terrace, Illinois 60181	If a patient or family member wishes to lodge a formal complaint with the Washington State Department of Health, they may do so by mail, online form, or Email Address: Washington State Department of Health Health Systems Quality Assurance Complaint Intake P.O. Box 47857 Olympia, WA 98504-7857 Form: <a href="https://fortress.wa.gov/doh/providercREDENTIALSEARCH/ComplaintIntakeForm.aspx">https://fortress.wa.gov/doh/providercREDENTIALSEARCH/ComplaintIntakeForm.aspx</a> Email Address: <a href="mailto:hsqacomplaintintake@doh.wa.gov">hsqacomplaintintake@doh.wa.gov</a>

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<p><b>Kadlec Regional Medical Center</b></p>	<p>Kadlec Regional Medical Center Patient Advocacy            Email Address: <a href="mailto:wakadleccareconcerns@kadlec.org">wakadleccareconcerns@kadlec.org</a>            Phone Number: 509-942-2171</p>	<p><b>The Joint Commission</b>            The public may contact The Joint Commission’s Office of Quality and Patient Safety to report any concerns or register complaints about a Joint Commission accredited health care organization.</p> <p>Report a Patient Safety Concern or File a Complaint   The Joint Commission Office of Quality and Patient Safety            The Joint Commission            Online Form (NEW Incident): <a href="https://apps.jointcommission.org/QMSInternet/IncidentEntry.aspx">https://apps.jointcommission.org/QMSInternet/IncidentEntry.aspx</a>            Online Form (UPDATE or ASK Question on Previous Incident Submitted – Incident Number is Required): <a href="https://apps.jointcommission.org/QMSInternet/IncidentUpdate.aspx">https://apps.jointcommission.org/QMSInternet/IncidentUpdate.aspx</a>            Mail to:            Office of Quality and Patient Safety            The Joint Commission            One Renaissance Boulevard            Oakbrook Terrace, Illinois 60181</p>	<p>If a patient or family member wishes to lodge a formal complaint with the Washington State Department of Health, they may do so by mail, online form, or Email Address:            Washington State Department of Health            Health Systems Quality Assurance Complaint Intake            P.O. Box 47857            Olympia, WA 98504-7857            Form:  <a href="https://fortress.wa.gov/doh/providercredentialsearch/ComplaintIntakeForm.aspx">https://fortress.wa.gov/doh/providercredentialsearch/ComplaintIntakeForm.aspx</a>            Email Address:  <a href="mailto:hsqacomplaintintake@doh.wa.gov">hsqacomplaintintake@doh.wa.gov</a></p>
<p><b>Providence Holy Family Hospital</b></p>	<p>Providence Holy Family Hospital INWA Clinical Risk &amp; Patient Relations            Email Address: <a href="mailto:wecare@providence.org">wecare@providence.org</a>            Phone Number: 509-474-3000</p>	<p><b>The Joint Commission</b>            The public may contact The Joint Commission’s Office of Quality and Patient Safety to report any concerns or register complaints about a Joint Commission accredited health care organization.</p> <p>Report a Patient Safety Concern or File a Complaint   The Joint Commission Office of Quality and Patient Safety            The Joint Commission            Online Form (NEW Incident): <a href="https://apps.jointcommission.org/QMSInternet/IncidentEntry.aspx">https://apps.jointcommission.org/QMSInternet/IncidentEntry.aspx</a>            Online Form (UPDATE or ASK Question on Previous Incident Submitted – Incident Number is Required): <a href="https://apps.jointcommission.org/QMSInternet/IncidentUpdate.aspx">https://apps.jointcommission.org/QMSInternet/IncidentUpdate.aspx</a>            Mail to:            Office of Quality and Patient Safety            The Joint Commission            One Renaissance Boulevard            Oakbrook Terrace, Illinois 60181</p>	<p>If a patient or family member wishes to lodge a formal complaint with the Washington State Department of Health, they may do so by mail, online form, or Email Address:            Washington State Department of Health            Health Systems Quality Assurance Complaint Intake            P.O. Box 47857            Olympia, WA 98504-7857            Form:  <a href="https://fortress.wa.gov/doh/providercredentialsearch/ComplaintIntakeForm.aspx">https://fortress.wa.gov/doh/providercredentialsearch/ComplaintIntakeForm.aspx</a>            Email Address:  <a href="mailto:hsqacomplaintintake@doh.wa.gov">hsqacomplaintintake@doh.wa.gov</a></p>

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<p><b>Providence Mt. Carmel Hospital</b></p>	<p>Providence Mt. Carmel Hospital INWA Clinical Risk &amp; Patient Relations Email Address: <a href="mailto:wecare@providence.org">wecare@providence.org</a> Phone Number: 509-685-5491</p>	<p><b>The Joint Commission</b> The public may contact The Joint Commission’s Office of Quality and Patient Safety to report any concerns or register complaints about a Joint Commission accredited health care organization.</p> <p>Report a Patient Safety Concern or File a Complaint   The Joint Commission Office of Quality and Patient Safety The Joint Commission Online Form (NEW Incident): <a href="https://apps.jointcommission.org/QMSInternet/IncidentEntry.aspx">https://apps.jointcommission.org/QMSInternet/IncidentEntry.aspx</a> Online Form (UPDATE or ASK Question on Previous Incident Submitted – Incident Number is Required): <a href="https://apps.jointcommission.org/QMSInternet/IncidentUpdate.aspx">https://apps.jointcommission.org/QMSInternet/IncidentUpdate.aspx</a> Mail to: Office of Quality and Patient Safety The Joint Commission One Renaissance Boulevard Oakbrook Terrace, Illinois 60181</p>	<p>If a patient or family member wishes to lodge a formal complaint with the Washington State Department of Health, they may do so by mail, online form, or Email Address: Washington State Department of Health Health Systems Quality Assurance Complaint Intake P.O. Box 47857 Olympia, WA 98504-7857 Form: <a href="https://fortress.wa.gov/doh/providercredentialsearch/ComplaintIntakeForm.aspx">https://fortress.wa.gov/doh/providercredentialsearch/ComplaintIntakeForm.aspx</a> Email Address: <a href="mailto:hsqacomplaintintake@doh.wa.gov">hsqacomplaintintake@doh.wa.gov</a></p>
<p><b>Providence Sacred Heart Medical Center</b></p>	<p>Providence Sacred Heart Medical Center INWA Clinical Risk &amp; Patient Relations Email Address: <a href="mailto:wecare@providence.org">wecare@providence.org</a> Phone Number: 509-474-3000</p>	<p><b>The Joint Commission</b> The public may contact The Joint Commission’s Office of Quality and Patient Safety to report any concerns or register complaints about a Joint Commission accredited health care organization.</p> <p>Report a Patient Safety Concern or File a Complaint   The Joint Commission Office of Quality and Patient Safety The Joint Commission Online Form (NEW Incident): <a href="https://apps.jointcommission.org/QMSInternet/IncidentEntry.aspx">https://apps.jointcommission.org/QMSInternet/IncidentEntry.aspx</a> Online Form (UPDATE or ASK Question on Previous Incident Submitted – Incident Number is Required): <a href="https://apps.jointcommission.org/QMSInternet/IncidentUpdate.aspx">https://apps.jointcommission.org/QMSInternet/IncidentUpdate.aspx</a> Mail to: Office of Quality and Patient Safety The Joint Commission One Renaissance Boulevard Oakbrook Terrace, Illinois 60181</p>	<p>If a patient or family member wishes to lodge a formal complaint with the Washington State Department of Health, they may do so by mail, online form, or Email Address: Washington State Department of Health Health Systems Quality Assurance Complaint Intake P.O. Box 47857 Olympia, WA 98504-7857 Form: <a href="https://fortress.wa.gov/doh/providercredentialsearch/ComplaintIntakeForm.aspx">https://fortress.wa.gov/doh/providercredentialsearch/ComplaintIntakeForm.aspx</a> Email Address: <a href="mailto:hsqacomplaintintake@doh.wa.gov">hsqacomplaintintake@doh.wa.gov</a></p>

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<p><b>Providence St. Joseph Hospital</b></p>	<p>Providence St. Joseph Hospital INWA Clinical Risk &amp; Patient Relations Email Address: <a href="mailto:wecare@providence.org">wecare@providence.org</a> Phone Number: 509-685-5491</p>	<p><b>The Joint Commission</b> The public may contact The Joint Commission’s Office of Quality and Patient Safety to report any concerns or register complaints about a Joint Commission accredited health care organization.</p> <p>Report a Patient Safety Concern or File a Complaint   The Joint Commission Office of Quality and Patient Safety The Joint Commission Online Form (NEW Incident): <a href="https://apps.jointcommission.org/QMSInternet/IncidentEntry.aspx">https://apps.jointcommission.org/QMSInternet/IncidentEntry.aspx</a> Online Form (UPDATE or ASK Question on Previous Incident Submitted – Incident Number is Required): <a href="https://apps.jointcommission.org/QMSInternet/IncidentUpdate.aspx">https://apps.jointcommission.org/QMSInternet/IncidentUpdate.aspx</a> Mail to: Office of Quality and Patient Safety The Joint Commission One Renaissance Boulevard Oakbrook Terrace, Illinois 60181</p>	<p>If a patient or family member wishes to lodge a formal complaint with the Washington State Department of Health, they may do so by mail, online form, or Email Address: Washington State Department of Health Health Systems Quality Assurance Complaint Intake P.O. Box 47857 Olympia, WA 98504-7857 Form: <a href="https://fortress.wa.gov/doh/providercREDENTIALSEARCH/ComplaintIntakeForm.aspx">https://fortress.wa.gov/doh/providercREDENTIALSEARCH/ComplaintIntakeForm.aspx</a> Email Address: <a href="mailto:hsqacomplaintintake@doh.wa.gov">hsqacomplaintintake@doh.wa.gov</a></p>
<p><b>Providence St. Luke's Rehabilitation Center</b></p>	<p>Providence St. Luke's Rehabilitation Center INWA Clinical Risk &amp; Patient Relations Email Address: <a href="mailto:wecare@providence.org">wecare@providence.org</a> Phone Number: 509-473-6980</p>	<p><b>The Joint Commission</b> The public may contact The Joint Commission’s Office of Quality and Patient Safety to report any concerns or register complaints about a Joint Commission accredited health care organization.</p> <p>Report a Patient Safety Concern or File a Complaint   The Joint Commission Office of Quality and Patient Safety The Joint Commission Online Form (NEW Incident): <a href="https://apps.jointcommission.org/QMSInternet/IncidentEntry.aspx">https://apps.jointcommission.org/QMSInternet/IncidentEntry.aspx</a> Online Form (UPDATE or ASK Question on Previous Incident Submitted – Incident Number is Required): <a href="https://apps.jointcommission.org/QMSInternet/IncidentUpdate.aspx">https://apps.jointcommission.org/QMSInternet/IncidentUpdate.aspx</a> Mail to: Office of Quality and Patient Safety The Joint Commission One Renaissance Boulevard Oakbrook Terrace, Illinois 60181</p>	<p>If a patient or family member wishes to lodge a formal complaint with the Washington State Department of Health, they may do so by mail, online form, or Email Address: Washington State Department of Health Health Systems Quality Assurance Complaint Intake P.O. Box 47857 Olympia, WA 98504-7857 Form: <a href="https://fortress.wa.gov/doh/providercREDENTIALSEARCH/ComplaintIntakeForm.aspx">https://fortress.wa.gov/doh/providercREDENTIALSEARCH/ComplaintIntakeForm.aspx</a> Email Address: <a href="mailto:hsqacomplaintintake@doh.wa.gov">hsqacomplaintintake@doh.wa.gov</a></p>

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<b>Providence St. Mary Medical Center</b>	Providence St. Mary Medical Center Quality Department Email Address: patient.concerns@providence.org Phone Number: 509-897-5866	<b>The Joint Commission</b> The public may contact The Joint Commission’s Office of Quality and Patient Safety to report any concerns or register complaints about a Joint Commission accredited health care organization.  Report a Patient Safety Concern or File a Complaint   The Joint Commission Office of Quality and Patient Safety The Joint Commission Online Form (NEW Incident): <a href="https://apps.jointcommission.org/QMSInternet/IncidentEntry.aspx">https://apps.jointcommission.org/QMSInternet/IncidentEntry.aspx</a> Online Form (UPDATE or ASK Question on Previous Incident Submitted – Incident Number is Required): <a href="https://apps.jointcommission.org/QMSInternet/IncidentUpdate.aspx">https://apps.jointcommission.org/QMSInternet/IncidentUpdate.aspx</a> Mail to: Office of Quality and Patient Safety The Joint Commission One Renaissance Boulevard Oakbrook Terrace, Illinois 60181	If a patient or family member wishes to lodge a formal complaint with the Washington State Department of Health, they may do so by mail, online form, or Email Address: Washington State Department of Health Health Systems Quality Assurance Complaint Intake P.O. Box 47857 Olympia, WA 98504-7857 Form: <a href="https://fortress.wa.gov/doh/providercREDENTIALSEARCH/ComplaintIntakeForm.aspx">https://fortress.wa.gov/doh/providercREDENTIALSEARCH/ComplaintIntakeForm.aspx</a> Email Address: <a href="mailto:hsqacomplaintintake@doh.wa.gov">hsqacomplaintintake@doh.wa.gov</a>