Hospital	Hospital Contact Information	Accreditation Contact Information	State Health Department Contact Information
Providence	Providence Hood	The Joint Commission	If a patient or family member
Hood River	River Memorial	The public may contact The Joint	wishes to lodge a formal
Memorial	Hospital	Commission's Office of Quality and Patient	complaint with the Oregon
Hospital	Customer Care Team	Safety to report any concerns or register	Health Authority, they may do
	Phone Number: 503-	complaints about a Joint Commission	so by mail, email, phone or fax:
	962-1275/ 855-360-	accredited health care organization.	Oregon Health Authority
	3463		Health Care Regulation and
		Report a Patient Safety Concern or File a	Quality Improvement
		Complaint The Joint Commission	P.O. Box 14450
		Office of Quality and Patient Safety	Portland, OR 97293
		The Joint Commission	Phone: 971-673-0540
		Online Form (NEW Incident):	Fax: 971-673-0556
		https://apps.jointcommission.org/QMSInte	Email Address:
		rnet/IncidentEntry.aspx	mailbox.hclc@odhsoha.oregon.g
		Online Form (UPDATE or ASK Question on	ov
		Previous Incident Submitted – Incident	
		Number is Required): https://apps.jointcommission.org/QMSInte	
		rnet/IncidentUpdate.aspx	
		Mail to:	
		Office of Quality and Patient Safety	
		The Joint Commission	
		One Renaissance Boulevard	
		Oakbrook Terrace, Illinois 60181	
Providence	Providence Medford	The Joint Commission	If a patient or family member
Medford	Medical Center	The public may contact The Joint	wishes to lodge a formal
Medical	Customer Care Team	Commission's Office of Quality and Patient	complaint with the Oregon
Center	Phone Number: 503-	Safety to report any concerns or register	Health Authority, they may do
	962-1275/ 855-360-	complaints about a Joint Commission	so by mail, email, phone or fax:
	3463	accredited health care organization.	Oregon Health Authority
		December Delical Cafel Conservation 5th a	Health Care Regulation and
		Report a Patient Safety Concern or File a	Quality Improvement
		Complaint The Joint Commission	P.O. Box 14450
		Office of Quality and Patient Safety The Joint Commission	Portland, OR 97293 Phone: 971-673-0540
		Online Form (NEW Incident):	Fax: 971-673-0556
		https://apps.jointcommission.org/QMSInte	Email Address:
		rnet/IncidentEntry.aspx	mailbox.hclc@odhsoha.oregon.g
		Online Form (UPDATE or ASK Question on	ov
		Previous Incident Submitted – Incident	
		Number is Required):	
		https://apps.jointcommission.org/QMSInte	
		rnet/IncidentUpdate.aspx	
		Mail to:	
		Office of Quality and Patient Safety	
		The Joint Commission	
		One Renaissance Boulevard	
		Oakbrook Terrace, Illinois 60181	

Hospital	Hospital Contact Information	Accreditation Contact Information	State Health Department Contact Information
Providence Milwaukie Hospital	Providence Milwaukie Hospital Customer Care Team Phone Number: 503- 962-1275/ 855-360- 3463	The Joint Commission The public may contact The Joint Commission's Office of Quality and Patient Safety to report any concerns or register complaints about a Joint Commission accredited health care organization. Report a Patient Safety Concern or File a Complaint The Joint Commission Office of Quality and Patient Safety The Joint Commission Online Form (NEW Incident): https://apps.jointcommission.org/QMSInte rnet/IncidentEntry.aspx Online Form (UPDATE or ASK Question on Previous Incident Submitted – Incident Number is Required): https://apps.jointcommission.org/QMSInte rnet/IncidentUpdate.aspx Mail to: Office of Quality and Patient Safety The Joint Commission One Renaissance Boulevard	If a patient or family member wishes to lodge a formal complaint with the Oregon Health Authority, they may do so by mail, email, phone or fax: Oregon Health Authority Health Care Regulation and Quality Improvement P.O. Box 14450 Portland, OR 97293 Phone: 971-673-0540 Fax: 971-673-0556 Email Address: mailbox.hclc@odhsoha.oregon.g ov
Providence Newberg Medical Center	Providence Newberg Medical Center Customer Care Team Phone Number: 503- 962-1275/ 855-360- 3463	Oakbrook Terrace, Illinois 60181 The Joint Commission The public may contact The Joint Commission's Office of Quality and Patient Safety to report any concerns or register complaints about a Joint Commission accredited health care organization. Report a Patient Safety Concern or File a Complaint The Joint Commission Office of Quality and Patient Safety The Joint Commission Online Form (NEW Incident): https://apps.jointcommission.org/QMSInte rnet/IncidentEntry.aspx Online Form (UPDATE or ASK Question on Previous Incident Submitted – Incident Number is Required): https://apps.jointcommission.org/QMSInte rnet/IncidentUpdate.aspx Mail to: Office of Quality and Patient Safety The Joint Commission One Renaissance Boulevard Oakbrook Terrace, Illinois 60181	If a patient or family member wishes to lodge a formal complaint with the Oregon Health Authority, they may do so by mail, email, phone or fax: Oregon Health Authority Health Care Regulation and Quality Improvement P.O. Box 14450 Portland, OR 97293 Phone: 971-673-0540 Fax: 971-673-0556 Email Address: mailbox.hclc@odhsoha.oregon.g ov

Hospital	Hospital Contact Information	Accreditation Contact Information	State Health Department Contact Information
Providence Portland Medical Center	Providence Portland Medical Center Customer Care Team Phone Number: 503- 962-1275/ 855-360- 3463	The Joint Commission The public may contact The Joint Commission's Office of Quality and Patient Safety to report any concerns or register complaints about a Joint Commission accredited health care organization. Report a Patient Safety Concern or File a Complaint The Joint Commission Office of Quality and Patient Safety The Joint Commission Online Form (NEW Incident): https://apps.jointcommission.org/QMSInte rnet/IncidentEntry.aspx Online Form (UPDATE or ASK Question on Previous Incident Submitted — Incident Number is Required): https://apps.jointcommission.org/QMSInte rnet/IncidentUpdate.aspx Mail to:	If a patient or family member wishes to lodge a formal complaint with the Oregon Health Authority, they may do so by mail, email, phone or fax: Oregon Health Authority Health Care Regulation and Quality Improvement P.O. Box 14450 Portland, OR 97293 Phone: 971-673-0540 Fax: 971-673-0556 Email Address: mailbox.hclc@odhsoha.oregon.g ov
		Office of Quality and Patient Safety The Joint Commission One Renaissance Boulevard Oakbrook Terrace, Illinois 60181	
Providence Seaside Hospital	Providence Seaside Hospital Customer Care Team Phone Number: 503- 962-1275/ 855-360- 3463	The Joint Commission The public may contact The Joint Commission's Office of Quality and Patient Safety to report any concerns or register complaints about a Joint Commission accredited health care organization. Report a Patient Safety Concern or File a Complaint The Joint Commission Office of Quality and Patient Safety The Joint Commission Online Form (NEW Incident): https://apps.jointcommission.org/QMSInte rnet/IncidentEntry.aspx Online Form (UPDATE or ASK Question on Previous Incident Submitted — Incident Number is Required): https://apps.jointcommission.org/QMSInte rnet/IncidentUpdate.aspx Mail to: Office of Quality and Patient Safety The Joint Commission One Renaissance Boulevard Oakbrook Terrace, Illinois 60181	If a patient or family member wishes to lodge a formal complaint with the Oregon Health Authority, they may do so by mail, email, phone or fax: Oregon Health Authority Health Care Regulation and Quality Improvement P.O. Box 14450 Portland, OR 97293 Phone: 971-673-0540 Fax: 971-673-0556 Email Address: mailbox.hclc@odhsoha.oregon.g ov

Hospital	Hospital Contact Information	Accreditation Contact Information	State Health Department Contact Information
Providence St. Vincent Medical Center	Providence St. Vincent Medical Center Customer Care Team Phone Number: 503- 962-1275/ 855-360- 3463	The Joint Commission The public may contact The Joint Commission's Office of Quality and Patient Safety to report any concerns or register complaints about a Joint Commission accredited health care organization. Report a Patient Safety Concern or File a Complaint The Joint Commission Office of Quality and Patient Safety The Joint Commission Online Form (NEW Incident): https://apps.jointcommission.org/QMSInte rnet/IncidentEntry.aspx Online Form (UPDATE or ASK Question on Previous Incident Submitted — Incident Number is Required): https://apps.jointcommission.org/QMSInte rnet/IncidentUpdate.aspx Mail to: Office of Quality and Patient Safety The Joint Commission One Renaissance Boulevard	If a patient or family member wishes to lodge a formal complaint with the Oregon Health Authority, they may do so by mail, email, phone or fax: Oregon Health Authority Health Care Regulation and Quality Improvement P.O. Box 14450 Portland, OR 97293 Phone: 971-673-0540 Fax: 971-673-0556 Email Address: mailbox.hclc@odhsoha.oregon.g ov
Providence Willamette Falls Medical Center	Providence Willamette Falls Medical Center Customer Care Team Phone Number: 503- 962-1275/855-360- 3463	The Joint Commission The public may contact The Joint Commission's Office of Quality and Patient Safety to report any concerns or register complaints about a Joint Commission accredited health care organization. Report a Patient Safety Concern or File a Complaint The Joint Commission Office of Quality and Patient Safety The Joint Commission Online Form (NEW Incident): https://apps.jointcommission.org/QMSInte rnet/IncidentEntry.aspx Online Form (UPDATE or ASK Question on Previous Incident Submitted – Incident Number is Required): https://apps.jointcommission.org/QMSInte rnet/IncidentUpdate.aspx Mail to: Office of Quality and Patient Safety The Joint Commission One Renaissance Boulevard Oakbrook Terrace, Illinois 60181	If a patient or family member wishes to lodge a formal complaint with the Oregon Health Authority, they may do so by mail, email, phone or fax: Oregon Health Authority Health Care Regulation and Quality Improvement P.O. Box 14450 Portland, OR 97293 Phone: 971-673-0540 Fax: 971-673-0556 Email Address: mailbox.hclc@odhsoha.oregon.g ov