

Hospital	Hospital Contact Information	Accreditation Contact Information	State Health Department Contact Information
Covenant Health Hobbs Hospital	Covenant Health Hobbs Hospital Patient Experience Email Address: CHHexperience@providence.org Phone Number: 575-492-5286	<p><b>The Joint Commission</b>            The public may contact The Joint Commission's Office of Quality and Patient Safety to report any concerns or register complaints about a Joint Commission accredited health care organization.</p> <p>Report a Patient Safety Concern or File a Complaint   The Joint Commission Office of Quality and Patient Safety            The Joint Commission            Online Form (NEW Incident):  <a href="https://apps.jointcommission.org/QMSInternet/IncidentEntry.aspx">https://apps.jointcommission.org/QMSInternet/IncidentEntry.aspx</a>            Online Form (UPDATE or ASK Question on Previous Incident Submitted – Incident Number is Required):  <a href="https://apps.jointcommission.org/QMSInternet/IncidentUpdate.aspx">https://apps.jointcommission.org/QMSInternet/IncidentUpdate.aspx</a>            Mail to:            Office of Quality and Patient Safety            The Joint Commission            One Renaissance Boulevard            Oakbrook Terrace, Illinois 60181</p>	<p>If a patient or family member wishes to lodge a formal complaint with the New Mexico Department of Public Health and Human Services Quality Assurance Division, they may do so by mail, email, phone or fax:</p> <p><b>New Mexico Department of Public Health and Human Services Quality Assurance Division</b>            ATTN: DHI Complaint Unit            PO Box 26110            Santa Fe, NM 87505            Phone Number: 1-800-752-8649            Online Form:  <a href="https://www.nmhealth.org/resource/view/1004/">https://www.nmhealth.org/resource/view/1004/</a></p>