

Hospital	Hospital Contact Information	Accreditation Contact Information	State Health Department Contact Information
<p>Healdsburg Hospital Providence</p>	<p>Healdsburg Hospital Providence Quality Clinical Excellence Email Address: HHQualityClinicalExcellence@providence.org Phone Number: 707-431-6370</p>	<p>The Joint Commission The public may contact The Joint Commission’s Office of Quality and Patient Safety to report any concerns or register complaints about a Joint Commission accredited health care organization.</p> <p>Report a Patient Safety Concern or File a Complaint The Joint Commission Office of Quality and Patient Safety The Joint Commission Online Form (NEW Incident): https://apps.jointcommission.org/QMSInternet/IncidentEntry.aspx Online Form (UPDATE or ASK Question on Previous Incident Submitted – Incident Number is Required): https://apps.jointcommission.org/QMSInternet/IncidentUpdate.aspx Mail to: Office of Quality and Patient Safety The Joint Commission One Renaissance Boulevard Oakbrook Terrace, Illinois 60181</p>	<p>If a patient or family member wishes to lodge a formal complaint with the California Department of Public Health, they may do so by mail, email, phone or fax: California Department of Public Health Santa Rosa District Office 2170 Northpoint Parkway Santa Rosa, CA 95407 Phone: 707-576-6775 Fax: 707-576-2037 Online Form: https://www.cdph.ca.gov/programs/chcq/lcp/calhealthfind</p>
<p>Petaluma Valley Hospital Providence</p>	<p>Petaluma Valley Hospital Providence Patient Relations Email Address: patientrelations@stjoe.org Phone Number: 707-778-2887</p>	<p>The Joint Commission The public may contact The Joint Commission’s Office of Quality and Patient Safety to report any concerns or register complaints about a Joint Commission accredited health care organization.</p> <p>Report a Patient Safety Concern or File a Complaint The Joint Commission Office of Quality and Patient Safety The Joint Commission Online Form (NEW Incident): https://apps.jointcommission.org/QMSInternet/IncidentEntry.aspx Online Form (UPDATE or ASK Question on Previous Incident Submitted – Incident Number is Required): https://apps.jointcommission.org/QMSInternet/IncidentUpdate.aspx Mail to: Office of Quality and Patient Safety The Joint Commission One Renaissance Boulevard Oakbrook Terrace, Illinois 60181</p>	<p>If a patient or family member wishes to lodge a formal complaint with the California Department of Public Health, they may do so by mail, email, phone or fax: California Department of Public Health Santa Rosa District Office 2170 Northpoint Parkway Santa Rosa, CA 95407 Phone: 707-576-6775 Fax: 707-576-2037 Online Form: https://www.cdph.ca.gov/programs/chcq/lcp/calhealthfind</p>

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Providence Queen of the Valley Hospital	Providence Queen of the Valley Hospital Patient Relations Email Address: patientrelations_QVMC@providence.org Phone Number: 707-252-4411 ext. 2623	The Joint Commission The public may contact The Joint Commission’s Office of Quality and Patient Safety to report any concerns or register complaints about a Joint Commission accredited health care organization. Report a Patient Safety Concern or File a Complaint The Joint Commission Office of Quality and Patient Safety The Joint Commission Online Form (NEW Incident): https://apps.jointcommission.org/QMSInet/IncidentEntry.aspx Online Form (UPDATE or ASK Question on Previous Incident Submitted – Incident Number is Required): https://apps.jointcommission.org/QMSInet/IncidentUpdate.aspx Mail to: Office of Quality and Patient Safety The Joint Commission One Renaissance Boulevard Oakbrook Terrace, Illinois 60181	If a patient or family member wishes to lodge a formal complaint with the California Department of Public Health, they may do so by mail, email, phone or fax: California Department of Public Health Santa Rosa District Office 2170 Northpoint Parkway Santa Rosa, CA 95407 Phone: 707-576-6775 Fax: 707-576-2037 Online Form: https://www.cdph.ca.gov/programs/chcq/lcp/calhealthfind
Providence Redwood Memorial Hospital	Providence Redwood Memorial Hospital Patient Relations Phone Number: 707-445-8121 ext. 5810	The Joint Commission The public may contact The Joint Commission’s Office of Quality and Patient Safety to report any concerns or register complaints about a Joint Commission accredited health care organization. Report a Patient Safety Concern or File a Complaint The Joint Commission Office of Quality and Patient Safety The Joint Commission Online Form (NEW Incident): https://apps.jointcommission.org/QMSInet/IncidentEntry.aspx Online Form (UPDATE or ASK Question on Previous Incident Submitted – Incident Number is Required): https://apps.jointcommission.org/QMSInet/IncidentUpdate.aspx Mail to: Office of Quality and Patient Safety The Joint Commission One Renaissance Boulevard Oakbrook Terrace, Illinois 60181	If a patient or family member wishes to lodge a formal complaint with the California Department of Public Health, they may do so by mail, email, phone or fax: California Department of Public Health Santa Rosa District Office 2170 Northpoint Parkway Santa Rosa, CA 95407 Phone: 707-576-6775 Fax: 707-576-2037 Online Form: https://www.cdph.ca.gov/programs/chcq/lcp/calhealthfind

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Providence Santa Rosa Memorial Hospital	Providence Santa Rosa Memorial Hospital Patient Relations Email Address: patientrelations@stjoe.org Phone Number: 707-547-4647	The Joint Commission The public may contact The Joint Commission’s Office of Quality and Patient Safety to report any concerns or register complaints about a Joint Commission accredited health care organization. Report a Patient Safety Concern or File a Complaint The Joint Commission Office of Quality and Patient Safety The Joint Commission Online Form (NEW Incident): https://apps.jointcommission.org/QMSInet/IncidentEntry.aspx Online Form (UPDATE or ASK Question on Previous Incident Submitted – Incident Number is Required): https://apps.jointcommission.org/QMSInet/IncidentUpdate.aspx Mail to: Office of Quality and Patient Safety The Joint Commission One Renaissance Boulevard Oakbrook Terrace, Illinois 60181	If a patient or family member wishes to lodge a formal complaint with the California Department of Public Health, they may do so by mail, email, phone or fax: California Department of Public Health Santa Rosa District Office 2170 Northpoint Parkway Santa Rosa, CA 95407 Phone: 707-576-6775 Fax: 707-576-2037 Online Form: https://www.cdph.ca.gov/programs/chcq/lcp/calhealthfind
Providence St. Joseph Hospital Eureka	Providence St. Joseph Hospital Eureka Patient Relations Phone Number: 707-445-8121 ext. 5810	The Joint Commission The public may contact The Joint Commission’s Office of Quality and Patient Safety to report any concerns or register complaints about a Joint Commission accredited health care organization. Report a Patient Safety Concern or File a Complaint The Joint Commission Office of Quality and Patient Safety The Joint Commission Online Form (NEW Incident): https://apps.jointcommission.org/QMSInet/IncidentEntry.aspx Online Form (UPDATE or ASK Question on Previous Incident Submitted – Incident Number is Required): https://apps.jointcommission.org/QMSInet/IncidentUpdate.aspx Mail to: Office of Quality and Patient Safety The Joint Commission One Renaissance Boulevard Oakbrook Terrace, Illinois 60181	If a patient or family member wishes to lodge a formal complaint with the California Department of Public Health, they may do so by mail, email, phone or fax: California Department of Public Health Santa Rosa District Office 2170 Northpoint Parkway Santa Rosa, CA 95407 Phone: 707-576-6775 Fax: 707-576-2037 Online Form: https://www.cdph.ca.gov/programs/chcq/lcp/calhealthfind

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Providence Cedars-Sinai Tarzana Medical Center	Providence Cedars-Sinai Tarzana Medical Center Care Concern Line Phone Number: 818-798-6499	<p>The Joint Commission The public may contact The Joint Commission’s Office of Quality and Patient Safety to report any concerns or register complaints about a Joint Commission accredited health care organization.</p> <p>Report a Patient Safety Concern or File a Complaint The Joint Commission Office of Quality and Patient Safety The Joint Commission Online Form (NEW Incident): https://apps.jointcommission.org/QMSInet/IncidentEntry.aspx Online Form (UPDATE or ASK Question on Previous Incident Submitted – Incident Number is Required): https://apps.jointcommission.org/QMSInet/IncidentUpdate.aspx Mail to: Office of Quality and Patient Safety The Joint Commission One Renaissance Boulevard Oakbrook Terrace, Illinois 60181</p>	<p>If a patient or family member wishes to lodge a formal complaint with the California Department of Public Health, they may do so by mail, email, phone or fax: California Department of Public Health Los Angeles District Office 3400 Aerojet Ave, Suite 323 El Monte, CA 91731 Phone: 626-312-1135 Fax: 626-927-9293 Online Form: https://www.cdph.ca.gov/programs/chcq/lcp/calhealthfind</p>
Providence Holy Cross Medical Center	Providence Holy Cross Medical Center Patient Relations Email Address: HCPatientRelations@Providence.org Phone Number: 818-496-4792	<p>The Joint Commission The public may contact The Joint Commission’s Office of Quality and Patient Safety to report any concerns or register complaints about a Joint Commission accredited health care organization.</p> <p>Report a Patient Safety Concern or File a Complaint The Joint Commission Office of Quality and Patient Safety The Joint Commission Online Form (NEW Incident): https://apps.jointcommission.org/QMSInet/IncidentEntry.aspx Online Form (UPDATE or ASK Question on Previous Incident Submitted – Incident Number is Required): https://apps.jointcommission.org/QMSInet/IncidentUpdate.aspx Mail to: Office of Quality and Patient Safety The Joint Commission One Renaissance Boulevard Oakbrook Terrace, Illinois 60181</p>	<p>If a patient or family member wishes to lodge a formal complaint with the California Department of Public Health, they may do so by mail, email, phone or fax: California Department of Public Health Los Angeles District Office 3400 Aerojet Ave, Suite 323 El Monte, CA 91731 Phone: 626-312-1135 Fax: 626-927-9293 Online Form: https://www.cdph.ca.gov/programs/chcq/lcp/calhealthfind</p>

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Providence Little Company of Mary Medical Center - San Pedro	Providence Little Company of Mary Medical Center - San Pedro Care Experience Department Email Address: patientexp@providence.org Phone Number: 310-514-5202	The Joint Commission The public may contact The Joint Commission’s Office of Quality and Patient Safety to report any concerns or register complaints about a Joint Commission accredited health care organization. Report a Patient Safety Concern or File a Complaint The Joint Commission Office of Quality and Patient Safety The Joint Commission Online Form (NEW Incident): https://apps.jointcommission.org/QMSInet/IncidentEntry.aspx Online Form (UPDATE or ASK Question on Previous Incident Submitted – Incident Number is Required): https://apps.jointcommission.org/QMSInet/IncidentUpdate.aspx Mail to: Office of Quality and Patient Safety The Joint Commission One Renaissance Boulevard Oakbrook Terrace, Illinois 60181	If a patient or family member wishes to lodge a formal complaint with the California Department of Public Health, they may do so by mail, email, phone or fax: California Department of Public Health Los Angeles District Office 3400 Aerojet Ave, Suite 323 El Monte, CA 91731 Phone: 626-312-1135 Fax: 626-927-9293 Online Form: https://www.cdph.ca.gov/programs/chcq/lcp/calhealthfind
Providence Little Company of Mary Medical Center - Torrance	Providence Little Company of Mary Medical Center - Torrance Care Experience Department Email Address: patientexp@providence.org Phone Number: 310-303-5079	The Joint Commission The public may contact The Joint Commission’s Office of Quality and Patient Safety to report any concerns or register complaints about a Joint Commission accredited health care organization. Report a Patient Safety Concern or File a Complaint The Joint Commission Office of Quality and Patient Safety The Joint Commission Online Form (NEW Incident): https://apps.jointcommission.org/QMSInet/IncidentEntry.aspx Online Form (UPDATE or ASK Question on Previous Incident Submitted – Incident Number is Required): https://apps.jointcommission.org/QMSInet/IncidentUpdate.aspx Mail to: Office of Quality and Patient Safety The Joint Commission One Renaissance Boulevard Oakbrook Terrace, Illinois 60181	If a patient or family member wishes to lodge a formal complaint with the California Department of Public Health, they may do so by mail, email, phone or fax: California Department of Public Health Los Angeles District Office 3400 Aerojet Ave, Suite 323 El Monte, CA 91731 Phone: 626-312-1135 Fax: 626-927-9293 Online Form: https://www.cdph.ca.gov/programs/chcq/lcp/calhealthfind

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<p>Providence Saint John's Health Center</p>	<p>Providence Saint John's Health Center Patient Relations Email Address: PatientRelationsatSaintJohns@providence.org Phone Number: 310-829-8478</p>	<p>The Joint Commission The public may contact The Joint Commission's Office of Quality and Patient Safety to report any concerns or register complaints about a Joint Commission accredited health care organization.</p> <p>Report a Patient Safety Concern or File a Complaint The Joint Commission Office of Quality and Patient Safety The Joint Commission Online Form (NEW Incident): https://apps.jointcommission.org/QMSInternet/IncidentEntry.aspx Online Form (UPDATE or ASK Question on Previous Incident Submitted – Incident Number is Required): https://apps.jointcommission.org/QMSInternet/IncidentUpdate.aspx Mail to: Office of Quality and Patient Safety The Joint Commission One Renaissance Boulevard Oakbrook Terrace, Illinois 60181</p>	<p>If a patient or family member wishes to lodge a formal complaint with the California Department of Public Health, they may do so by mail, email, phone or fax: California Department of Public Health Los Angeles District Office 3400 Aerojet Ave, Suite 323 El Monte, CA 91731 Phone: 626-312-1135 Fax: 626-927-9293 Online Form: https://www.cdph.ca.gov/programs/chcq/lcp/calhealthfind</p>
<p>Providence St. Joseph Medical Center</p>	<p>Providence St. Joseph Medical Center Patient Relations Email Address: psjmcfeedback@providence.org Phone Number: 818-847-4611</p>	<p>The Joint Commission The public may contact The Joint Commission's Office of Quality and Patient Safety to report any concerns or register complaints about a Joint Commission accredited health care organization.</p> <p>Report a Patient Safety Concern or File a Complaint The Joint Commission Office of Quality and Patient Safety The Joint Commission Online Form (NEW Incident): https://apps.jointcommission.org/QMSInternet/IncidentEntry.aspx Online Form (UPDATE or ASK Question on Previous Incident Submitted – Incident Number is Required): https://apps.jointcommission.org/QMSInternet/IncidentUpdate.aspx Mail to: Office of Quality and Patient Safety The Joint Commission One Renaissance Boulevard Oakbrook Terrace, Illinois 60181</p>	<p>If a patient or family member wishes to lodge a formal complaint with the California Department of Public Health, they may do so by mail, email, phone or fax: California Department of Public Health Los Angeles District Office 3400 Aerojet Ave, Suite 323 El Monte, CA 91731 Phone: 626-312-1135 Fax: 626-927-9293 Online Form: https://www.cdph.ca.gov/programs/chcq/lcp/calhealthfind</p>

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Providence Mission Hospital	Providence Mission Hospital Risk Management Email Address: MissionCares@stjoes.org Phone Number: 949-364-1400 ext. 2288	The Joint Commission The public may contact The Joint Commission’s Office of Quality and Patient Safety to report any concerns or register complaints about a Joint Commission accredited health care organization. Report a Patient Safety Concern or File a Complaint The Joint Commission Office of Quality and Patient Safety The Joint Commission Online Form (NEW Incident): https://apps.jointcommission.org/QMSInternet/IncidentEntry.aspx Online Form (UPDATE or ASK Question on Previous Incident Submitted – Incident Number is Required): https://apps.jointcommission.org/QMSInternet/IncidentUpdate.aspx Mail to: Office of Quality and Patient Safety The Joint Commission One Renaissance Boulevard Oakbrook Terrace, Illinois 60181	If a patient or family member wishes to lodge a formal complaint with the California Department of Public Health, they may do so by mail, email, phone or fax: California Department of Public Health Orange County District Office 681 S. Parker Street, Suite 200 Orange, CA 92868 Phone: 714-567-2906 Fax: 714-567-2815 Online Form: https://www.cdph.ca.gov/programs/chcq/lcp/calhealthfind
Providence St. Joseph Hospital Orange	Providence St. Joseph Hospital Orange Patient Relations Email Address: SJO-PatientRelations@stjoe.org Phone Number: 714-771-8000 ext. 11000	The Joint Commission The public may contact The Joint Commission’s Office of Quality and Patient Safety to report any concerns or register complaints about a Joint Commission accredited health care organization. Report a Patient Safety Concern or File a Complaint The Joint Commission Office of Quality and Patient Safety The Joint Commission Online Form (NEW Incident): https://apps.jointcommission.org/QMSInternet/IncidentEntry.aspx Online Form (UPDATE or ASK Question on Previous Incident Submitted – Incident Number is Required): https://apps.jointcommission.org/QMSInternet/IncidentUpdate.aspx Mail to: Office of Quality and Patient Safety The Joint Commission One Renaissance Boulevard Oakbrook Terrace, Illinois 60181	If a patient or family member wishes to lodge a formal complaint with the California Department of Public Health, they may do so by mail, email, phone or fax: California Department of Public Health Orange County District Office 681 S. Parker Street, Suite 200 Orange, CA 92868 Phone: 714-567-2906 Fax: 714-567-2815 Online Form: https://www.cdph.ca.gov/programs/chcq/lcp/calhealthfind

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Providence St. Jude Medical Center	Providence St. Jude Medical Center Patient Relations Email Address: StJudePatientExperience@providence.org Phone Number: 714-992-3000 ext. 3749	The Joint Commission The public may contact The Joint Commission’s Office of Quality and Patient Safety to report any concerns or register complaints about a Joint Commission accredited health care organization. Report a Patient Safety Concern or File a Complaint The Joint Commission Office of Quality and Patient Safety The Joint Commission Online Form (NEW Incident): https://apps.jointcommission.org/QMSInternet/IncidentEntry.aspx Online Form (UPDATE or ASK Question on Previous Incident Submitted – Incident Number is Required): https://apps.jointcommission.org/QMSInternet/IncidentUpdate.aspx Mail to: Office of Quality and Patient Safety The Joint Commission One Renaissance Boulevard Oakbrook Terrace, Illinois 60181	If a patient or family member wishes to lodge a formal complaint with the California Department of Public Health, they may do so by mail, email, phone or fax: California Department of Public Health Orange County District Office 681 S. Parker Street, Suite 200 Orange, CA 92868 Phone: 714-567-2906 Fax: 714-567-2815 Online Form: https://www.cdph.ca.gov/programs/chcq/lcp/calhealthfind
Providence St. Mary Medical Center	Providence St. Mary Medical Center Patient & Family Experience Email Address: SMMCpatientrelations@providence.org Phone Number: 760-946-8865	The Joint Commission The public may contact The Joint Commission’s Office of Quality and Patient Safety to report any concerns or register complaints about a Joint Commission accredited health care organization. Report a Patient Safety Concern or File a Complaint The Joint Commission Office of Quality and Patient Safety The Joint Commission Online Form (NEW Incident): https://apps.jointcommission.org/QMSInternet/IncidentEntry.aspx Online Form (UPDATE or ASK Question on Previous Incident Submitted – Incident Number is Required): https://apps.jointcommission.org/QMSInternet/IncidentUpdate.aspx Mail to: Office of Quality and Patient Safety The Joint Commission One Renaissance Boulevard Oakbrook Terrace, Illinois 60181	If a patient or family member wishes to lodge a formal complaint with the California Department of Public Health, they may do so by mail, email, phone or fax: California Department of Public Health San Bernardino District Office 464 West Fourth Street, Suite 529 San Bernardino, CA 92401 Phone: 909-383-4777 Fax: 909-888-2315 Online Form: https://www.cdph.ca.gov/programs/chcq/lcp/calhealthfind