

# Guidelines for Sacred Heart Children's Hospital Special Guests



Sacred Heart Children's Hospital welcomes special guests! These guidelines were developed to offer both you and our patients an enriching experience, while maintaining safety, privacy and infection control standards.

## Maximum size for visiting groups is ten.

- Larger tour or performance groups that can be split into smaller groups will be considered.
- A staff person from Family Support Services will escort you during your visit.
- All individuals interacting with patients **must be at least 16 years old**.
- We cannot predict or guarantee the number of children able to participate in an event or activity.
- Direct patient access is limited and must be evaluated upon receipt of application.
- **EVERYONE in your group must be healthy** — our patients often have weak immune systems and contact with someone who is ill could be harmful. (Includes fever, cold, rash, diarrhea, pink eye, headache or vomiting within 5 days. Anyone exposed to chickenpox within the previous 3 weeks may not come into a patient care area.)

## Other things to keep in mind for your visit:

- Only costumed characters, entertainers and celebrities may enter patient rooms (and only with the parent/guardian's consent).
- Please avoid potentially frightening costumes, including devils, witches, angels or full facial clowns.
- Characters may **not** wear gloves and must wash hands upon entering/exiting all patient rooms.
- Pets or other animals must be approved in advance by the Family Support Services.
- **Costumes must be cleaned** before the performance.



## Patient interaction - have fun.

- Interaction with patients and families is encouraged, but please do not ask about a patient's diagnosis.
- Please be positive and respectful.

## Questions?

Please call:

509-474-2103

Guidelines for

# Media, Photos & Gifts



## Media Visits and Photography

Media Coverage for special visits may be appropriate in some cases, but can interfere with the patient's enjoyment of the event.

- Photography requests must be approved prior to the visit, as photographs require written parental consent.
- No media visitation is allowed without the direct supervision of the Public Relations Department. Please contact PR prior to the date of your visit at 509.474.3081.

## Gifts or Giveaways for the children

Handouts and giveaways for patients should follow Children's toy safety and gift guidelines (please confirm in advance with the Child Life Department).

### We can only accept new items.

- No items with sharp edges, or small breakable objects that potentially could be a choking hazard.
- No toys that represent violence.
- No food, candy or drinks.
- No latex balloons, please only bring Mylar.
- Please bring enough for every child you encounter, including siblings of our patients.



## Questions?

Please call:  
**509-474-2103**