ICD-10 Training for Non-Providers

Courses available in HealthStream

Basic General Awareness Training:

- PHS-SHS: ICD-10 General Awareness Training: This training will provide the audience a general familiarity with ICD-10 and discuss the impacts to Providence and our employees. The audience will come away with an understanding as to why we are switching to ICD-10. The audience will get a high level overview of the similarities and differences with ICD-10 and ICD-9, as well as dispel some of the myths. (This audience does not use ICD-10 in their daily work.)
- Just the Facts for ICD-10 for Providers: This module will convey the rationale behind ICD-10: What is ICD-10, when and why are we changing; Deconstructing an ICD-10 code (what's different?); how the transition affects your daily work and what's next.
- Procedural Documentation for Providers: What is ICD-10 PCS (Procedural Coding System)? Why the change to ICD-10 PCS? What Physicians needs to know about ICD-10 PCS? What's in it for Providers?
- DRGs and ICD-10: This module covers: (1) what is a DRG, and what are the components of a DRG, (2) why document appropriately and accurately, and how that affects a DRG, (3) examples of similar DRGs and the impact documentation has on them, and (4) the CDS/Coder/Provider relationship – teamwork

Advanced General Awareness Training:

- Office Staff Part 1 and Part 2; Physician Office Staff Outpatient Only Part 1 and Part 2: Smooths the interface between physicians and their office staff during the transition to ICD-10 CM/PCS. The goal is to motivate office staffs to move rapidly to provide billers with the necessary education and update IT systems, billing systems, etc. If the practice has no hospital component, ICD-10 PCS is irrelevant and does not warrant significant focus.
- Hospital Ancillary Services – Introduction: Provides an overview of ICD-10-CM/PCS for any hospital staff that requires basic understanding of ICD-10 CM/PCS.
- Physician Inpatient Services: Provides general information about the benefits of and dispels myths about ICD-10 CM/PCS. Physicians are introduced to the general structures of ICD 10-CM and ICD-10 PCS.
- Physician Outpatient Only Services: Provides general information about the benefits of and dispels myths about ICD-10 CM/PCS. Physicians are introduced to the general structures of ICD 10-CM and ICD-10 PCS.

EPIC Training

- **Epic 2010 Diagnosis Calculator: Basic Functionality for Outpatient:** This e-learning module outlines the Diagnosis Calculator functionality for the Ambulatory Provider. The module was produced by Epic and is not meant to reflect the configurations found in the Providence or Swedish Epic systems.
- **Epic 2010 Diagnosis Calculator: Inpatient Basic Discharge Navigator Workflow:** This course contains the Inpatient Diagnosis Calculator module for ICD-10 and Epic. There are 3 components to the training: Overview, scenario, and exercise.
- **Epic 2010 Diagnosis Calculator: ASAP Clinical Impressions Navigator:** At the conclusion, participants should be able to explain how ICD-10 requirements will affect entering a clinical impression; explain choices for entering a clinical impression after the transition to ICD-10; explain the unique circumstances whereby the diagnosis calculator will fire; effectively use the diagnosis calculator.
- **Epic 2010 Diagnosis Calculator: Inpatient Charge Capture:** At the conclusion, participants should be able to file charges to a patient, associate a diagnosis to a charge, use the diagnosis calculator for a more specific diagnosis.

Specific Training for Ancillary Staff

Provides ICD-10 training that is focused on specific ancillary service so that minimal time is spent on learning. Review ICD-10 CM/PCS code structure, top diagnoses and procedures, reimbursement of other I-10 risks, impacted I-10 chapters, summarize ICD-10 changes, documentation needs, and case studies per ancillary service.

- PHS-SHS: ICD-10 CM PCS Cancer Center
- PHS-SHS: ICD-10 CM PCS Cardiac Rehabilitation
- PHS-SHS: ICD-10 CM PCS Case Management
- PHS-SHS: ICD-10 CM PCS Home Health
- PHS-SHS: ICD-10 CM PCS Hospice
- PHS-SHS: ICD-10 CM PCS Nutrition and Dietetics
- PHS-SHS: ICD-10 CM PCS Outpatient Rehabilitation
- PHS-SHS: ICD-10 CM PCS Patient Financial Services
- PHS-SHS: ICD-10 CM PCS Pulmonary Lab
- PHS-SHS: ICD-10 CM PCS Radiology
- PHS-SHS: ICD-10 CM PCS Sleep Disorders
- PHS-SHS: ICD-10 CM PCS Wound Care

Information available on the Epic SharePoint site or the Standard Workflows Dial

EPIC Tips and Tricks (Tip Sheets)

- DMEs and DX Association
- Diagnosis Calculator Workflow Bulletin
- Editing Customized Smart Phrases
- ICD-10 Reporting Workbench Job Aid – coming soon
- Professional Billing ICD-10 Automated Dual Coding
- Hospital Billing Tip Sheet for Dual Coding
- Hospital Billing Contractors – HB Tip Sheet for Dual Coding