Installation Guide

How to Install Citrix Receiver on non-PSJH machines

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Introduction

Purpose

This document explains step by step how to install and configure the Citrix client to communicate with Providence environments from a "non-Providence" client. Additionally, it will provide with instructions how to configure and login to Providence Citrix environment, and include some helpful hints.

Audience

The document is written primarily for Providence users who will be installing the Citrix client on a non-Providence device.

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Downloading the Citrix Receiver

1. From a web browser, visit http://receiver.citrix.com. ***NOTE**: It should automatically, give you the option to download the appropriate client. For example, if you have a Mac, it should give the link to download the Mac client.*
2. Click on the "**Download Receiver for Windows**" link, refer to Figure 1. ***NOTE:** If the link doesn't take you to the correct OS Citrix client, you might need to I click on the "Where can I download Citrix Receiver on other platforms and devices" link (Figure 2).*

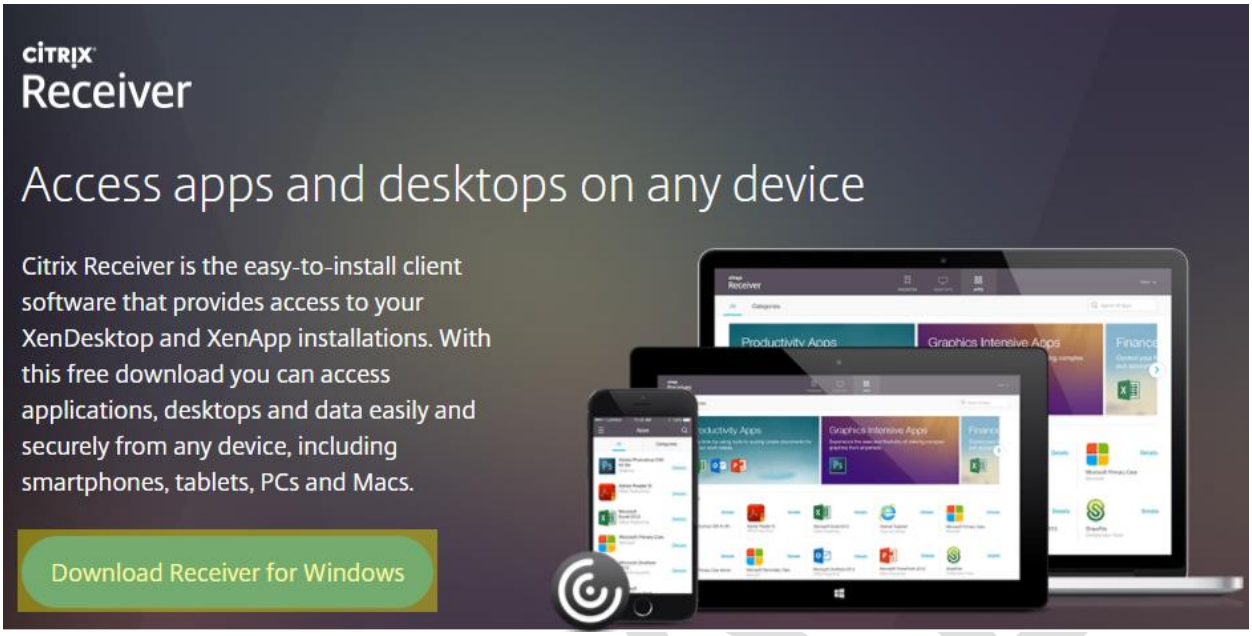

Figure 1 - Download Receiver for Windows

Figure 2- Download Receiver for other platforms

Installing the Citrix Receiver

1. Launch CitrixReceiver.exe and use the screenshots below as guidance for the installation.

*Figure 3- Select "**Start**"*

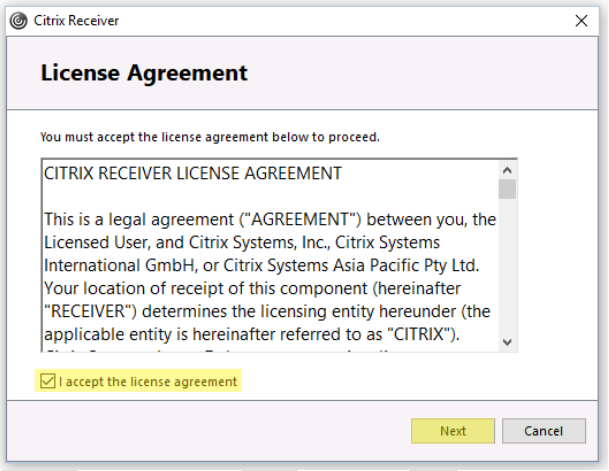

*Figure 4- Accept and select "**Next**"*

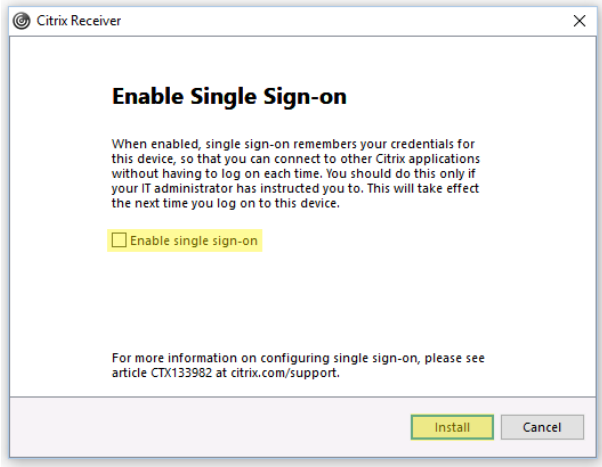

*Figure 5- Do not check "**Single Sign-On**"*

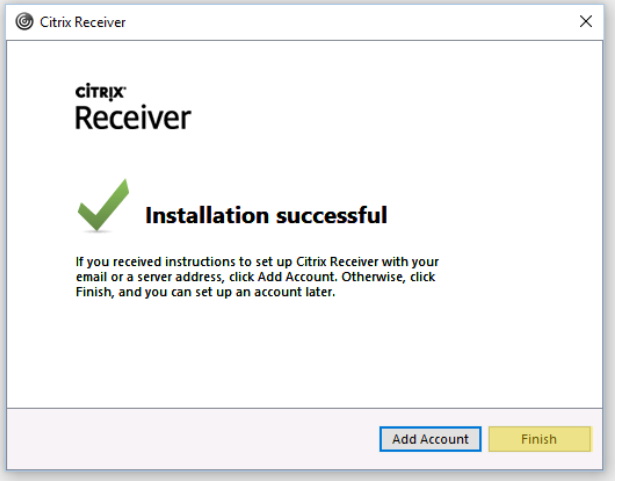

*Figure 6 - Select "**Finish**"*

Your installation of Citrix Receiver is now completed!

Proceed to the next page to learn how to connect to your applications.

How to connect:

Option #1 (preferred)

Connecting through StoreFront Using Internet Explorer

1. Now that Citrix Receiver is installed, you're ready to connect to your application. Please visit https://citrixapps.providence.org through your web browser. If prompted to remember username and password you must select NO. Do not cache your logon credentials!

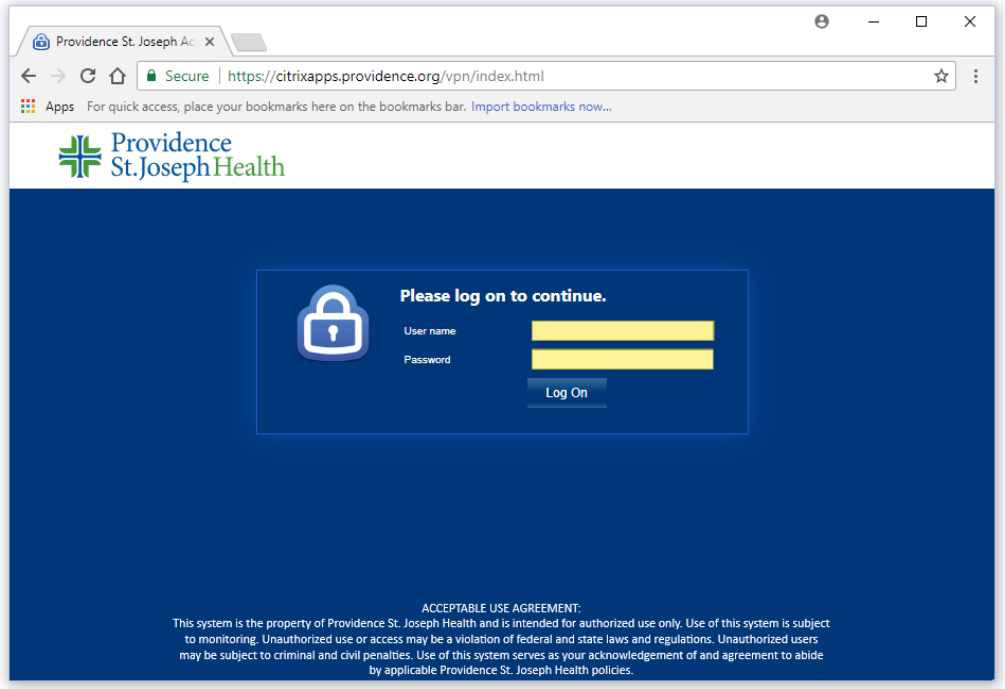

Figure 7 - Insert username and password

Useful Information

1. Notice the highlighted areas in Figure 11. The search box is especially helpful since some people may have more icons than others. If you are interested in Epic, you might type "OC" in the search box to easily display the "Hyperspace Prov OC" icon (which represents Oregon and California).

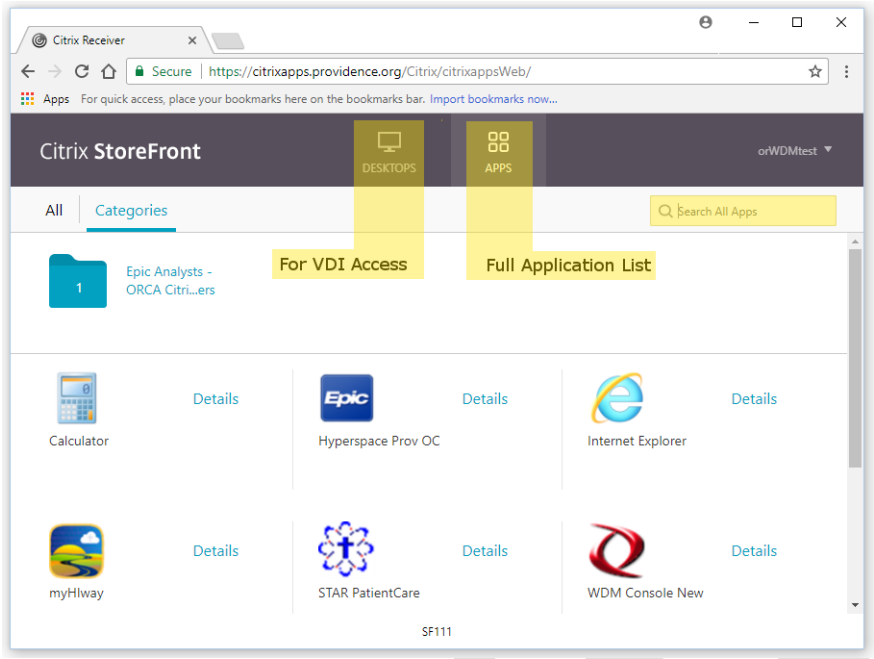

Figure 8- Useful Information

ophone Use

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