


# Providence South Bay Community

## 2020 Update to the Community Benefit Plan



 **Providence**  
Little Company of Mary  
Medical Center  
Torrance

 **Providence**  
Little Company of Mary  
Medical Center  
San Pedro

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## PREFACE

In accordance with Senate Bill 697, Community Benefit Legislation, Providence Little Company of Mary Medical Center San Pedro and Providence Little Company of Mary Medical Center Torrance submit this Joint Community Benefit Plan for 2020. Senate Bill 697 requires a not-for profit hospital in California to complete the following activities:

- Review and reaffirm its mission statement to ensure that its policies integrate and reflect the public interest in meeting its responsibilities as a not-for-profit organization
- Complete a community needs assessment every three years, evaluating the health needs of the community served by the hospital.
- File a community benefit update annually, documenting activities that the hospital has undertaken to address community needs within its mission and financial capacity; and to the extent practicable, assign and report the economic value of community benefit provided in furtherance of its plan.

## PROVIDENCE LITTLE COMPANY OF MARY: A BRIEF INTRODUCTION

For the Sisters of Little Company of Mary, the heritage of compassionately caring for the needs of others is reflected in the historical significance of their name: that small group of women who stood with Mary at the foot of the cross as her son, Jesus, lay dying. From the beginning, the Sisters' commitment to the poor and vulnerable has manifested itself through outreach to underserved communities and care for the sick and dying.

In 1982, Little Company of Mary Hospital voluntarily adopted a social accountability budget and, when the organization expanded to include San Pedro Hospital, the commitment continued. During the 1990's, the Sisters of Little Company of Mary recognized that across the American Province their diminishing numbers threatened to undo core mission commitments and, following a period of discernment in 1998, entered into a joint sponsor agreement with Providence. Today, the two Little Company of Mary Medical Centers share a common governing board and leadership team for the South Bay and are both part of Providence Saint Joseph Health (Providence).

### Providence Little Company of Mary Medical Centers San Pedro and Torrance

Providence Little Company of Mary Medical Centers San Pedro and Torrance provide the full spectrum of care from birth through end of life. While each medical center has its own unique character, both are known for providing the South Bay community with clinical excellence, sophisticated technology and care with a personal touch.

In addition to general medical, surgical and critical care services, the medical centers offer a number of specialty programs. Serving the community since 1960, PLCM Torrance offers minimally invasive surgical options using the advanced da Vinci® robotic surgery system and a cardiovascular center of excellence. It also houses a state-of-the-art maternity unit, complete with the county's first single-family level III neonatal intensive care unit to enhance parent-child bonding for even the most fragile of infants, as well as an on-site perinatal center that provides complete fetal diagnostic testing and genetic counseling.

For over 90 years, Providence Little Company of Mary Medical Center San Pedro has been a landmark, serving the community's needs with invaluable clinical services. In addition to establishing the South Bay's first Primary Stroke Center, the hospital offers specialty services such as chemical dependency and advanced rehabilitation therapy. The hospital's Sub Acute Care Center is one of California's largest subacute facilities, while the Center for Optimal Aging provides compassionate care for the elderly. In addition to offering advanced services and technology, both medical centers have received several accolades and national recognition. PLCM Torrance was recognized by U.S. News & World Report as one of California's best hospitals and as a World's Best Hospital by Newsweek. The Leapfrog Group, a National Patient Safety advocacy group, acknowledged both San Pedro and Torrance medical centers with the highest ranking of an "A" for safety five rating periods in a row. Finally, we are proud to have been named the "Best Hospital" in the South Bay by the Daily Breeze.

### Providence Saint Joseph Health

Providence St. Joseph Health is committed to improving the health of the communities it serves, especially for those who are poor and vulnerable. With 51 hospitals, 829 physician clinics, senior services, supportive housing and many other health and educational services, the health system and its partners employ more than 119,000 caregivers (employees) serving communities across seven Western

states – Alaska, California, Montana, New Mexico, Oregon, Texas and Washington. With system offices based in Renton, Wash., and Irvine, Calif., the Providence St. Joseph Health family of organizations works together to meet the needs of its communities, both today and into the future.

## SECTION 1: EXECUTIVE SUMMARY

### **Mission and Core Values**

Providence’s Mission statement and Core Values guide our commitment to improving the health of individuals and the communities we serve, especially those who are poor and vulnerable. The Mission permeates the everyday life of Providence Little Company of Mary and its Community Benefit Plan.

### **Definition of Community**

The two Providence South Bay Community medical centers, Providence Little Company of Mary Medical Center San Pedro and Providence Little Company of Mary Medical Center Torrance (hereafter Providence Little Company of Mary) share a common geography because of their close proximity to each other. The South Bay Community Service Area is composed of 16 distinct municipalities, and is a demographically and geographically diverse region stretching from El Segundo (North), to Carson (East), to the Port of Los Angeles (South), to the Pacific Ocean (West).

For purposes of the Community Benefit Plan, the South Bay Community is divided into the “Community Benefit Service Area” and the “Broader South Bay Service Area.” The Community Benefit Service Area was defined using the Community Need Index (CNI) mapping tool from Dignity Health and Truven Health Analytics. All communities with a score of 4 or greater on the scale were included. Communities identified as having higher need using the scale experience greater barriers to health care including income, cultural, educational, health insurance, and housing barriers. Areas identified as “Community Benefit Service Areas” include the neighborhoods and surrounding areas of Hawthorne, Lawndale, Gardena, Torrance (90501), Harbor City, San Pedro (90731), and Wilmington.

The Broader South Bay Service Area is the balance of communities within the Total Service Area of the two medical centers with a CNI score below 4. These areas are more resource-rich with a population on the higher end of the socioeconomic spectrum.

### **Identifying and Prioritizing Community Needs**

Providence Little Company of Mary (PLCM) conducts a Community Health Needs Assessment every three years, per SB697, and uses this assessment as the basis for identifying health needs. PLCM updated the needs assessment in 2019 using data from governmental and private agencies as well as consultation from the leaders of local non-profit agencies and feedback from local residents. The entire Community Health Needs Assessment is posted on the Providence website at:

<https://www.providence.org/about/annual-report/chna-and-chip-reports>

### **Community Benefit Plan Activities**

We seek to grow a healthier community by partnering and collaborating with residents and organizations in our community. Based on prioritized needs from the 2019 Community Health Needs Assessment, Providence staff developed four strategic initiatives that address eight of the ten prioritized health needs:

- 1) Strengthen Infrastructure of Continuum of Care for Patients Experiencing Homelessness
- 2) Improve Access to Health Care Services
- 3) Invest in Expansion of Community-Based Wellness and Activity Centers

#### 4) Train and Deploy a Workforce of Community Health Workers to Address Social Determinants of Health in Underserved Populations

Notable programs and services provided by the PLCM in calendar year 2020 to address community health needs include the following:

- **Wilmington Wellness and Activity Center:** The Wilmington Wellness and Activity Center gives children and adults in the Wilmington area a physical space to participate in free programs run by Providence, local volunteers and community partners that promote social connections among neighbors and help improve the health of the community.
- **Vasek Polak Health Clinic:** a clinic that provides an alternative to the emergency room for people who do not have insurance or have Medi-Cal. The clinic provides access to primary care and also acts as a walk-in clinic for treating uncomplicated minor illnesses. The clinic's goal is to care for the needs of the whole person. Patients receive free health education, referrals to low-cost social services and an on-site mental health therapist.
- **Partners for Healthy Kids:** a mobile pediatric clinic that offers free weekly immunizations at elementary and middle schools as well as health insurance enrollment and navigation assistance. We also partner with underserved high schools to provide sports physicals.
- **CalFresh and Health Insurance Program:** CHWs provide education about health insurance and food insecurity programs and assist with applications for Medi-Cal, Covered California and CalFresh
- **CHW Academy:** Training a workforce of Community Health Workers to address social determinants of health in underserved populations
- **CHW Homeless Navigators:** Hospital emergency department-based Community Health Workers that assist homeless patients with discharge to shelter or homeless service providers
- **Education and internship programs for nurses, physicians, psychologists, social workers, and allied health professionals.**

#### **Economic Value of Community Benefit Provided**

During calendar year 2020, the combined economic value of community benefit provided by both Providence Little Company of Mary Medical Center San Pedro and Providence Little Company of Mary Medical Center Torrance is at \$72,474,415 (includes Charity Care, Medi-Cal Shortfall and Community Benefit Services) with an additional \$68,914,174 in Medicare shortfall.

## SECTION 2: MISSION AND CORE VALUES

Providence's Mission Statement and the Core Values guide our organization's commitment to creating a healthier community and permeate the everyday life of the organization. The Mission Statement and Core Values are as follows:

### **Mission Statement**

As expressions of God's healing love, witnessed through the ministry of Jesus, we are steadfast in serving all, especially those who are poor and vulnerable.

### **Core Values**

#### *Compassion*

Jesus taught and healed with compassion for all. –Matthew 4:24

We reach out to those in need and offer comfort as Jesus did. We nurture the spiritual, emotional and physical well-being of one another and those we serve. Through our healing presence, we accompany those who suffer.

#### *Dignity*

All people have been created in the image of God. –Genesis 1:27

We value, encourage and celebrate the gifts in one another. We respect the inherent dignity and worth of every individual. We recognize each interaction as a sacred encounter.

#### *Justice*

Act with justice, love with kindness and walk humbly with your God. –Micah 6:8

We foster a culture that promotes unity and reconciliation. We strive to care wisely for our people, our resources and our earth. We stand in solidarity with the most vulnerable, working to remove the causes of oppression and promoting justice for all.

#### *Excellence*

Whatever you do, work at it with all your heart. –Colossians 3:23

We set the highest standards for ourselves and our ministries. Through transformation and innovation, we strive to improve the health and quality of life in our communities. We commit to compassionate, safe and reliable practices for the care of all.

#### *Integrity*

Let us love not merely with words or speech but with actions in truth. –1 John 3:18

We hold ourselves accountable to do the right things for the right reasons. We speak the truth with courage and respect. We pursue authenticity with humility and simplicity.



## SECTION 3: DEFINITION AND DESCRIPTION OF OUR COMMUNITY

In defining its community for purposes of this report, we used the Providence Little Company of Mary 2019 Community Health Needs Assessment. We considered the location of the hospital and the surrounding communities, and the zip codes reported in addresses of our patients on entry into the hospital for services.

### **South Bay Community**

The two Providence South Bay Community medical centers, Providence Little Company of Mary Medical Center San Pedro and Providence Little Company of Mary Medical Center Torrance share a common geography because of their close proximity to each other. The South Bay Community service area is composed of 16 distinct municipalities, and is a demographically and geographically diverse region stretching from El Segundo (North), to Carson (East), to the Port of Los Angeles (South), to the Pacific Ocean (West).

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The Broader South Bay Service Area is the balance of communities within the Total Service Area of the two medical centers with a CNI score below 4. These areas are more resource-rich with a population on the higher end of the socioeconomic spectrum.

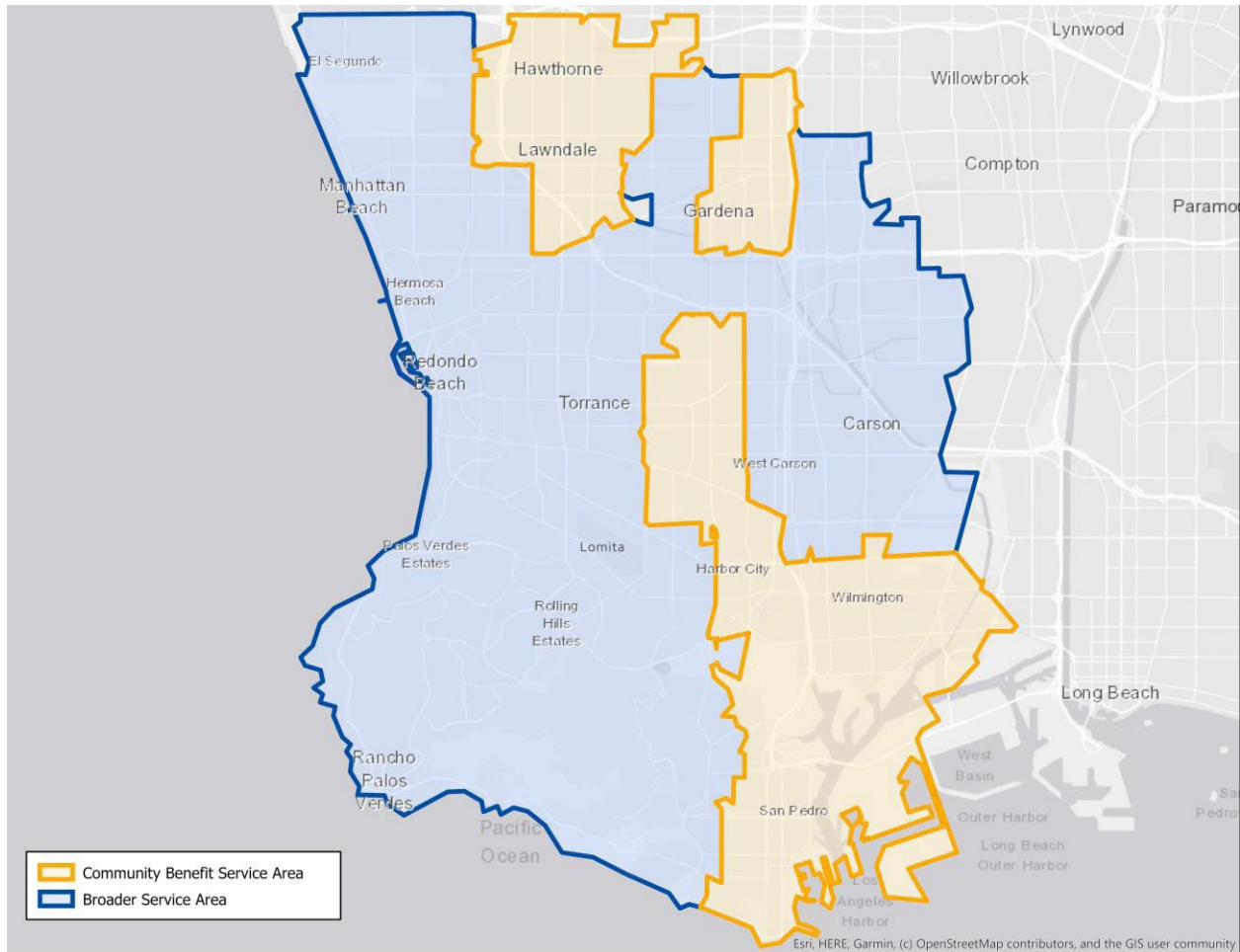


Figure 1 MAP OF PROVIDENCE LITTLE COMPANY OF MARY SERVICE AREA

### Demographics<sup>1</sup>:

- The total population of the PLCM South Bay Community service area in 2019 is 894,240 persons.
- The South Bay service area is slightly younger, on average, than the total population of the state of California. The majority of residents in the service area are between 10 and 39 years old. Children under the age of 19 make up 29.6% of the population, compared to 22.7% across the state. Adults aged 60 years and older make up 13.7% of the total service area population, which is less than the state population aged 65 and over.
- In 2019, the median household income of the area varied significantly from a low of \$43,717 for the community of Wilmington to \$189,068 for the community of Palos Verdes Peninsula. Although the South Bay contains many affluent communities, the income data show there are areas within the service area with a higher portion of low-income households. The median household income (\$53,598) within the Broader South Bay Service Area is lower than the median of Los Angeles County (\$62,751).
- Approximately 44.7% of households have annual incomes below 200% of the Federal Poverty Level (\$51,500 for a family of 4).

<sup>1</sup> U.S. Census Bureau, 2013-2017 American Community Survey 5-year Estimates

## SECTION 4: COMMUNITY BENEFIT PLANNING PROCESS

The 2020 Community Benefit Update is linked to the 2019 Community Health Needs Assessment and 2020-2022 Community Health Improvement Plan, which is posted on Providence's website at: <https://www.providence.org/about/annual-report/chna-and-chip-reports>

Providence Little Company of Mary conducts assessments every three years, and the results are used as the basis of our community benefit planning. As part of this needs assessment process, both qualitative data and quantitative data were used to identify significant community health needs.

### **Qualitative Data**

Providence Little Company of Mary recognizes the value in having community members and community stakeholders share their perspectives during the CHNA process. These elements of qualitative data, or data in the form of words instead of numbers, provide additional context and depth to the CHNA that may not be fully captured by quantitative data alone.

Eight organizational leaders provided input through structured phone interviews. In addition, a total of three listening sessions with 37 participants were conducted with the help of community-based organizations. PLCM chose to conduct listening sessions at Vasek Polak Health Clinic and the Wellness & Activity Center because of their work to promote the health and wellness of all people living in the South Bay. The Vasek Polak Health Clinic in Hawthorne provides affordable primary care services to people who are uninsured or underinsured PLCM's Wellness and Activity Center, located in Wilmington, provides numerous wellness programs, assistance with applications for food and health benefits, referrals to resources, and space for community building.

Providence Little Company of Mary also worked in collaboration with Kaiser Permanente Medical Center (South Bay), and Torrance Memorial to collect and analyze information. Together, the three hospitals collaborated on several components of the CHNA including:

- Developing a list of key community stakeholders/leaders to be included in the two listening sessions on homelessness and food insecurity
- Compiling the list of questions to be used in the listening sessions to dive into the nuances and contributing factors of these key community needs

### **Quantitative Data**

Secondary data collection included the review of demographic, insurance, mortality, morbidity, mental health, economic and social determinant data from multiple sources. The secondary data sources included the following: the U.S. Census, Los Angeles Homeless Services Authority, Think Health L.A. Database, Community Commons Database, California Health Interview Survey Dataset, L.A. County Department of Public Health, and California Department of Public Health. Truven Analytics/ Dignity Health provided Community Need Index data.

Additionally, primary quantitative data were collected from Providence's electronic health record system to review avoidable Emergency Department use and potentially avoidable inpatient admissions as well as a survey of residents in the Dana Strand community adjacent to the PLCM Wellness Center in Wilmington.

## SECTION 5: PRIORITY COMMUNITY NEEDS

Once the information and data were collected and analyzed by staff members, the following ten key areas were identified as community needs for the Community Health Needs Assessment Oversight Committee to prioritize, listed here in alphabetical order:

- Access to Health Care
- Behavioral Health
- Chronic Diseases
- Early Childhood Development
- Economic Insecurity
- Food Insecurity
- Homelessness and Housing Instability
- Oral Health Care
- Services for Seniors
- Social Cohesion

These needs were then discussed and prioritized by a Community Health Needs Assessment Oversight Committee.

### **Prioritization Process and Criteria**

The 2019 CHNA process included a prioritization process involving a facilitated group session that engaged the 2019 Community Health Needs Assessment Oversight Committee representing key community stakeholders (Appendix A). Providence Little Company of Mary staff provided committee members with data packets related to each of the nine health needs identified above. For each identified health need, committee participants were asked to rate the severity of the identified health need, change over time, availability of community resources/assets and community readiness to implement/support programs to address the health need. These criteria formed the initial impressions of committee members. This survey was then followed by a review of the data assembled for each identified health need by Providence staff.

Then in smaller groups, committee members considered the data while discussing and identifying key issues or considerations that were shared with the larger group. During the breakout session, the Committee was divided into three separate groups. The nine health needs identified in the CHNA were split into three sections (three needs per section) and committee members rotated from one section to the next answering the following questions about each need:

- How does this need impact the work of your organization and the clients you serve?
- What are other service gaps?
- What role can Providence Little Company of Mary play in addressing this need?

As a final summary of the discussion, each of the participants was given three dots, or “votes” to assign to the identified topics, resulting in a set of prioritized health needs.

### **Health Needs in Order of Priority**

The significant health needs were then ranked based on score of severity, change over time, resources in the community and Providence Little Company of Mary's ability to respond. The ranking also took into account the stakeholder votes following group dialogue. Results were as follows:

- 1) Homelessness and Housing Instability
- 2) Access to Health Care
- 3) Behavioral Health
- 4) Economic Insecurity and Workforce Development
- 5) Food Insecurity
- 6) Services for Seniors
- 7) Chronic Diseases
- 8) Oral Health
- 9) Early Childhood Development
- 10) Social Cohesion

## SECTION 6: COMMUNITY HEALTH IMPROVEMENT PLAN AND MEASURABLE OBJECTIVES

As a result of the findings of our 2019 Community Health Needs Assessment (CHNA) and through a prioritization process aligned with our Mission, resources, and hospital strategic plan, Providence Little Company of Mary will focus on the following areas for its 2020-2022 Community Benefit efforts:

### **Initiative 1: Strengthen Infrastructure of Continuum of Care for Patients Experiencing Homelessness**

As hospitals that see a significant number of patients experiencing homelessness that come in through our emergency departments for care, we will partner with our local homeless service providers to strengthen the ability to connect these homeless patients to the rapidly changing environment of resources in LA County. In addition to facilitating better handoffs and coordination of care, we will focus on the gap of available recuperative care/interim shelter beds for homeless patients that are not sick enough to be admitted into a hospital but need a temporary place to heal that is safer than being discharged to their previous unhoused situation.

### **Initiative 2: Improve Access to Health Care Services**

We will continue to provide avenues of health care services for underserved and vulnerable populations. These target populations include uninsured, low-income households (Medi-Cal), victims of sexual assault, new mothers, immigrants, and children. Furthermore, in light of the recent Coronavirus Disease 2019 (COVID-19) pandemic, we will also place an emphasis on alleviating the strain on local healthcare resources from infectious diseases such as flu and COVID-19 by increasing the availability of testing and immunizations in the community.

### **Initiative 3: Invest in Expansion of Community-Based Wellness and Activity Centers**

The Wellness and Activity Center gives children and adults in the Wilmington area a physical space to participate in free programs run by Providence, local volunteers and community partners that promote social connections among neighbors and help improve the health of the community. We plan to continue investing in the growth of this Wellness and Activity Center and replicate it in Lawndale, an additional identified undeserved neighborhood in our service area.

### **Initiative 4: Train and Deploy A Workforce of Community Health Workers to Address Social Determinants of Health in Underserved Populations**

Providence has a long history in employing Community Health Workers in a diverse breadth of roles in programs that address social determinants of health. These roles typically have fallen into three categories: case management, health education, and assistance with enrollment into public benefits (i.e. Medicaid/Medi-Cal and SNAP/CalFresh). These jobs create an entry point for people to work in the healthcare industry while allowing Providence to effectively provide culturally competent care within

targeted underserved communities. In addition to continuing our own employment model of CHWs, we will partner with Charles Drew University to develop and implement a CHW Academy. This CHW Academy will provide formal training and facilitate paid internships for CHWs at Providence and other healthcare organizations who have an interest in incorporating a CHW workforce in their companies.

### **Responding to the COVID-19 Pandemic**

The 2020 Community Health Improvement Planning (CHIP) process was subsequently followed by the spread of the SARS-CoV-2 virus and the COVID-19 pandemic, which has impacted all of our communities. This CHIP was initially designed to address the needs identified and prioritized through the 2019 CHNA, though COVID-19 has had substantial impacts on the magnitude of each of these community needs. These impacts are likely to exacerbate some of the needs identified, and cause others to rise in level of priority. Notably, much of our in-person classes and services moved to a virtual online format when possible. While this is a dynamic situation, we recognize the greatest needs of our community will change throughout this 2020-2022 strategic planning cycle, and it is important that we adapt our efforts to respond accordingly. Additionally, the data projections included were crafted based on data collection and project forecasting done prior to the COVID-19 pandemic, so may be modified as we understand adjusted resources and priorities within our communities in the aftermath of the pandemic.

The following tables provide a summary of the four strategic initiatives and progress towards measurable objectives in 2020:

## INITIATIVE 1: STRENGTHEN INFRASTRUCTURE OF CONTINUUM OF CARE FOR PATIENTS EXPERIENCING HOMELESSNESS

**Community need addressed:** Homelessness and Housing Insecurity

**Goals:** Improve the ability to care for patients experiencing homelessness or at risk of becoming homeless

Initiative 1: Strengthen Infrastructure of Continuum of Care for Patients Experiencing Homelessness					
Scope (Target Population)	Strategies	Strategy Measure	Baseline for 2020-22	Progress in 2020	Comments
<i>Patients experiencing homelessness or at risk of becoming homeless</i>	<b>CHW Homeless Navigators</b> Hospital emergency department-based Community Health Workers that assist patients experiencing homelessness with discharge to shelter or homeless service providers	Number of patients screened for homelessness	•No baseline. New program in 2020	•261 screened for homelessness	
		Number of patients linked to homeless services provider	•No baseline. New program in 2020	•229 linked to homeless services provider	
		Number of patients discharged to temporary/permanent housing	•No baseline. New program in 2020	•76 placed in a form of housing	
	<b>Coordinated Entry System Hospital Liaison</b> Collaborative workgroup of private non-profit hospitals in the South Bay having a direct, single point of contact with the local lead homeless service agency to coordinate referrals and educate hospital staff on changing resources	Clients referred and served by hospital liaison	•120 clients referred and served by Hospital Liaison	•100 clients referred and served by Hospital Liaison	
		CHW/Social Worker attendance at bi-monthly meetings of the South Bay Coalition to End Homelessness Hospital Subcommittee	•No baseline for 2020	• Providence CHW/Social Worker in attendance at 100% of meetings	
	<b>Homeless Prevention</b> Implement screening for risk of homelessness and identify public and private funded resources that focus on prevention	Increase # of families/individuals with confirmed linkage to homeless prevention services	•No baseline for 2020	•No progress made in 2020. Implementation of this project delayed due to COVID-19.	In emergency response to the COVID-19, funds were given to homeless service providers and LA County for support of the Project Room Key sites--vacant hotels and motels converted as interim housing.
		Increase in the # of organizations identified who provide prevention services in PLCM Service Area	•No baseline for 2020	•No progress made in 2020. Implementation of this project delayed due to COVID-19.	
		Increase grants to non-profits related to services/programs for those living with homelessness in the PLCM Service Area, including crisis response and prevention	•No baseline for 2020	• \$1,004,600 in grants given to non-profits and to LA County Department of Health Services for medical care services for those living with homelessness	
	<b>Recuperative Care</b> Improve the infrastructure of available recuperative care/interim shelter for patients experiencing homelessness that are not medically stable enough to be discharged back to the streets	Identify target population, interventions, and partners to support L.A. Service Area housing initiative	•No baseline for 2020	• Providence participated in the UniHealth Foundation's Recuperative Care Advisory Group to develop recommendations for strengthening the infrastructure of recuperative care in Los Angeles County	
		Support local efforts to increase temporary and permanent housing in the South Bay	•No baseline for 2020		



## INITIATIVE 2: IMPROVE ACCESS TO HEALTH CARE SERVICES

**Community need addressed:** Access to Care, Behavioral Health

**Goals:** Improve access to quality health care services for vulnerable populations: reduce the utilization of Emergency Department for "avoidable," non-emergency visits, reduce the rates of uninsured people in the community, and increase the percentage of the population who receive flu shots

Initiative 2: Improve Access to Health Care Services						
Scope (Target Population)	Strategies	Strategic Measure	Baseline for 2020-22	Progress in 2020	Comments	
<i>Uninsured and underinsured populations in low-income communities</i>	<b>Vasek Polak Health Clinic</b> A clinic that provides an alternative to the emergency room for people who do not have insurance or have Medi-Cal. The clinic provides access to primary care and also acts as a walk-in clinic for treating uncomplicated minor illnesses.	Patient visits	•2,751 medical visits	•2,867 medical visits	% of patients screened dropped in 2020 because of workflow changes for shift to virtual visits due to COVID-19	
		% patients screened for anxiety/depression	•86% patients screened	•38% patients screened		
		Patients enrolled in mental health therapy	•88 patients enrolled	•191 enrolled in mental health therapy		
	<b>Partners for Healthy Kids</b> A mobile pediatric clinic that offers free weekly immunizations at elementary schools as well as health insurance enrollment and navigation assistance.	Number of immunizations given	•4,304 immunizations given	•2,889 immunizations given		
	<b>Emergency Department Community Health Workers</b> Community health workers that assist uninsured patients in the emergency department, helping them with affordable care options, applications for enrollment in eligible health insurance programs, and coordination of follow-up visits at a clinic in their community.	Primary care appointments made	•1,940 primary care appointments made	•1,672 primary care appointments made		
<b>Health Insurance Enrollment Assistance</b> Our Community Health Insurance Program utilizes community health workers to provide education about affordable health care options and assistance with health insurance and CalFresh applications.	Total # of unduplicated insurance applications assisted	•3,346 applications assisted	•2,173 applications assisted			
<b>Sexual Assault Response Team</b> A multidisciplinary team providing victim-centered response and high quality care to survivors of sexual assault.	Total exams provided	•171 exams	•156 total exams			

### INITIATIVE 3: INVEST IN EXPANSION OF COMMUNITY-BASED WELLNESS AND ACTIVITY CENTERS

**Community need addressed:** Behavioral Health, Food Insecurity, Services for Seniors, Chronic Diseases, Social Cohesion

**Goals:** Increase the number of Wellness and Activity Centers in the South Bay and expand breadth of programming at existing Wellness Center in Wilmington: reduction in the prevalence of chronic diseases, increase in community engagement, and increase in the amount of people's daily physical activity

Initiative 3: Invest in Expansion of Community-Based Wellness and Activity Centers					
Scope (Target Population)	Strategies	Strategy Measure	Baseline for 2020-22	Progress in 2020	Comments
<i>Residents in two identified higher need municipalities within the PLCM Service Area (Wilmington and Lawndale)</i>	<b>Wilmington Wellness and Activity Center</b> Gives children and adults in the Wilmington area a physical space to participate in free programs run by Providence, local volunteers and community partners that promote social connections among neighbors and help improve the health of the community	Average number of unduplicated monthly participants	•Visits by 54 unduplicated registered Wellness Center members/month	•43 visits by unduplicated registered Wellness Center members/month	
		Total number of events available during the year	•1,000 events at the Wellness and Activity Center	•288 events at the Wellness and Activity Center	All events to the public at the Center were shut down in March 2020 due to the COVID-19 pandemic.
	<b>Lawndale Wellness and Activity Center</b> Community Health Workers assigned in the ED assist patients with applying for immediate medical health insurance, make and keep follow up primary care appointments after visiting the ED, and navigating community health resources	Completed construction and opening of the Lawndale Wellness and Activity Center	N/A	<ul style="list-style-type: none"> <li>•Design professional has been selected and initial design planning has begun</li> <li>•CEQA has been drafted and has been sent to school board for approval</li> <li>•Key contacts established with California Conservation Corps and Los Angeles Conservation Corps regarding potential participation in project</li> </ul>	

## INITIATIVE 4: TRAIN AND DEPLOY A WORKFORCE OF COMMUNITY HEALTH WORKERS TO ADDRESS SOCIAL DETERMINANTS OF HEALTH IN UNDERSERVED POPULATIONS

**Community need addressed:** Economic Insecurity and Workforce Development, Access to Care, Behavioral Health, Food Insecurity, Chronic Diseases

**Goals:** Increase the number of Community Health Workers employed in health care settings in roles that address social determinants of health: reduction in the number of people who are uninsured, reduction in the number of eligible but unenrolled in CalFresh/SNAP benefits

Initiative 4: Train and Deploy a Workforce of Community Health Workers to Address Social Determinants of Health in Underserved Populations					
Scope (Target Population)	Strategies	Strategy Measure	Baseline for 2020-22	Progress in 2020	Comments
<i>Workforce development for employees without a college degree, services for residents of low-income neighborhoods, especially Spanish-speaking communities</i>	<b>Create a CHW Academy</b> In collaboration with Charles Drew University, develop an academy for Community Health Workers that focus on integration into health care organizations	# of CHW students who complete program	•No baseline for 2020	•Recruitment and curriculum design for CHW Academy was completed in 2020. Go-live of the first cohorts training was postponed to January of 2021 as adaptations were needed to teach the course online. First cohort in 2021 has 13 Community Health Workers enrolled.	
	<b>Health Insurance &amp; CalFresh Enrollment Assistance</b> Our Community Health Insurance Program utilizes community health workers to provide education about affordable health care options and assistance with health insurance and CalFresh applications	Total # of unduplicated insurance applications assisted	•3,346 insurance applications assisted	•2,173 insurance applications assisted	
		Total # of unduplicated CalFresh applications assisted	•1,529 CalFresh applications assisted	•926 CalFresh applications assisted	
	<b>Mental Health Education and Prevention</b> Health Educators and CHWs paired together teach free community-based courses in English and Spanish on mental health awareness and coping skills	# of participants completing Mental Health First Aid (MHFA)	•No baseline for 2020	•113 participants completed MHFA	
		# of participants completing Creating Healthier Attitudes Today (CHAT)	•69 participants completed CHAT in 2019	•52 participants completed CHAT	
	<b>Diabetes Self-Management Education and Prevention Programs</b> Health Educators and CHWs paired together teach free community-based courses in English and Spanish to patients who have been diagnosed with diabetes or pre-diabetes	# of participants completing Diabetes Prevention Program (DPP)	•15 participants completed DPP	•8 participants completed DPP	
		# participants who complete Get Out And Live (GOAL)	•108 participants completed GOAL	•44 participants completed GOAL	

## SECTION 7: COMMUNITY BENEFIT PROGRAMS AND SERVICES

This section includes a description of noteworthy programs and services provided by Providence Little Company of Mary in 2020. These programs are highlights of key efforts to accomplish the Community Benefit Plan Strategies and Metrics described above in Section 6 as well as longstanding community benefit programs which address additional identified community health needs.

### CHW HOMELESS NAVIGATORS

The CHW Homeless Navigator Program is a new program started at Providence Little Company of Mary in 2020, in response to a growing number of homeless patients seeking care from the hospital. A community health worker has been placed in the emergency department at Providence Little Company of Mary Medical Center Torrance and at Providence Little Company of Mary Medical Center San Pedro with a specific focus on serving patients experiencing homelessness. These two CHWs work alongside PLCM Emergency Department Social Workers to facilitate warm handoffs of homeless patients to case managers from local homeless service providers such as Harbor Interfaith. In addition, they identify openings at interim shelters and assist with navigating these patients to temporary housing after discharge from PLCM.

### PARTNERS FOR HEALTHY KIDS

Partners for Healthy Kids is a mobile pediatric clinic that offers free weekly immunizations at elementary and middle schools as well as health insurance enrollment and navigation assistance. We also partner with underserved high schools to provide sports physicals. In response to COVID-19, PFHK has expanded services to include a flu vaccine immunization campaign for adults in the Fall of 2020, and has been providing COVID-19 vaccinations to eligible populations at the outset of 2021.



### VASEK POLAK HEALTH CLINIC

The Vasek Polak Health Clinic provides an alternative to the emergency room for people who do not have insurance or have Medi-Cal. The clinic is based in the community of Hawthorne and provides access to primary care and also acts as a walk-in clinic for treating uncomplicated minor illnesses. The clinic's goal is to care for the needs of the whole person. Patients receive free health education, referrals to low-cost social services and an on-site mental health therapist.

### WILMINGTON WELLNESS AND ACTIVITY CENTER

The Wilmington Wellness and Activity Center (Wellness Center) gives children and adults in the Wilmington area a physical space to participate in free programs run by Providence, local volunteers and

community partners that promote social connections among neighbors and help improve the health of the community. The Center established and hosts the Wilmington Certified Farmer's Market which is open every Tuesday and gives Wilmington residents access to fresh produce while accepting CalFresh, EBT, and WIC benefits. While closed for classes and in-person activities during COVID-19, the Wellness Center quickly adapted to be a hub for resources including COVID-19 testing, vaccinations, and produce distributions for food insecure households.



### CALFRESH AND HEALTH INSURANCE PROGRAM (CHIP)

CHIP partners with local schools, churches, health clinics and other community organizations to provide assistance at convenient sites all throughout the South Bay, while focusing attention on our most vulnerable neighborhoods. Our Community Health Workers meet with clients in person to provide individualized assessments of a client's eligibility, guide them in navigating the complex application process, and follow-up to assist in troubleshooting or advocating for clients who are



improperly denied coverage. The Community Health Workers come from within the local community and have similar life experiences which enable them to provide compassionate care for the clients they serve. The time that each one spends with her clients helps consumers understand how to use their new benefits, many of whom have never had health insurance or CalFresh ever before in their lives.

### CHW ACADEMY

Providence has partnered with Charles R. Drew University School of Medicine and Science (CDU) to develop an innovative and unique training program with holistic and evidence-based standards called the Community Health Worker Academy (CHW Academy). The CHW Academy is a paid \$15/hour, 6-month (26 weeks) training opportunity for individuals who want to pursue a career as a CHW in a healthcare organization such as hospitals or community clinics. The CHW Academy consists of two full-time (40 hours/week) training parts: 1) CDU CHW Academy 5-week Core Training and 2) Twenty-one weeks (5 months) clinical training at a CHW Academy Internship Site (hospitals or clinics across Los Angeles) along with continuing education in care management topics led by CDU and ongoing support.

### CREATING OPPORTUNITIES FOR PHYSICAL ACTIVITY (COPA)

Creating Opportunities for Physical Activity is a peer coach physical education training program for elementary school teachers that promotes independence in instruction, consistent with California grade level standards. COPA provides the following services for our local school district partners:

- *Peer-coach training for teachers.* Physical Education teachers have been eliminated in many urban, public schools. COPA uses a peer coach model to teach elementary classroom teachers

how to provide Physical Education using a Providence designed and standards-based Physical Education curriculum.

- *On-campus physical activity events.* Through trainings for before and afterschool staff, trainings for recess staff, special events such as Cardio-Carnivals and Jog-a-thons, and in-class activities such as Instant Recess®, COPA provides children with numerous opportunities to be active throughout the day.
- *Family activities to promote parents as role models for healthy behavior.* COPA provides exercise classes, health education and special family nights that teach easy, low cost ways to be healthy.

COPA also organizes and implements schoolwide health promotion events and sponsors activity camps at our Wellness and Activity Center.

## WELCOME BABY

Welcome Baby is a home visitation program that provides pregnant women and new moms with information, support and a trusted partner to help them through the journey of pregnancy and early parenthood. As part of Welcome Baby, a woman receives:

- An in-hospital visit where she will receive assistance with breastfeeding and information about bonding and attachment, taking care of her baby, and resources her family may need as she transitions into motherhood;
- An in-home visit from a Registered Nurse within the first few days after the baby is born to assess both the mother and baby, provide postpartum recovery education, and breastfeeding assistance, if needed.
- One-on-one appointments with a personal Parent Coach in her home after the baby is born
- Baby- and mom-friendly items such as thermometers, nursing pillows, toys and baby-proofing supplies for the home;
- Information to help her nurture, care and support the healthy development of her newborn;
- Assistance with coordinating health insurance coverage and appointments for her new baby;
- Help with breastfeeding and general infant feeding from a trained Certified Lactation Educator; and
- Referrals to additional resources in her neighborhood to help her and her baby.

## SECTION 8: ECONOMIC VALUE OF COMMUNITY BENEFIT

PLCM Community Benefit activities are classified into three broad expenditure categories consistent with standards established by the Catholic Health Association<sup>2</sup>: Charity Care, Community Benefit Services, and Unpaid Costs of Medi-Cal. During calendar year 2020, the total combined economic value of community benefit provided by both Providence Little Company of Mary Medical Center San Pedro and Providence Little Company of Mary Medical Center Torrance is \$72,474,415 (includes Charity Care, Community Benefit Services, and Unpaid Costs of Medi-Cal) with an additional \$68,914,174 in Medicare shortfall<sup>3</sup>.

Tables 8.1-8.3 summarize the unreimbursed costs of these community benefits according to the framework specifically identified by Senate Bill 697:

- Medical care services
- Other services for vulnerable populations (Poor and underserved; seniors, children and youth)
- Health research, education, and training programs

Tables 8.4-8.6 provide a detailed listing of the economic value of Community Benefit Services provided by Providence Little Company of Mary in addition to the number of persons served.

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<sup>2</sup> *A Guide for Planning and Reporting Community Benefit, 2015 Edition with 2017 Update*, Catholic Health Association of the United States, St Louis, MO, 2015

<sup>3</sup> OSHPD issued guidance in 2006, notifying hospitals to report Medicare shortfall. Medicare shortfall is not included in our publicly reported total community benefit expense.

TABLE 8.1 ECONOMIC VALUE OF COMMUNITY BENEFIT PROVIDED BY PROVIDENCE LITTLE COMPANY OF MARY - TORRANCE AND SAN PEDRO JANUARY 1, 2020 THROUGH DECEMBER 31, 2020

<b>Senate Bill 697 Category</b>	<b>Programs and services Included</b>	<b>Expense</b>
<b>Medical Care</b>	Unpaid cost of Medicare program	\$68,914,174
	Charity Care	\$8,011,532
	Subsidized Health Services: Palliative Care, Vasek Polak Clinic Community Based Clinical Services: PFHK	\$2,771,975
	Unpaid cost of Medi-Cal program	\$46,506,615
<b>Other Services for Vulnerable Populations</b>	Grants to agencies that serve persons living in poverty, grants for services to local schools, seniors and children, cost of Community Benefit program	\$9,685,683
<b>Other Services for Broader Community</b>	Paramedic Base Station	\$1,427,624
<b>Health Research, Education and Training Programs</b>	Support for health research, nursing and other education programs	\$4,070,986
	<b>TOTAL—not including Medicare</b>	<b>\$72,474,415</b>
	<b>Medicare</b>	<b>\$68,914,174</b>
	<b>Total including Medicare</b>	<b>\$141,388,589</b>



TABLE 8.2 ECONOMIC VALUE OF COMMUNITY BENEFIT PROVIDED BY PROVIDENCE  
LITTLE COMPANY OF MARY-TORRANCE JANUARY 1, 2020 THROUGH DECEMBER 31, 2020

<b>Senate Bill 697 Category</b>	<b>Programs and services Included</b>	<b>Expense</b>
<b>Medical Care</b>	Unpaid cost of Medicare program	\$48,658,796
	Charity Care	\$5,740,718
	Subsidized Health Services: Palliative Care, Vasek Polak Clinic Community Based Clinical Services: PFHK	\$2,152,474
	Unpaid cost of Medi-Cal program	\$42,648,500
<b>Other Services for Vulnerable Populations</b>	Grants to agencies that serve persons living in poverty, grants for services to local schools, seniors and children, cost of Community Benefit program	\$5,539,738
<b>Other Services for Broader Community</b>	Paramedic Base Station	\$1,427,624
<b>Health Research, Education and Training Programs</b>	Support for health research, nursing and other education programs	\$2,447,010
	<b>TOTAL—not including Medicare</b>	<b>\$59,956,064</b>
	<b>Medicare</b>	<b>\$48,658,796</b>
	<b>Total including Medicare</b>	<b>\$108,614,860</b>

TABLE 8.3 ECONOMIC VALUE OF COMMUNITY BENEFIT PROVIDED BY PROVIDENCE  
LITTLE COMPANY OF MARY SAN PEDRO JANUARY 1, 2020 THROUGH DECEMBER 31, 2020

<b>Senate Bill 697 Category</b>	<b>Programs and services Included</b>	<b>Expense</b>
<b>Medical Care</b>	Unpaid cost of Medicare program	\$20,255,378
	Charity Care	\$2,270,814
	Subsidized Health Services: Palliative Care Community Based Clinical Services: PFHK	\$619,501
	Unpaid cost of Medi-Cal program	\$3,858,115
<b>Other Services for Vulnerable Populations</b>	Grants to agencies that serve persons living in poverty, grants for services to local schools, seniors and children, cost of Community Benefit program	\$3,787,696
<b>Health Research, Education and Training Programs</b>	Support for health research, nursing and other education programs	\$1,623,976
	<b>TOTAL—not including Medicare</b>	<b>\$12,518,351</b>
	<b>Medicare</b>	<b>\$20,255,378</b>
	<b>Total including Medicare</b>	<b>\$32,773,729</b>

TABLE 8.4 ECONOMIC VALUE OF COMMUNITY BENEFIT SERVICES – TORRANCE AND SAN PEDRO

**Providence Little Company of Mary Medical Centers - San Pedro and Torrance**  
**Detailed Listing of Community Benefit Services**  
**Reporting Period: January 1, 2020 - December 31, 2020**

Category	Total Expense	Net Revenue	Net Expense	Persons Served
<b>A. Community Health Improvement Services</b>				
Bereavement & Gathering Place	746,607	124,996	621,611	4,254
Building Stronger Communities/Local Support Network	857,843	567,613	290,230	315
CCF Care Coordination/CHAT	512,083	256,710	255,373	70
CCF COVID Education and Outreach	304,966	212,450	92,516	4,158
Community Health Insurance Program (CHIP)	669,409	273,856	395,553	2,620
Creating Opportunities for Physical Activity (COPA)	339,720	207,408	132,312	10,892
Community Health Worker Academy	36,204	21,844	14,360	--
Get Out and Live (G.O.A.L.)	98,438	-	98,438	238
Homeless Care Navigation	49,826	-	49,826	230
Linkage to Community Services	160,606	-	160,606	2,244
Mental Health Assessment Team	142,046	89,792	52,254	84
Mental Health Promotion	325,109	220,116	104,993	224
Paramedic Base Station	1,427,624	-	1,427,624	2,725
Partners for Healthy Kids Mobile Clinic (PFHK)	548,042	25,538	522,504	1,563
Physician Case Management (Hospitalists) for Medically Indigent	2,812,773	-	2,812,773	2,998
PLCM Wellness and Activity Center	172,996	12,602	160,394	160
Post-Discharge for Medically Indigent (including Psych. Patients)	342,052	-	342,052	212
Post-Discharge Pharmacy Medication	133,929	-	133,929	456
Sexual Assault Response Team	239,879	128,566	111,313	157
Specialty Medical Coverage for Medically Indigent	1,408,508	-	1,408,508	35,962
Transportation/Taxi Vouchers for Medically Indigent	193,182	-	193,182	2,595
UCLA/Providence Health Study	126,086	74,850	51,236	26
Welcome Baby Program	2,098,314	1,579,965	518,349	667
<b>Total A</b>	<b>13,746,242</b>	<b>3,796,306</b>	<b>9,949,936</b>	<b>72,850</b>

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**Providence Little Company of Mary Medical Centers - San Pedro and Torrance (cont.)**  
**Detailed Listing of Community Benefit Services**  
**Reporting Period: January 1, 2020 - December 31, 2020**

<b>B. Health Professions Education</b>				
Preceptorships	4,071,829	843	4,070,986	1,091
<b>Total B</b>	<b>4,071,829</b>	<b>843</b>	<b>4,070,986</b>	<b>1,091</b>
<b>C. Subsidized Health Services</b>				
Palliative Care	1,623,883	907,352	716,531	368
Trinity Kids Care	-	-	-	966
Vasek Polak Health Clinic	1,686,468	153,528	1,532,940	2,824
<b>Total C</b>	<b>3,310,351</b>	<b>1,060,880</b>	<b>2,249,471</b>	<b>4,158</b>
<b>E. Cash and In-Kind Contributions</b>				
Grant: Harbor Community Clinic	200,000	-	200,000	-
Grant: Harbor Interfaith Services	150,000	-	150,000	-
Grant: LA County, DHS	454,600	-	454,600	-
Grant: Venice Family Clinic	200,000	-	200,000	-
Staff Time: Food and Supply Distribution - COVID-19 Response	43,411	-	43,411	-
<b>Total E</b>	<b>1,048,011</b>	<b>-</b>	<b>1,048,011</b>	<b>-</b>
<b>G. Community Benefit Operations</b>				
Community Outreach Administration	637,864	-	637,864	-
<b>Total G</b>	<b>637,864</b>	<b>-</b>	<b>637,864</b>	<b>-</b>
<b>TOTAL COMMUNITY BENEFIT SERVICES</b>	<b>22,814,297</b>	<b>4,858,029</b>	<b>17,956,268</b>	<b>78,099</b>

TABLE 8.5 ECONOMIC VALUE OF COMMUNITY BENEFIT SERVICES – TORRANCE

**Providence Little Company of Mary Medical Center - Torrance**  
**Detailed Listing of Community Benefit Services**  
**Reporting Period: January 1, 2020 - December 31, 2020**

Category	Total Expense	Net Revenue	Net Expense	Persons Served
<b>A. Community Health Improvement Services</b>				
Bereavement & Gathering Place	447,965	74,998	372,967	2,127
CCF Care Coordination/CHAT	256,041	128,355	127,686	35
CCF COVID Education and Outreach	152,483	106,225	46,258	2,079
Community Health Insurance Program (CHIP)	334,705	136,928	197,777	1,310
Community Health Worker Academy	18,102	10,922	7,180	7
Creating Opportunities for Physical Activity (COPA)	169,860	103,704	66,156	5,446
Get Out and Live (G.O.A.L.)	49,218	-	49,218	119
Homeless Care Navigation	24,913	-	24,913	115
Linkage to Community Services	80,303	-	80,303	1,533
Mental Health Assessment Team	71,023	44,896	26,127	42
Mental Health Promotion	162,554	110,058	52,496	112
Paramedic Base Station	1,427,624	-	1,427,624	2,725
Partners for Healthy Kids Mobile Clinic (PFHK)	274,021	12,769	261,252	781
Physician Case Management (Hospitalists) for Medically Indigent	2,262,169	-	2,262,169	2,088
PLCM Wellness and Activity Center	86,498	6,301	80,197	80
Post-Discharge for Medically Indigent (including Psych. Patients)	130,406	-	130,406	106
Post-Discharge Pharmacy Medication	44,961	-	44,961	180
Sexual Assault Response Team	119,939	64,283	55,656	78
Specialty Medical Coverage for Medically Indigent	843,918	-	843,918	20,660
Transportation/Taxi Vouchers for Medically Indigent	48,295	-	48,295	503
UCLA/Providence Health Study	63,043	37,425	25,618	13
<b>Total A</b>	<b>7,068,041</b>	<b>836,864</b>	<b>6,231,177</b>	<b>40,139</b>

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**Providence Little Company of Mary Medical Center – Torrance (cont.)**  
**Detailed Listing of Community Benefit Services**  
**Reporting Period: January 1, 2020 - December 31, 2020**

<b>B. Health Professions Education</b>				
Preceptorships	2,447,853	843	2,447,010	754
<b>Total B</b>	<b>2,447,853</b>	<b>843</b>	<b>2,447,010</b>	<b>754</b>
<b>C. Subsidized Health Services</b>				
Palliative Care	811,958	453,676	358,282	184
Trinity Kids Care	-	-	-	483
Vasek Polak Health Clinic	1,686,468	153,528	1,532,940	2,824
<b>Total C</b>	<b>2,498,426</b>	<b>607,204</b>	<b>1,891,222</b>	<b>3,491</b>
<b>E. Cash and In-Kind Contributions</b>				
Grant: Harbor Community Clinic	100,000	-	100,000	-
Grant: Harbor Interfaith Services	75,000	-	75,000	-
Grant: LA County, DHS	381,800	-	381,800	-
Grant: Venice Family Clinic	100,000	-	100,000	-
Staff Time: Food and Supply Distribution - COVID-19 Response	21,705	-	21,705	-
<b>Total E</b>	<b>678,505</b>	<b>-</b>	<b>678,505</b>	<b>-</b>
<b>G. Community Benefit Operations</b>				
Community Outreach Administration	318,932	-	318,932	-
<b>Total G</b>	<b>318,932</b>	<b>-</b>	<b>318,932</b>	<b>-</b>
<b>TOTAL COMMUNITY BENEFIT SERVICES</b>	<b>13,011,757</b>	<b>1,444,911</b>	<b>11,566,846</b>	<b>44,384</b>

TABLE 8.6 ECONOMIC VALUE OF COMMUNITY BENEFIT SERVICES – SAN PEDRO

**Providence Little Company of Mary Medical Center - San Pedro  
Detailed Listing of Community Benefit Services  
Reporting Period: January 1, 2020 - December 31, 2020**

Category	Total Expense	Net Revenue	Net Expense	Persons Served
<b>A. Community Health Improvement Services</b>				
Bereavement & Gathering Place	298,642	49,998	248,644	2,127
Building Stronger Communities/Local Support Network	857,843	567,613	290,230	315
CCF Care Coordination/CHAT	256,042	128,355	127,687	35
CCF COVID Education and Outreach	152,483	106,225	46,258	2,079
Community Health Insurance Program (CHIP)	334,704	136,928	197,776	1,310
Community Health Worker Academy	18,102	10,922	7,180	3
Creating Opportunities for Physical Activity (COPA)	169,860	103,704	66,156	5,446
Get Out and Live (G.O.A.L.)	49,220	-	49,220	119
Homeless Care Navigation	24,913	-	24,913	115
Linkage to Community Services	80,303	-	80,303	711
Mental Health Assessment Team	71,023	44,896	26,127	42
Mental Health Promotion	162,555	110,058	52,497	112
Partners for Healthy Kids Mobile Clinic (PFHK)	274,021	12,769	261,252	782
Physician Case Management (Hospitalists) for Medically Indigent	550,604	-	550,604	910
PLCM Wellness and Activity Center	86,498	6,301	80,197	80
Post-Discharge for Medically Indigent (including Psych. Patients)	211,646	-	211,646	106
Post-Discharge Pharmacy Medication	88,968	-	88,968	276
Sexual Assault Response Team	119,940	64,283	55,657	79
Specialty Medical Coverage for Medically Indigent	564,590	-	564,590	15,302
Transportation/Taxi Vouchers for Medically Indigent	144,887	-	144,887	2,092
UCLA/Providence Health Study	63,043	37,425	25,618	13
Welcome Baby Program	2,098,314	1,579,965	518,349	667
<b>Total A</b>	<b>6,678,201</b>	<b>2,959,442</b>	<b>3,718,759</b>	<b>32,721</b>

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**Providence Little Company of Mary Medical Center - San Pedro (cont.)**  
**Detailed Listing of Community Benefit Services**  
**Reporting Period: January 1, 2020 - December 31, 2020**

<b>B. Health Professions Education</b>				
Preceptorships	1,623,976	-	1,623,976	337
<b>Total B</b>	<b>1,623,976</b>	<b>-</b>	<b>1,623,976</b>	<b>337</b>
<b>C. Subsidized Health Services</b>				
Palliative Care	811,925	453,676	358,249	184
Trinity Kids Care	-	-	-	483
<b>Total C</b>	<b>811,925</b>	<b>453,676</b>	<b>358,249</b>	<b>667</b>
<b>E. Cash and In-Kind Contributions</b>				
Grant: Harbor Community Clinic	100,000	-	100,000	-
Grant: Harbor Interfaith Services	75,000	-	75,000	-
Grant: LA County, DHS	72,800	-	72,800	-
Grant: Venice Family Clinic	100,000	-	100,000	-
Staff Time: Food and Supply Distribution - COVID-19 Response	21,706	-	21,706	-
<b>Total E</b>	<b>369,506</b>	<b>-</b>	<b>369,506</b>	<b>-</b>
<b>G. Community Benefit Operations</b>				
Community Outreach Administration	318,932	-	318,932	-
<b>Total G</b>	<b>318,932</b>	<b>-</b>	<b>318,932</b>	<b>-</b>
<b>TOTAL COMMUNITY BENEFIT SERVICES</b>	<b>9,802,540</b>	<b>3,413,118</b>	<b>6,389,422</b>	<b>33,725</b>



## APPENDIX A: 2019 COMMUNITY HEALTH NEEDS ASSESSMENT OVERSIGHT COMMITTEE

The Ministry Board authorized the Community Health Needs Assessment Oversight Committee to consider primary and secondary data collected by Providence staff and prioritize the identified community health needs for the 2020- 2022 cycle. The following is a roster of Committee Members.

Name	Internal/ External	Title	Organization
Dolores Bonilla-Clay	External	Chief Executive Officer	Wilmington Community Clinic
Dipa Shah-Patel	External	Director, Nutrition and Physical Activity Program	Los Angeles County Department of Public Health
Juliette Stidd	External	Clinical Director	Richstone Family Center
Louie Mardesich	External	Community of Schools Administrator	LAUSD Local District South
Tom Harney	Internal	Director, Food and Nutrition Services	Providence Little Company of Mary
Gilberto Dorado	Internal	Director, Behavioral Health/Care Management	Providence Little Company of Mary
Ted Wang	Internal	Chief Financial Officer	Providence Little Company of Mary
Kathryn Webster	Internal	Director, Acute Care/Emergency Services	Providence Little Company of Mary
Tim McOsker (Committee Chair)	Internal	CEO  Board Member	AltaSea at the Port of Los Angeles  Providence Little Company of Mary Community Ministry Board