



### Physician-to-patient talking points

- We have resumed surgeries, procedures and other care that was delayed due to COVID-19.
- I know you are concerned about COVID-19, but waiting too long for care can make things worse. It's very important to get the care you need.
- As your physician/provider/surgeon, I assure you that the hospital is safe.
- The hospital has implemented infection prevention protocols in alignment with CDC recommendations to protect you:

#### *Before surgery:*

- Prior to surgery, you will be screened and tested for COVID-19.
- You will be asked to wear a mask.

#### *During your stay, you can rest easy knowing that:*

- The vast majority of the hospital employees who will care for you have received both doses of the COVID-19 vaccine. Vaccinating our healthcare workers has been a priority.
- COVID-19 patients are treated in isolated areas of the hospital whenever possible, and those who care for them stay in those areas.
- Hospital employees wear appropriate hospital-issued personal protective equipment (PPE) when treating you.
- Everyone entering the hospital is screened for symptoms of COVID-19.
- Everyone on the hospital campus is required to wear a mask.
- Hand sanitizer is located throughout the hospital.
- The hospital practices social distancing.
- Hospital surfaces are continuously disinfected with anti-bacterial wipes.
- The hospital has a strict visitor policy to protect patients. We suggest our inpatients keep in touch with their families by phone or video chat. Our staff also will keep your family updated if you would like.