

Lab Location Notice

Dear valued laboratory customer,

As of March 18, 2024, the Providence lab at 980 Trancas Street, Suite 11 that serves Providence Queen of the Valley Medical Center will discontinue laboratory outpatient specimen collection. However, certain specialized laboratory services **will not be impacted**, including:

- STAT (urgent) laboratory testing for hematology/oncology patients
- Transfusion services
- Pre-surgical testing within 72 hours of admission Queen of the Valley Medical Center and any other Providence hospital.

What location options will I have for outpatient lab specimen collection?

Other commercial providers that specialize in lab services, such as Labcorp and Quest Diagnostics, have nearby locations:

Labcorp

3448 Villa Lane, Ste 103
Napa, CA 94558
707-257-1975

Quest Diagnostics

673 Trancas Street
Napa, CA 94558
707-252-1611

How will I schedule an appointment at the lab where I am referred?

Your primary care physician will refer you to a lab and submit the order directly to the lab or provide you with paperwork to bring with you. You can then go to the lab's website to schedule an appointment or do a walk-in if the lab provides this option. For your convenience, here are the websites for the two major providers of lab services in this community, where you can schedule an appointment and access more information about their services and locations:

www.labcorp.com



www.questdiagnostics.com



How will I get my lab results?

If your physician has submitted your laboratory orders electronically, your results should appear in your MyChart account. All other patients should check with their physician regarding their lab results.

We will help you during this transition.

If you have questions, you can ask your physician or one of our laboratory caregivers. In addition, a call-in number – **707-525-5270** -- will be active starting March 18, where members of the community can get questions answered.