



Queen of the Valley  
Medical Center

Providence Queen of the Valley Medical Center has been at the heart of the community in Napa Valley since its founding by the Sisters of St. Joseph of Orange in 1958. Since that time, we have proudly served our community, grounded in our values of compassion, dignity, justice, excellence and integrity. The merger with Providence has provided the hospital the opportunity to meet the challenges of medicine in the 21st century and continue to meet the needs of the community.

Queen of the Valley Medical Center is committed to providing high-quality health care for everyone, regardless of their ability to pay. This requires that we focus on our strengths of delivering care and rely on other organizations to provide care services in which they specialize.

With that in mind, we recently made the difficult decision to discontinue laboratory outpatient specimen collection at **980 Trancas Street as of March 18, 2024**. However, certain specialized laboratory services **will not be impacted**, including:

- STAT (urgent) laboratory testing for hematology/oncology patients
- Transfusion services
- Pre-surgical testing within 72 hours of admission to Queen of the Valley Medical Center and any other Providence hospital.

Please note that this lab draw location only performs specimen collection (blood, urine, etc.); the testing of specimens for the specialized services listed above will continue to be performed at Queen of the Valley Medical Center.

We would not have taken this step if we were not confident that other providers could meet the community's need. They have the necessary expertise to provide high-quality outpatient laboratory services.

It is important to emphasize that our commitment to the well-being of Napa residents remains at the forefront of everything we do. We are dedicated to working closely with our community to ensure a seamless transition. To that end, we have also established a call-in number – **707-525-5270** – that will be active starting March 18, where members of the community can get questions answered.

We believe that by working together, we can continue to uphold our Mission to provide compassionate care and remain the community's foremost and trusted health care provider.

Thank you for your continued trust in Queen of the Valley Medical Center. We want to express our deep gratitude for your understanding and support during this time of change.

Sincerely,

**Garry Olney**

Chief Executive  
Providence Northern California

**Geni A Bennetts, MD**

Chair, Board of Trustees  
Providence Queen of the Valley Medical Center

