

# MyChart Refill Guide

Credena Health MyChart Links:

Choose the link below based on the location of the pharmacy you're receiving your prescription from

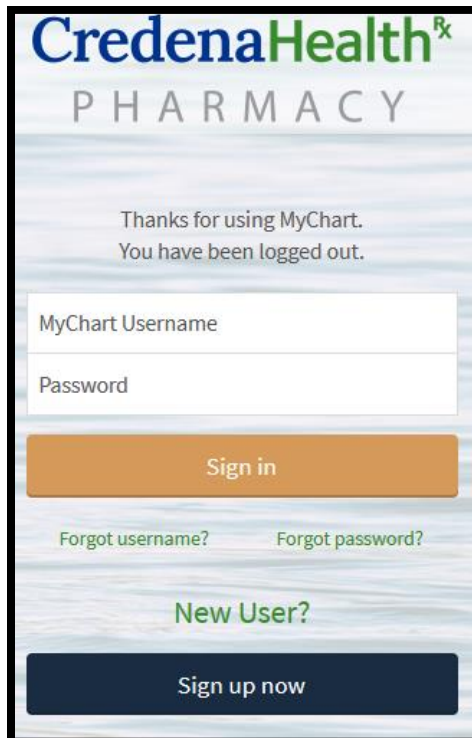
**Home Delivery:** <https://credenahealthoc.myonlinechart.org>

**Oregon/California:** <https://credenahealthoc.myonlinechart.org>

**Washington/Montana:** <https://credenahealthwm.myonlinechart.org>

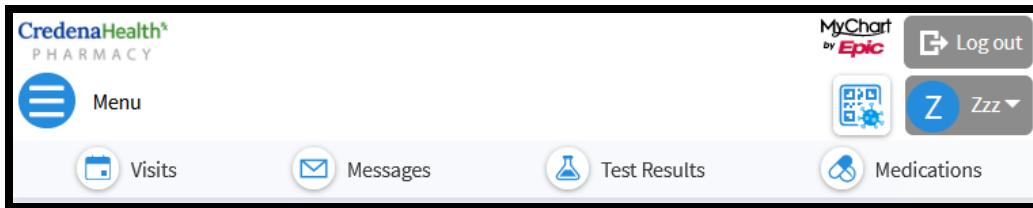
**Alaska:** <https://credenahealthak.myonlinechart.org>

Use the username and password created when you enrolled in Credena (or Providence) MyChart

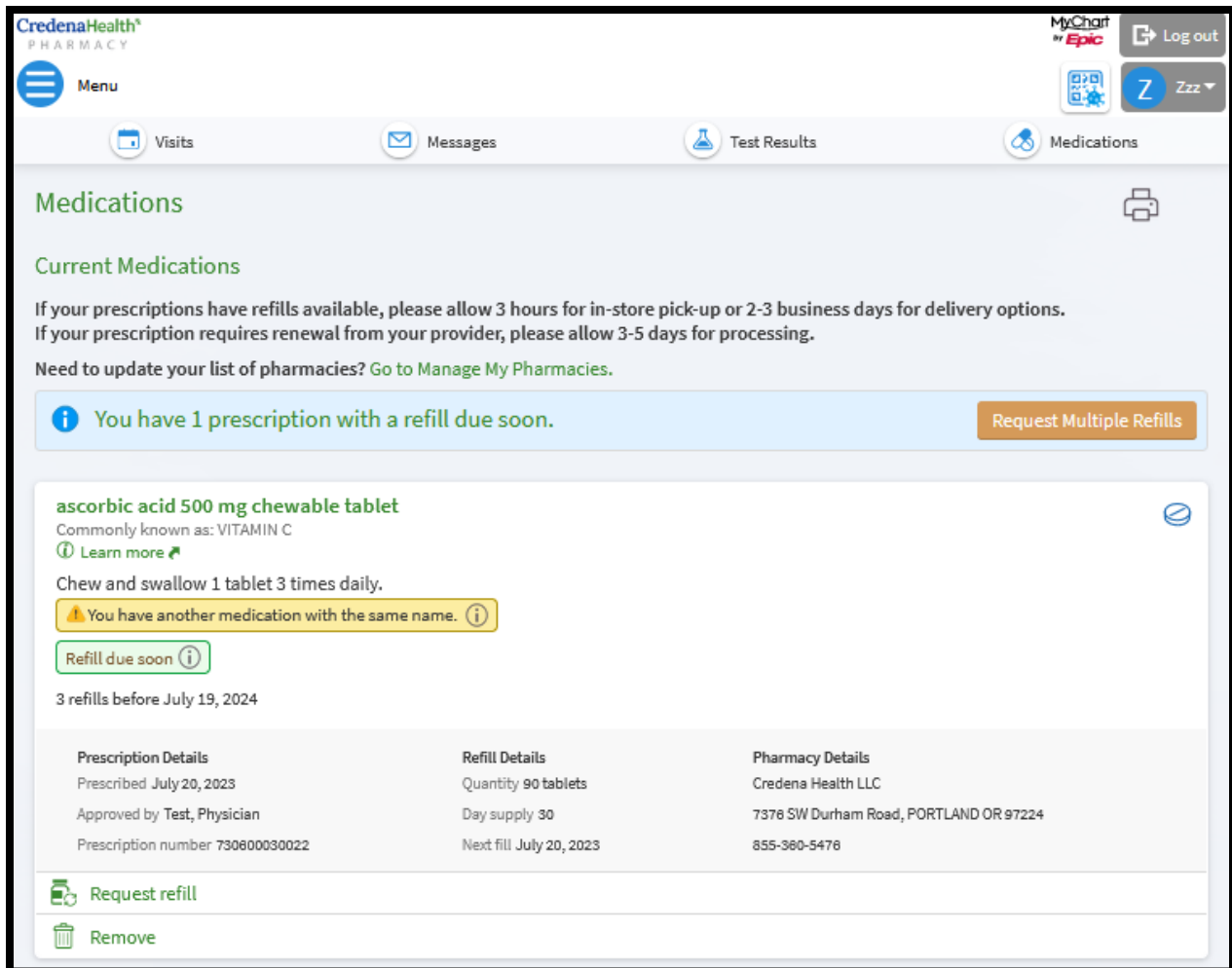


The image shows a mobile app interface for Credena Health Pharmacy. At the top, the logo reads "Credena Health<sup>Rx</sup> PHARMACY". Below the logo, a message states: "Thanks for using MyChart. You have been logged out." There are two input fields: "MyChart Username" and "Password". Below these fields is an orange "Sign in" button. Underneath the button are two links: "Forgot username?" and "Forgot password?". At the bottom, there is a green "New User?" link and a dark blue "Sign up now" button.

Once logged into MyChart, navigate to the **Medication** Tab.



On the **Medications** tab, you will see a notification bar letting you know you have **refill due soon**. You can use the **Request Multiple Refills** function, or request a **Request refill** at the bottom of each card on your medication list.



Once all the medications you'd like to have refilled are selected, move to the next screen and enter detail on how and when you'd like to receive your order

*\*For home delivery you will need to provide correct delivery address and authorize payment before submitting you order.*

**CredenaHealth<sup>®</sup>**  
PHARMACY

MyChart  
by Epic Log out

Menu Visits Messages Test Results Medications

Pharmacy

Please choose how you would like to receive your refills and enter any comments or concerns you have for your selected prescriptions.

**Selected Refills**

**ascorbic acid 500 mg chewable tablet**  
Commonly known as: VITAMIN C  
Quantity: 90 tablets  
Day supply: 30

Enter comments for this prescription

**Delivery Method**

Not all delivery methods are available at every pharmacy - selecting a delivery method not available at your preferred pharmacy may result in your prescription being transferred to another Credena Pharmacy.

Pick up at a pharmacy  
 Deliver by courier

**Pharmacy Info**

Pharmacy  
Credena Health LLC

Credena Health LLC  
Hours: Mon-Fri 7:00-7:00

\*Pickup date: 07/20/2023  
\*Pickup time: 6:00 PM

**Payment**

Pay now  
 Pay later

Next Back Cancel

1 prescription selected

Please call 911 if you have an emergency or urgent medical question.

The estimated total is a pre-authorization estimate based on your previous copay and the actual amount due may change.



Menu



Visits



Messages



Test Results



Medications

## Payment

How do you want to pay?

### Enter payment information

We accept payments via the following credit card brands:     

\* Indicates a required field

\* Name on card

\* Card number

\* Expiration date

mm / yyyy

Security code

Save for future use

Address

City

State

ZIP

Email

Process payment method

Next

Back

Cancel

1 prescription selected

Review your prescription order and submit to the pharmacy.

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PHARMACY

Menu Visits Messages Test Results Medications

## Review Your Request

### Requested Medications

**ascorbic acid 500 mg chewable tablet**  
Commonly known as: VITAMIN C  
Quantity: 90 tablets  
Day supply: 30  
Last fill cost: **Not available**

Enter comments for this prescription

### Request Details

#### Cost Information

The below copay amount estimate is a pre-authorization based on previous copays, and the actual amount due may change. Please contact the pharmacy if you have questions related to changes in your copays.

**VISA** test  
x1111 exp. 12/2026

Total last fill cost: **Not available**  
Estimated total: **Not available**

#### Pharmacy

**Credena Health LLC**  
7376 SW Durham Road  
PORTLAND OR 97224  
Hours: **Mon-Fri 7:00-7:00**  
Phone number: 855-360-5476

#### Pickup Details

Pickup date: **07/20/2023**  
Pickup time: **6:00 PM**

**Submit** **Back** **Cancel** 1 prescription selected

You will get notification updates once your order is completed.

If you have any questions or concerns about your prescription order, please contact your Credena Health Pharmacy.

For technical assistance with the MyChart application please call the MyChart Help Desk at 1-833-395-2035