

Genesis FAQ for Suppliers (External)

1). Why is Providence implementing Genesis (Oracle Cloud Fusion)?

Providence currently has multiple legacy ERP systems supporting clinical, community, and business services across its operations. Having multiple, parallel systems does not allow Providence to ease the way of Caregivers, communities, and external partners due to inefficiency and duplicative work. Integrating into a single ERP through Genesis will allow Providence to further modernize Mission inspired services while improving core business operations and services for internal and external stakeholders. Once the ERPs are modernized to Genesis, suppliers will experience increased standardization across Procure to Pay, Sourcing, and Operations within Providence.

2). When should suppliers expect communication from Providence on the Genesis transition?

Providence has begun communicating with suppliers (particularly in relation to contract expirations and extensions). Starting now, Providence will be deploying communication content through a variety of channels to support the transition for our suppliers. Content will be shared via targeted emails, Vendormate, Providence Supplier Onboarding, GHX (for EDI enabled Suppliers) and direct communication throughout the preparation and implementation phases. The following timeline details the preparation communication timeline and expected content:

Timeline	Content
March 2022	Introduction Letter and FAQ
May 2022	Supplier Site and Follow-up Communication with Transaction Freeze Dates
June 2022	Go No Go Decision and Final Reminder
July 5 th 2022	Waved Deployments Start

3). When will Providence start transacting in Genesis?

Providence will begin its implementation in July 2022 for Core. Core is defined as Providence Centralia Hospital, Providence Regional Medical Center Everett, Providence St. Peter's Hospital, and Shared Services (ex. REH, Finance, HR, IS, Revenue Cycle). The remaining acute and ambulatory locations will be deployed in a series of waves starting in October of 2022 and ending in Q2 2023. Details related to invoice submission are covered in accounts payable specific communication in addition to the supplier site mentioned above.

4). Once Genesis is completed, what should Suppliers expect?

Upon the completion of the phased deployments, Suppliers will see consistent purchase order and invoice nomenclature and terms from Genesis. Invoices whether EDI, PO, or Non-PO will all be directed to a standardized bill to, PO BOX and EDI setup. Sourcing activities will resume normal contracting cycles and EDI enablement will be streamlined and organized in partnership with GHX.

5). With the Genesis Deployment, how will supply chain related activities be impacted?

This will impact our team's ability to support non-Genesis specific initiatives. The team will be slower to respond to any non-urgent needs if they are not related to Genesis or critical needs to support immediate patient care. All other work will see anywhere from a 3–9-month delay. The areas impacted by Genesis include the following.

1. New Product Requests (NPR): Implementing approvals will be paused. NPRs will be reviewed for priority and relevancy during the pause.
2. Supplier Onboarding: new suppliers will be paused during the freeze
3. Supplier and Item Extensions: will be paused during the freeze
4. Contract and item changes or additions: will be paused during the freeze period
5. RFPs: Will be prioritized. Implementing awards will be paused during the freeze period
6. Item conversions: May continue if the vendor and items have been loaded prior to the freeze period (see 4 above).
7. Sourcing, CRI: daily ongoing support at meetings and with projects will be on pause through the freeze period
8. Contract amendments including new items, pricing, terms, consignments that require updates into current ERP will be paused during the freeze period